

FUTURE OFFICES

— *Australia* —

THE LEADING OFFICE DESIGN & STRATEGY
EVENT IN THE WORLD IS COMING
TO AUSTRALIA FROM THE US!

- 10TH -11TH JULY 2019
- SIR STAMFORD, CIRCULAR QUAY, SYDNEY

LEVERAGING INNOVATIVE DESIGN AND
TECHNOLOGY TO IMPROVE EMPLOYEE
EXPERIENCE, COLLABORATION
AND BUSINESS OUTCOMES

TOP
SPEAKERS
FOR 2019



Uber



foxtel

WELCOME TO THE FUTURE OFFICES AUSTRALIA, SYDNEY, 2019!

Dear Colleague,

A digital-first employee now has different expectations of the meaning of “work” and how that actually plays out in terms of the space they interact with on a daily basis.

With organizations leveraging agile-ways-of-working, new operating models & reporting structures, focus is being directed towards employee experience to empower the new-age employee to achieve professional successes.

With this in mind, from the creators of Next Generation Workplaces, we bring you **Future Offices Australia**, as an extension of the US Future Offices Series!

As Australia's leading and longest running next generation workplace conference, the focus for this summit is on how to leverage the physical design of your environment and your business' digital capabilities to better the employee experience and ultimately the business outcomes as a result.

The key challenges this summit will address:

1. How to create a **strategy** for successful transition to more flexible ways of working
2. How to support employee wellbeing and experience through innovative **workplace design**
3. How to leverage new **tools and technologies** to optimize business outcomes

To book your place, simply call **02 9229 1000**, email registration@iqpc.com.au or **book online**

I look forward to meeting you in Sydney in July!

Yours faithfully,

Emma Hodge
Conference Director

**FUTURE
OFFICES**
Australia

WHO WILL YOU MEET?

CEO/CIO/CTO/CHIEF/HEAD/DIRECTOR/GENERAL MANAGER IN:

- | | | | |
|-------------------------------|------------------------|-----------------------|--------------------|
| ■ Infrastructure & Facilities | ■ Workplace Experience | ■ Office Design | ■ Change & Culture |
| ■ Property | ■ Strategy | ■ Building Design | ■ People & Culture |
| ■ Corporate Services | ■ Transformation | ■ Space Design | |
| ■ Workplace Change | ■ Technology | ■ Employee Experience | |

FROM THE FOLLOWING INDUSTRIES:

- | | | | |
|----------------------|-------------|------------|-------------------|
| ■ Financial Services | ■ Retail | ■ FMCG | ■ Legal |
| ■ Government | ■ Energy | ■ Media | ■ Property |
| ■ Education | ■ Utilities | ■ Software | ■ Not for Profits |
| ■ Architecture | ■ Telcos | ■ IT | |

NETWORKING AND INTERACTIVITY – THE IQPC EVENT EXPERIENCE EXPLAINED

This is not a mass participation event, featuring hundreds of attendees. This event is a tightly focused networking, business development and learning platform for senior executives.

The conference experience has been specifically designed to increase the opportunities for collaboration and networking courtesy of formats like speed networking.

We encourage you to bring your business cards, actively participate in the interactive learning and networking sessions, reflect on your current commercial challenges and leverage the event to identify new high value relationships and tangible business solutions which you can implement when you are back in the office.

STAND OUT AS A SPONSOR OR EXHIBITOR



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Establish strong relationships and make proposals to potential customers



Demonstrate your expertise and product excellence

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FEATURING KEY CASE STUDIES...

STRENGTHENING THE TRANSFORMATION JOURNEY

Vodafone Australia share their perspective on how workplace technology and cultural alignment can bolster the transformation journey



CENTERING WORKSPACE AROUND THE EMPLOYEE

Uber highlight how they are transitioning to an employee-centric workplace



TECHNOLOGY FOR THE NEW WORLD OF WORK

Telstra talk of the technological capabilities necessary for successful transition to new ways of working, including security paradigms



IMPROVING COMMUNICATION AND AGILITY

The Australian Red Cross discuss embedding an Agile culture through successful communication with leadership



REASONS TO ATTEND



WORKPLACE TECHNOLOGY EXPERTS

Learn from experts like **Uber** how to implement a workplace technology strategy which is flexible and adaptable to the needs of the workforce



2 INTERACTIVE WORKSHOPS

Get a hands-on, practical approach to addressing the most pressing challenges in the field. Join scenario role plays and interactive discussions and gain valuable, tailored advice.



