

The sson logo, featuring the word "sson" in a lowercase, sans-serif font. The letter "o" is stylized with a blue and white globe icon integrated into it. A vertical blue bar is positioned to the left of the logo.

sson

# Shared Services & Outsourcing Week

September 15 - 18, 2025 | Houston, TX

A photograph of a group of people, mostly women, sitting in an audience and clapping. They are wearing green lanyards. The image is slightly blurred, giving a sense of movement and energy.

# CURRENT ATTENDEE SNAPSHOT

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# JOB TITLES

- Award-Winning Data Journalist, Data Editor & Author
- Chief Administrative Officer
- Director, Accounting
- Director, Accounting, SSC
- Director, Americas R2R Controller
- Director, Business Services
- Director, External Reporting
- Director, Finance
- Director, Finance Operational Excellence
- Director, Finance Operations
- Director, Finance, SCM
- Director, Global Process Office
- Director, GPO, R2R
- Director, GPO, O2C
- Director, LATAM SSC R2R
- Director, Operational Excellence
- Director, Payment Services
- Director, Procurement
- Director, R2R Shared Services
- Director, Service Delivery Optimization
- Director, Shared Services
- Director, SSC
- Former Head, Shared Services
- Global Director, Procurement
- Global Director, R2R
- Global Senior Director, Change Management Business Services
- Global Service Leader, GBS R2R
- Global Vice President, O2C
- Global Vice President, Global Operations & BPO
- Head, Farmers Business Services
- Head, FCoE
- Head, GBS
- Head, GBS Americas
- Interim Director, Shared Services
- Lead, S2P, Operations Director & Transformation
- Leader, Global Shared Services
- Manager, AR Credit and Collections
- Manager, Finance Leading Performance
- Operational Leader, HR Inquiry Services
- Senior Director, Enterprise Business Services
- Senior Director, Financial Business Services
- Senior Director, Shared Services
- Senior HR IT Digital Consultant
- Senior Vice President, Enterprise Technology and Digital Enablement
- Senior Vice President, Finance Operations
- Senior Vice President, Shared Business Services
- Senior Vice President, Shared Services
- Vice President
- Vice President Americas & Europe Control SSC
- Vice President, Contact to Resolution (Shared Business Services)
- Vice President, Corporate Finance
- Vice President, Global Head, Retail, Applied Advisory
- Vice President, Global Procurement, P2P
- Vice President, Global Shared Services Operations
- Vice President, Service Management
- Vice President, Shared Services



# COMPANIES

- ABS
- ADM
- AECOM
- Ahold Delhaize USA
- Air Force Services Center
- Align Technology
- Allegion
- Astellas Pharma
- Baha Mar
- Bilfinger
- Bosch
- Cadence Bank
- Catalent
- CGI
- Chevron
- Community Health Systems
- CRH
- Diocese of Orlando
- Ecolab
- Farmers Insurance
- Google
- Granite Construction
- Guidehealth
- Indeed
- Jabil
- Johnson Controls
- Kaiser Permanente
- Kerry
- Loews Hotels
- Martin Marietta
- MGM Transformers
- National Carwash Solutions
- PepsiCo
- Permobil
- Phillips 66
- PriceSmart
- Realty Income Corporation
- Rehlko
- Stanley Black & Decker
- Tetra Pak Group
- The Clorox Company
- The MLC
- Toast
- Trinity Health
- US Foods
- US Venture
- Verint-Systems
- Walmart
- Zachry Group

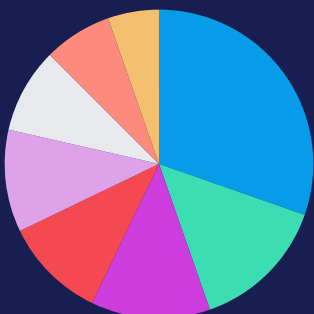




Shared Services & Outsourcing Week (SSOW) is the premier industry conference elevating shared services and GBS to new heights through impactful sessions and networking. This year's event will focus on navigating the end-to-end journey of GBS through the lens of experience and shifting the focus from service delivery to managing the customer journey.

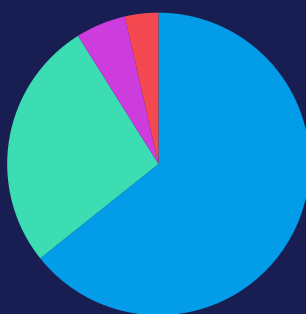
## CURRENT ATTENDEE STATISTICS

Industry



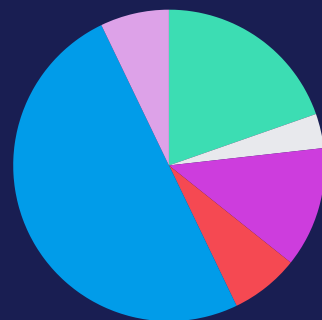
- 30% - Manufacturing
- 14% - Healthcare/Pharma
- 13% - Professional Services
- 11% - Retail
- 11% - Technology
- 9% - Food & Beverage
- 7% - BFSI
- 5% - Utility/Energy

Seniority



- 64% - Director
- 27% - Vice President
- 5% - Manager Level
- 4% - Other

Function



- 50% - GBS
- 20% - Finance
- 12% - Operations
- 7% - Supply Chain Management/Procurement
- 7% - Transformation
- 4% - HR

A variety of industries means even more opportunities for benchmarking

Over three-fourths of attendees are decision-makers who control or directly influence budget

Professional development thrives when your team engages in our multi-track, function-focused learning program

[View Event Guide](#)

[Book Online](#)