

The logo for sson, featuring the lowercase letters 'sson' in a white, sans-serif font. The letter 'e' is stylized with a blue and white globe icon integrated into it.

Shared Services & Outsourcing Week

October 21 - 23, 2024 | San José, Costa Rica

PAST ATTENDEE SNAPSHOT

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JOB TITLES

- AAES Manager
- Account Payable Lead Latin America
- Account Payable Specialist
- Accounts Payable Sr. Manager, Shared Services
- Accounts Payable SAP
- Accounting Quality Corporate Manager
- Accounts Receivable Head
- Americas R2R Manager
- Analyst, GBS Human Resources
- AR Manager
- Area Sales Manager
- Broker
- BD Assistant
- BPO Consultant & Corporate Affairs Trusted Advisor
- BPO Manager
- Business Analytics, Sr Manager
- Business Developer
- Business Development Associate
- Business Performance Manager
- Business Support Manager
- Business Solutions Services
- CFO
- CFO Cluster South
- Chief Data Officer & General Manager Shared Services Center
- Chief Of Staff & Corporate Planning Office, Sr manager
- CIO
- CO- Founder
- Client Services Manager
- Co-Founder & CEO
- Commercial Director
- Commercial Manager
- Consulting Manager
- Consulting SM
- Continuous Improvement Advisor
- Continuous Improvement and Transformation Director
- Continuous Improvement Specialist
- Controller and Finance Director
- Corporate Accounting Director
- Corporate Managing Director
- CP CoE Hub Lead
- CS Supervisor
- CSI Service Management Lead
- CSS Continuous Improving
- CSS Finance Delivery Manager
- CSS SCM Hub Lead
- CSS SLP Hub Lead
- Customer Service Coordinator
- Customer Service Representative
- Data Science Manager
- Deputy Director Financial Tactical NiHUB Fund Administration
- Deputy Finance Transactional NiHUB Operations
- Deputy GM GPS Operations GPS Operations
- Development Talent Leader
- Digital Marketing & Communications Head
- Director - Servicios Administrativos
- Director AP
- Director of Finance (CFO), Head of Strategy and Performance Americas
- Director of Global Events
- Director of Operational Excellence
- Director of Shared Services
- Director, Artificial Intelligence Hub
- Director, Business Development
- Director, Global Business Services
- Director, Sales Incentives and Solutions
- Director, Shared Services
- Director, Shared Services Center Site Lead (Americas)
- Engagement & Services Solutions Manager
- Executive Director Bridgestone Business Services
- Executive Director Finance
- Executive Director Sales & Operations
- Executive VP, Sales
- Fin A&M Control Analyst
- Finance & NiHUB Director NiHUB General Direction
- Finance and Administration
- Finance Delivery Manager
- Finance Director
- Finance Hub Manager
- Finance Senior Manager
- Finance Subdirector
- Financial Services Superintendent
- Financial Services Supervisor
- GBS Operations
- GBS Performance Manager
- General Manager
- Gerente de Centro de Servicios
- Gerente de proyectos de recursos humanos
- Gerente Servicios Compartidos
- Global Client Partner - Eas Group
- Global Director, Procure To Pay Shared Services
- Global Finance Business Transformation Manager
- Global Leader of digital transformation
- Global Process Owner - Treasury
- Global Services Director
- Global Solutions Manager
- Global Sr. Leader
- Head IT & BPO Costa Rica
- Head of Automation CoE
- Head of Business Services