LEARN FROM LEADERS IN THE FIELD

Engage with our expert panelists to discuss strategies to better employee engagement and satisfaction and bolster business outcomes as a result



2 LEADING DESIGN SITE TOURS

Visit the Barangaroo development and Hub offices and gain an insight into the most innovative workspaces in the country. Understand the design process and considerations taken in producing a workspace for the modern workforce.



INTERNATIONAL THOUGHT LEADERS

Hear international perspectives from those leading the way in workplace innovation and learn strategies for successful workplace transformation.

MEET THE EXPERTS

KEYNOTE

Uber

CONFERENCE CHAIR

Jeremy Kopstein
Global Workplace
& Real Estate
Technology
Manager
Uber



Tim Olorenshaw
Head of
Workplace
Technology
Vodafone



Karen Primmer
Workspace Director
AMP Capital

Uber

Mark Brogan
EHS Manager,
Global Lead of
Regional Teams
Uber



Jason McRobert
Strategy Manager
- Digital Workplace
Telstra

foxtel

Edwina Trenchard-Smith
Head of Employee
Experience
Foxtel



Herna van Reenen
Manager of
Transformation
VicRoads



Jose Fredes
National Property
and Facilities
Manager
**Teachers Mutual
Bank Limited**



Duncan Young
Head of Workplace
Health & Wellbeing
Lend Lease



Donna Jones
General Manager
of Group Talent,
D&I, Learning and
Engagement
Transdev Australasia



Lauren Willet
National Facilities
Manager
Avant Mutual Group



Caroline Sheehan
Head of Strategy
and Culture
**The Australian Red
Cross**



Joanne Riley
Workplace Services
Manager
Vicinity Centres



Bradley Delamare
CEO and General
Manager
Tankstream Labs



Brad Krauskopf
CEO
Hub Australia



Nathan McLean
GM, Workplace
Experience
Xero



Michael Bradley
Managing Partner
Marque Lawyers



Peta-Lee Benson
Head of Digital
Workplace
icare NSW



Mark Bray
Head of Knowledge
and Strategy
Hassell Studios



Alex Courtis
Head of Property
Serco



Marissa Racemelara
Board Secretary
**Australian Smart
Communities
Association**



Alex Diab
Property and HR
Director
NSWBC



Vicki Leaver
Director People
and Organisational
Development (HR)
Legal Aid



Jaimie Finnegan
Head of Talent
and Culture Expert
Finder



Dr Agustin Chevez
Senior Researcher at
Hassell Studios and
Research Fellow
**Swinburne University
of Technology**



Ginger Nocom
Group Head
of Change
Management
Ruralco

SITE TOURS

Tuesday, 9th July 2019

A

HUB AUSTRALIA – HUB HYDE PARK, 223 LIVERPOOL STREET 9.00AM - 10.30AM

Hub Australia is Australia's largest privately owned coworking operator. They are known for creating premium coworking spaces that help businesses attract and retain staff to grow their businesses. Hub considers itself a hospitality business where they design, curate and host a 'work' experience where people love coming to work each day. As many companies across all industries are transitioning to new, more flexible ways of working they are adapting their office space design to facilitate the new needs of a collaborative workforce. This site tour will provide insights into the thinking and creativity behind successful workspaces which cater to the needs of the modern worker.

