



Asia's #1 Platform for Customer Experience & Contact Centre Leaders

CX & Customer Contact Leaders Private Lunch Boardroom Discussion

**Held concurrently with CX Asia Week (Main Conference)*

Day Two, Thursday, 18 June 2026

In this exclusive and interactive Private Lunch session, we bring together Asia's CX and Customer contact leaders for this thought-provoking discussion over lunch on exploring the latest trends and technological advancements shaping customer experience.

This is a by-invite-only Leaders Boardroom Discussion which has been designed to promote in-depth interaction amongst industry leaders. For more information on this exclusive Boardroom Discussion, please contact: Bianca.Almeida@iqpc.com.sg

Thursday, 18 June 2026 (SGT)	
13:10	Registration
13:15	Opening & Welcome Address by IQPC
13:20	Leaders Boardroom Welcome: Attendee Introduction
13:25	Opening Address by Twilio
13:30	Private Lunch Boardroom Discussion
14:15	Summary of Discussion & Closing Address
14:20	End of Boardroom and Start of CX Asia Main Conference session

Powered by:



A cloud communications platform, Twilio provides APIs for voice, messaging and video. Developers use Twilio to build scalable and customizable communication solutions. Their services power applications like SMS notifications, voice calls and chatbots.

Leading companies trust Twilio's Customer Engagement Platform (CEP) to build direct, personalized relationships with their customers everywhere in the world. Its solutions enable companies to use communications and data to add intelligence and security to every step of the customer journey, from sales to marketing to growth, customer service and many more engagement use cases in a flexible, programmatic way.

Website: <https://www.twilio.com>