JOB TITLES

- Head of GBS Finance Operations
- Head of IT Solutions Projects and Operations and PMO
- Head of Operations HR Service Delivery
- Head of Operations Order to Cash & Revenue Accounting
- Head of Shared Services Center
- Head of Shared Services North America
- Head of Tax & Finance Global Business Services Latin America
- Head of Transformation - KOF
- Head SSC CMS
- Head, Group Shared Services
- HR Director
- HR Head
- HR Operations Team Lead
- HR Shared Services Director
- Head of Partnerships
- Head of SSC Americas
- HRSS Planning Specialist
- Human Resources Business Partner
- Innovation Specialist
- Investment Promotion Specialist
- Investments and Aftercare Manager
- IT Head
- IT Lead Latam
- IT Pepsico Manager
- KOF GBS Director
- Latam COE Manager of Continuous Improvement, Projects and Automation
- Latin America Managing Director
- Lead of Operational Excellence
- Leader of Global Center of Excellence for Personnel Administration
- Leader Supply and Service Experience
- Lider Gestión de Información
- Management and Performance Coordinator
- Manager Business Services Vientiane
- Marketing
- Operations Sr Manager
- P2P Head
- P2P Manager
- Partner
- Partner Resources Manager
- People Director
- Performance Management Supervisor
- Platform Software Architect
- PMO Manager
- President and CEO
- Process Architecture Manager
- Process Engineering - Continuous Excellence & Innovation Manager
- Process Excellence Director
- Process Improvement and Transformation Supervisor
- Process Manager Central America and South America
- Product Manager
- Promotion Analyst
- Regional CI Lead; GBS KLA
- Regional Sales Executive
- Regional Shared Services Center Manager
- Risk and Control
- Risk Management, Internal Control
- RPA Developer
- Sales Development Assistant
- Senior Director Shared Services
- Senior Manager
- Senior Manager Processing Support
- Senior Manager Site Operations Americas
- Senior Manager, Human Resources Shared Service Operations
- Senior Operations Center GPS Americas HUB
- Senior Vice President of Marketing
- Senior Vice President of Sales, Americas
- Service Management Lead
- Shared Service Center Director
- Shared Service Manager
- Shared Services Center Subdirector
- Shared Services HR Services Director
- Shared Services Manager
- Site Lead
- Source to Pay Lead
- SR Admin Clerk
- Sr People Manager
- Sr. Director for HR Operations
- Sr. HR Manager
- Sr. Manager Contrallership NiHUB Finance Management
- Sr. Manager IS DIGITAL Hub Operations NiHUB IS Operations
- Sr. Manager of Project Implementation, Operation of Excellence & Internal C
- Sr. Manager Tactical Center GPS Americas HUB
- SSC BR Director
- SSC Director at Femsa
- Talent Acquisition Team Lead
- Tax Manager KOF Centro América
- Transformation Senior Manager
- Vice President of Shared Service Center for LATAM, IBERIA and USA
- Vice President, Global Strategic Accounts
- Vice President, Intelligent Automation
- VP of Sales
- VP Operations
- VP Operations Delivery



COMPANIES

- ABB
- ADM
- Air Products Services South America
- Align Technology, Inc.
- Alcon
- Apexanalytix
- AR Holing
- Avianca
- Baker Tilly
- Banco de la República
- BBVA
- BDO Legal S.A.
- Bosch Costa Rica
- Bridgestone
- British American Tobacco (BAT)
- Brose North America
- Canvia
- CCR SA
- Central Bank of Colombia
- Centro de Servicios Compartidos SA de CV
- Chazey Partners
- Chevron
- CMI
- Cuestamoras Salud
- Cooperativa de Productores de Leche, Dos Pinos
- DHL Global Forwarding
- Direct Commerce
- Distribuidora La Florida S.A.
- Dos Pinos
- ECOM Trading
- Ecopetrol S.A.
- Edwards Lifesciences
- El Cerezal
- Eurfins
- Equifax
- Ernst & Young
- Estée Lauder Companies LATAM
- Experian
- FIFCO
- First Citizens Bank
- Focus El Salvador
- Glantus
- Grupo Bimbo
- Grupo CCR
- Grupo Dokka
- Grupo HAME
- Heineken Mexico
- Hitachi Energy Mexico SA de CV
- Holt Environments
- Ingredient
- Iron Mountain
- IRSA
- Johnson & Johnson
- Kellogg
- Kimberly-Clark
- Kuehne + Nagel
- LafargeHolcim LATAM
- Learnship
- Lufthansa Global Business Services
- Lululemon
- MMG Minera Las Bambas
- Mitsui & CO
- Mondelez
- Nissan Motor Company
- Novacomp
- PepsiCo
- PMBCS
- PTS Consulting
- ProHance
- Resources Connection Mexico, S de RL de CV
- Roche Services Americas S.R.L.
- Saint-Gobain
- Scanton US - Cinopolis
- Schlumberger
- ScottMadden
- SGF Global
- Smith+Nephew
- Solistica
- Startups Honduras
- Summa Grupo Argos
- Tec de Monterrey
- Teletica Holdings
- Televisora de Costa Rica S.A.
- Ternium
- Thermo Fisher Scientific
- TreviPay
- Unicomer Group
- Uruguay XXI
- WF Consulting
- World Fuel Services
- WWE



Shared Services & Outsourcing Week

October 20 - 22, 2025 | Bogotá, Colombia

Shared Services & Outsourcing Week is the largest event for shared services, global business services, outsourcing, and intelligent automation leaders. SSOW creates a community of SSOs that are well established to just starting out to guide business services executives through essential areas of opportunity.

Sessions You Don't Want to Miss

- ✓ **Using Business Intelligence Automation to Scale your Shared Services Operating Model Across Functions**
- ✓ **Evolve from Efficiency to Impact: Nokia's Journey to Value-Driven Service Delivery**
- ✓ **Navigate the Talent Crunch: Competing for Digital and Analytical Skills**
- ✓ **Optimize Order-to-Cash: Standardization, Automation, and Global Rollout**
- ✓ **The Operating Model Shift: Centralization, Federated Models, vs Hub-and-Spoke**

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