The guided tour will discuss:

- Assessing the needs of the modern worker in an Agile environment
- Considerations in the design of a multifunctional and flexible workplace
- Insights into effective technology that enhances workplace productivity and efficiency
- Creating an environmentally sustainable workplace whilst maximizing space utilization
- Thinking outside the box: innovations which engender creativity in the workforce

Facilitator:

Craige Marquart
COO

Hub Australia

Adam Lodge
GM, Sydney
Hub Australia



B

LEND LEASE, BARANGAROO DEVELOPMENT 11.30AM - 1.00PM

Barangaroo is a mixed use precinct located on the western side of Sydney CBD and is one of Sydney's most significant urban renewal projects undertaken in recent times. International property and infrastructure company Lendlease was the developer of the 280,000m2 Barangaroo South development which is now home to more than 23,000 workers, 90 retail shops and 1,500 residents. It is an internationally recognised leader in sustainability, health and wellbeing. Lendlease's innovative global Head Quarters showcases the next evolution of agile workplace design and will host the tour. The precinct is also home to the one of the largest timber commercial buildings globally as well as many other innovations including climate positive and carbon neutral.

Participants will:

- Understand the key elements that collectively make up this internationally recognised precinct.
- Learn about Lendlease's innovative approach to sustainability, health and wellbeing
- Tour Lendlease's global Head Quarters and the Barangaroo precinct

Duration: 1.5 hours

(45 minute talk / Q&A, 20 minute fitout tour and 20 minute tour of Barangaroo.)

Facilitator:

Duncan Young
Head of Workplace
Health & Wellbeing
Lend Lease



CONFERENCE DAY 1

Wednesday, 10th July 2019

8:30 **COFFEE & REGISTRATION**

9:00 **Opening Remarks from Conference Chairperson**

9:10 **Vodafone Case Study: Democratizing The Agile Working Experience To Improve Employee Satisfaction And Attainment Of Business Objectives**

KEYNOTE SESSION

Currently 49% of Vodafone employees are already millennials. These digital natives are an essential part of the workforce with unique expectations and ways of working. In order to cater to these, Vodafone embarked on a transformative journey to align their digital capabilities and workspace to suit new Agile ways of working as well as prioritize inclusivity across a diverse workforce. Here Tim will discuss both the strategy Vodafone took towards improving their digital capabilities, as well as the cultural changes which needed to be implemented to support the new age worker.

- Technological capabilities necessary for successful transition to new ways of working
- Complimenting your workplace technology to your workspace set-up
- Implementing a security paradigm to enable movement and flexibility
- Cultural considerations – encouraging a change in mindset towards what work means
- The need to put the employee experience at the heart of practice

Tim Olorenshaw

Head of Workplace Technology
Vodafone

9.40 **How To Maximize Employee Engagement and Satisfaction To Accelerate your Business In The Agile World**

PANEL

It can no longer be denied that employee engagement is a priority within an enterprise. The attainment of business outcomes is considerably improved when employees are motivated and excited to better their personal performance and add value

to the company. To understand how best to achieve this we must first understand the details of why it is of pinnacle importance to prioritize. With this in mind, this panel will bring together experts to discuss the best and most innovative ways to ensure such engagement is maximized successfully.

- A two way street – investment in the individual for greater return on investment
- The importance of personal and professional growth - striking the balance between the emotional and intellectual quotient
- Innovative and transferable strategies to maintain positive engagement
- Can technology play a role in employee engagement in the Agile world?

Panel chair:

Ginger Nocom

Group Head of Change Management
Ruralco

Karen Primmer

Workspace Director
AMP Capital

Marissa Racomelara

Director of Transformation and Change,
Georges River Council/ Board Secretary
Australian Smart Communities Association

Joanne Riley

workplace services manager
Vicinity Centres

Edwina Trenchard - Smith

Head of Employee Experience
Foxtel

10.10 **Speed Networking** 

10.40 **MORNING TEA**

11.00 **How Lendlease Are Creating Workplaces Which Cater To Living And Working In An Age Of Longevity**

Lendlease have recognized that longer life spans, resultant of modern day improvements in health care and lifestyle, will mean individuals will need to work for longer in order to sustain themselves. Here Duncan discusses why this calls for a change in approach to health and wellbeing in the workplace and how Lendlease are designing offices which provide for the modern day employee and will support their wellbeing throughout the duration of their career.

- What has changed in our lifetime to require we view work life in a new light?
- How should we understand employee health and wellbeing?
- Employee health and wellbeing as a priority for the employer – why?
- What does this prioritization involve across the business?
- How can an enterprise put this into practice – use case examples

Duncan Young

Head of Workplace Health & Wellbeing
Lend Lease

11:30 **Organising An Internal Culture Which Simultaneously Caters To The Satisfaction Of Both Employee And Customer**

Structural changes to an organization, whether it be to systems, processes or service provision, can be seen as an opportunity to challenge traditional thought patterns and add value to the business where it before may have been lacking. Marissa demonstrates that such change can be an opportunity to review new ways of working and better the experience for both customer and employee.

- Structural change: integrating systems, services and processes in the merger of two councils
- Merger as an opportunity to review new ways of working

CONFERENCE DAY 1

Wednesday, 10th July 2019

- Facilitating a transparent internal culture which engenders higher employee engagement
- Customer experience transformation program
 - Improving back end services
 - Customer relationship management
 - The challenges of privacy in sharing data

Marissa Racomelara

George's River Council/Board Secretary

Australian Smart Communities Association

12.00 **Risks of Transforming Business Models to Suit Flexible Strategies Without First Embedding Through Cultural Alignment**

In order for a business to embark upon a vision of transformation design, technology and culture must be aligned seamlessly to facilitate positive and successful adoption throughout all sectors of the business. Implementing changes which will affect the way in which people work can bring with it various risks and challenges. Here the NSWBC facilitate a discussion around transitioning to a more flexible and agile workplace and share lessons learned on their journey.

- Changing the business model to align with the transformation vision
- Technology as an enabler to agile ways of working
- Establishing modern, vibrant spaces which will enable original and inspired thinking
- Being culturally ready for transformation of the whole organization
- The dangers on transitioning too soon
- Adoption across all sectors of the business

Alex Diab

Property and HR Director

NSWBC

12.30 **LUNCH**

13.30 **How Tank Stream Labs Are Championing Innovative Design By Creating Adaptable and Sustainable Workplaces**

Tank Stream Labs are leading the way in design innovation, creating spaces which allow for collaboration and flexibility in the workforce. This is essential in an era in which new ways of working call for more creativity in design. Space must be robust and sustainable to keep up with the evolution of workforce needs.

- A constant evolution in design: space which adapts to ways of working for the future
- Idiosyncrasies of creating a space which fosters collaboration and creativity
- The key considerations to make around sustainability in workspace planning
- How we are incorporating sustainability into our design strategy

Bradley Delamare

CEO and General Manager

Tankstream Labs

14.00 **Global Consistency: Creating a Comprehensive Employee Experience in Both The Physical and Cultural Sense**

Finder have launched a strategy for engendering positive workplace experiences for all employees in their workplaces. This has included a global program known as the Rocket ship which ensures consistency in both design and ethos across all their workplaces.

- The Rocket ship! – global consistency of the physical workspace
- Empowering employees via flexible working and rural impact sourcing
- Diversity and inclusion which reflects company values

Jamie Finnegan

Head of Talent and Culture Expert

Finder

14.30 **Serco's Utilization Study: Enabling Increased Economic Efficiency Through Establishing Productive and Collaborative Workspaces**

Serco are pursuing a utilization study to assess how space is currently used and the needs of those using it. Transformations must therefore be robust to withstand the changes of utilization which will occur over time.

- Utilization: what this study will allow us to understand and how it will benefit?
- Reviewing different ways of working: changing the culture to suit the Agile world
- Consideration and interpretation of the word 'collaborative' in our early tenancy design
- The power of perception: the need to challenge deep set perceptions of Serco's built environment
- The metrics our studies produced and the blue sky outcomes.

Alex Courtis

Head of Property

Serco

15.00 **How Xero Are Changing The Perception Of The Facilities Team To Strengthen Business Transformations**

Facilities teams are increasing their remit to focus more on the employee experience of the workplace and how the space can strengthen the culture of a company. Xero have noted the perception of the facilities team can be dated and impede the progress and success of business transformation projects led by the facilities team. Here Nathan shares Xero's journey in:

- Rebranding the XERO facilities team to 'workplace experience'
- How increasing awareness of the facilities remit will help garner support from C-suite
- Can workplace experience keep pace with business expansion?
- Data analysis driving improved workplace experience

CONFERENCE DAY 1

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- The challenge of creating engagement across a wide demographic

Nathan McLean

GM, Workplace Experience
Xero

15.30 AFTERNOON TEA

16.00 How To Transition To A Modern Digital Workplace Which Supports Flexible Working

When transitioning to a digital workplace a company must first assess what exactly they want the result to look like. For Telstra this meant aligning workplace design to flexible working strategies. Here Greg discusses workplace design strategies, as well as the

need for effective communication with workforce and the digital capabilities which can facilitate flexibility for thousands of employees.

- The overall narrative : weaving innovation and digital capabilities into the physical space design
- Successful communication between digital, tech and facilities teams
- The benefits of mobile device management
- Why 46% of calls within Telstra are now video and how this has increased collaboration
- Looking to the future: what is next in innovation?

Jason McRobert

Strategy Manager - Digital Workplace
Telstra

16.30



Roundtable Discussion Sessions

1. How to manage performance dips ?
2. How to create a sense of team when the team is not physically together ?
3. How to lead virtual or mobile teams?
4. What tools can we use to help us manage a flexible workforce?

Ginger Nocom

Group Head of Change Management
Ruralco

17.00 Chairperson Closing Remarks

17.10 **END CONFERENCE DAY ONE**

CONFERENCE DAY 2

Thursday, 11th July 2019

7:00 WORKSHOP D: HOW UBER ARE TRANSITIONING TO AN EMPLOYEE-CENTRIC WORKPLACE TO BETTER THE WORKPLACE EXPERIENCE AND BUSINESS OUTCOMES

Employee experience is all about the environment organizations provide their workforce and the perception of the workforce as a result. The process should focus on keeping employees engaged and satisfied. Employee experience is affected by various factors such as the physical environment, the tools and technologies employers provide and the ways in which employers demonstrate commitment to the wellbeing and success of the workforce. Here Jeremy Kopstein of Uber discusses how they are prioritizing the needs of the employee and what you can do to better the experience and engagement of your workforce.

What the workshop will cover:

- Making Workplace a business enabler
- Prioritizing and accommodating the diverse needs of your employees to improve workplace experience

- Incorporating user-centric amenities and wellness facilities to enhance employee engagement

Facilitator:

Jeremy Kopstein

Global Workplace & Real Estate Technology Manager
Uber

8:30 COFFEE & REGISTRATION

9:00 Opening Remarks from Conference Chairperson

9:10 How Uber Are Identifying and Deploying Workplace Systems for Efficiency

Uber have undergone a transformative journey in their workplace systems, moving from regionalised procedures to a more global strategy. Here Jeremy shares their roadmap for the identification and deployment of a multitude of workplace systems across the business. The creation of a robust, long term approach involved continuous learning and adaptation and led to a program

KEYNOTE

which will enable successes in the short and long term.

- The journey from regionalised procedures to establishing a standardised, global technology strategy
- The need for a considered approach and long term plan
- Engaging strategic partners and working on data consistency and governance
- Enabling big wins in the present whilst simultaneously laying foundations for the long term
- Lessons learned
 - complexity is not a necessity
 - the need for a fully aligned vision
 - the learning process and preparing to fail
 - creating a strategy to navigate hurdles on this journey

Jeremy Kopstein

Global Workplace & Real Estate Technology Manager
UBER

CONFERENCE DAY 2

Thursday, 11th July 2019

9.40 **A Walk Into The Workplace Of The Future: A New Perspective On Collaborative Working vs Working In Isolation**

As a thought leader in this space, Agustin undertook a research project which led him to question the increasingly favoured collaborative working techniques prevalent in the workspace design field. His work with Hassell Studio has seen his theories implemented in real time and here Mark and Agustin share their views on the future of work and workspace design from the work they have undergone together.

- What can a 42 day, 905km, foot-journey from Melbourne to Sydney reveal about the future of work and the workplace?
- Collaboration vs isolation
- Artificial Intelligence and the future of work
- Rationality, emotions and absurdity in the workplace
- Towards an integrated work environment

Agustin Chevez & Mark Bray, Hassell Studio

10.20 **MORNING TEA**

11.00 **How The Australian Red Cross Are Embedding A Mindset Of 'Being' Agile To Strengthen The Transformation Journey**

As the Australian Red Cross embarked on a transitional program toward a more agile workforce there were some roadblocks encountered. Touching upon coaching needed for leadership as well as a mentality change throughout the company towards 'being Agile', hear from Caroline's battle scars around:

- Understanding the impact for each team now and for the future
- Failures and lessons learned from the first trials of transitioning
- Coaching the leadership to manage in the changed environment
- Embedding a cultural understanding of Agile something we 'are' as a company not something we 'do'

Caroline Sheehan
Head of Strategy and Culture
The Australian Red Cross

11.30 **Hub Australia: Office Space Design To Elevate Employee Satisfaction And Improve Business Outcomes**

It is becoming an increasing priority for employers to gain competitive advantage in attracting and retaining staff. The wellbeing and experience of the employee at work must therefore be reflected in the design of the workspace. The more the space facilitates flexible ways of working, the more attractive they will be. Hub Australia share their strategies on designing and creating such spaces.

- Staff attraction and retention in workspace design
- The importance of social and wellness programs and provision of social, collaborative spaces
- The trend towards flexible and core space
- What the end result should look like

Brad Krauskopf
CEO, Hub Australia

12.00 **How Legal Aid Are Navigating Employee Wellbeing And New Flexible Ways Of Working**

Legal Aid have a unique challenge to face in implementing flexible working into an enterprise which provides direct services. Here they discuss their work in overcoming these challenges, as well as how they approach supporting employee wellbeing.

- 3 pillars to building a positive workplace environment : workplace, workspace and work self
- Our 'Being Well' Strategy
- The challenges of encouraging flexible working in a direct services industry
- An evidence based approach to mental health strategy
- How do you communicate work life balance while implementing flexible work?

Vicki Leaver
Director People and Organisational Development (HR)
Legal Aid

12.30 **LUNCH**

13.30 **Transdev Australasia: Diversity and Inclusion Initiatives to Promote Positive Experience and Support Individual Development**

Transdev place diversity and inclusion at the heart of facilitating a healthy and positive workplace experience. Through workplace initiatives Transdev encourage workforce development. Here they evidence that workplace experience has a direct correlation with employee engagement.

- Our diversity and inclusion initiative
- How this work interlinks with workforce development
- The remit of the Group Diversity Council
- A strategy born out of communication with the workforce – the importance of reinforcing employee value

Donna Jones
General Manager of Group Talent, D&I,
Learning and Engagement, Transdev Australasia

14.00 **How Marque Lawyers Are Reconceptualising Traditional Legal Workspace Design To Align With Company Ethos**

Within the legal profession, traditional structures and ways of working are rarely deviated from. Marque Lawyers are breaking this stereotype and rethinking legacy designs. They are also challenging the misconception of the impact of workplace design on company culture, where the focus should lie primarily on company ethos above all else.

- The traditional image of the lawyer's office and inversion of this
- Our design vision and messaging – an office which welcomes rather than alienates
- Why workspace design must align with cultural values not vice versa

Michael Bradley
Managing Partner, Marque Lawyers

14.30 **Vic Roads: Viewing Technology As A Key Enabler To Workplace Change And Reinforcement Of Vision**

Vic Roads began their transformation journey with the recognition that digital technologies can have a huge impact on the success of the project. They were able to gather information on how best to approach

CONFERENCE DAY 2

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changes as well as strengthen programs implemented post-transformation. Here they share how they leveraged technologies to enable these outcomes.

- The strategies we implemented in our workplace transformation project
- Technology as a key component to facilitating transformation
- Data analysis of employee behaviour using space utilization software
- Catering to staff needs to better the employee experience
- The need for reinforcement strategies post transition
 - cross business communications program
 - addressing leadership behaviour and awareness

Herna van Reenen

Manager of Transformation, **VicRoads**

15.00 **Vicinity Centres: Determining Operations To Align With The Agile World And Ensure Employee Engagement And Retention**

Vicinity Centres have merged two offices, and in doing so they saw an opportunity to evolve their business design and priorities. They are arranging their organization to suit newer, agile ways of working and drawing up a plan which will be relevant now and for the future. In this talk, Joanne will discuss:

- Internal work: seamlessly merging two offices into one
- Establishing real-time working to better suit an Agile environment
- A culture which allows innovation and improved internal communication
- Increasing technology capabilities and reducing paper usage
- Managing a remote workforce and measuring competency by outcomes
- The next stage: focus on diversity, inclusion and flexibility in the work place

Joanne Riley

Workplace Services Manager, **Vicinity Centres**

15.30 **AFTERNOON TEA**

16.00



PANEL DISCUSSION

How To Ensure Sustainability Is Successfully Implemented In Workspace Design

Substantially reducing the enterprise carbon footprint is increasingly becoming a priority for businesses across the globe. Expectations of both customers and workers are growing significantly. As such, businesses must adapt their physical workplace to accommodate for these demands, which in turn involves a change of workplace culture.

- The need to address sustainability in the modern workplace
- Will there be losses?
- Methods for reducing waste and transforming into an eco-friendly enterprise
- How to be economical about sustainable solutions

Bradley Delamare

CEO and General Manager

Tankstream Labs

Lauren Willet

National Facilities Manager

Avant Mutual Group

Tim Olorenshaw

Head of Workplace Technology

Vodafone

Jose Fredes

National Property and Facilities Manager

Teachers Mutual Bank Limited

Peta-Lee Benson

Head of Digital Workplace, **icare NSW**

16.30

How iCare Are Creating Workspaces Which Aligns With A Vision Of Simplicity

- Our vision of simplicity for the modern workplace – what does this look like and how we will be achieving it?
- Enabling flexible working across the organisation, including piloting activity based working (ABW) with one quarter of our people.
- Re-designing the space: our vision of intuitive meeting rooms through simplistic design.
- Improving our people's digital capabilities through change and adoption programs that move us forward into a modern workplace.

- The challenge of aligning technology to enable positive employee experience in the new environment.

Peta-Lee Benson

Head of Digital Workplace, **icare NSW**

17.00

How Uber Are Confronting An Ageing Population By Leveraging Real Estate As A Service To Better Employee Performance, Wellbeing And Overall Profits

Digital technology, the ageing population and the market expectation on the Workplace environment will change Real Estate As A Service. Evidence suggests employees are working longer and spending more time on the job than in previous years. There are numerous ramifications associated with the changing demographics and the expanding prevalence of an aging population in the workforce. The regulators will say everyone has a health and safety duty of care to reduce health risks and workplace fatigue.

So, how can a Real Estate As A Service technological solution unleash unprecedented value for the tenant in terms of employee performance, avoiding fatigue and maximising profit? In this session mark will shed some light on the opportunities available to create a high performing team and maximise profitability.

- The impact of an ageing workforce on industry and the associated enterprise obligations to employee wellbeing
- An increase in the usage of wearable technology providing an unprecedented opportunity for Real Estate As A Service
- Collecting data and providing recommendations based on qualitative and quantitative metrics
- Measuring variables and altering the real estate environment to maximise employee performance

Mark Brogan

EHS Manager for Global Workplace & Real Estate, **Uber**

17.10

Chairperson Closing Remarks

17.20

END CONFERENCE

BOARDROOM TEAM PACKAGE*



To qualify:
Register a team of 7 or more delegates to the conference at the standard conference rate**

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- Exclusive full-day use of a private room within the conference venue
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*(Not available for service providers)
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