



INTELLIGENT AUTOMATION for HUMAN RESOURCES

Monday, October 21st, 2019

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| | |
| 8:-00 AM | Workshop Registration & Breakfast |
| 8:30 AM | WORKSHOP A: Upskill, Focus, Rally! Organizational Change Management- Minimizing the Disruption behind Disruptive Technology Karen Jamerson , Manager, Intelligent Automation, Capital One Mahendra Jadon , Process Engineering & Intelligent Automation Technology Lad, Capital One |
| 10:30AM | Morning Refreshment Break |
| 10:45 AM | WORKSHOP B: How Cognitive Process Intelligence Can Help Define and Measure The ROI Of Automation Programs Within the HR Department Beth Bourg , Senior Product Marketing Manager, FortressIQ |
| 12:30PM | Lunch |
| 1:15 PM | WORKSHOP C: Ready Set Build: Building Bots without Partners Naveed Asem , Chief Data and Analytics Officer, Donnelley Financial Solutions (DFIN) Hyunzoo Chai , Director, Data Science, Donnelley Financial Solutions (DFIN) |
| 3:15 PM | Afternoon Refreshment Break |





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Tuesday, October 22nd, 2019

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| 8:15 AM | Main Conference Breakfast and Registration |
| 8:50 AM | Chairperson's Opening Remarks |
| 9:00 AM | KEYNOTE PANEL: Reduce the Biases Behind Recruitment with the Help of Intelligent Automation Beth Pratt , Global Head of Talent, Mylan Faizal Bakah , Head of Global Payroll, Bookings Holdings Chad Dunnam , Director, TA Process & Effectivness, SmileDirectClub Karl Martineau , CIO, LEGAL AID ONTARIO |
| 9:45 AM | Examine the Adoption and Effectiveness of HR Tracking Systems Vanessa Phung , HR Generalist, Noble Drilling |
| 10:30 AM | Technology Demo Drive & Morning Coffee Break |
| 11:30 AM | From Start to Finish- How RPA is Enhancing the Employee Experience Chad Dunnam , Director, TA Process & Effectivness, SmileDirectClub |
| 12:15PM | Networking Lunch |
| 1:15 PM | Interactive Discussion Groups IDG 1: Humanizing the Hiring experience with the use of Bots Karl Martineau , CIO, Legal Aid Ontario IDG 2: Attracting and Retaining Millennials with the Usage of IA Monica Silveira , HR Shared Services Supervisor ,Americas CSL Behring IDG 3: Shifting Talent and Resources based on Tracked Results within HR IDG 4: Tracking Flex Work/Agile Work using Cognitive Technology |
| 2:45 PM | Hackathon – Creating Greater Value - Driving Enterprise-Wide Decision Making Julie Fernandez , Partner, ISG |
| 4:00 PM | Afternoon Refreshment Break |
| 4:15 PM | Attrition Detection with the help of Machine Learning Brandon Gradeless , Sr. Analyst, HR Continuous Improvement, Advent Health |
| 5:00 PM | Welcome Cocktail Reception |



INTELLIGENT AUTOMATION for HUMAN RESOURCES

Wednesday, October 23rd, 2019

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| 8:00 AM | Registration and Breakfast |
| 8:30 AM | Chairperson's Opening Remarks |
| 8:45 AM | DAY 2 OPENING KEYNOTE Naveed Asem , Chief Data and Analytics Officer, Donnelley Financial Solutions (DFIN) |
| 9:30 AM | Using RPA to Automate Your Payroll and Benefits Platform MK Aydin , Senior Director, Network Solutions, A&E Networks |
| 10:15 AM | Morning Coffee Break and Demo Drive Prize Drawing |
| 11:15 AM | Upskilling the HR Team in Order to Efficiently Use Intelligent Automation Tools Michelle Willard , Robotics Process Automation & Intelligent Automation Lead, Capital One |
| 12:00PM | Networking Luncheon |
| 1:00 PM | What Are the Risks Associated with Artificial Intelligence within HR and How do We Reduce Them? Monica Silveira , HR Shared Services Supervisor, Americas CSL Behring |
| 1:45 PM | How Do You Measure Up? Karen Hilton , Partner, Scottmadden, Inc. |
| 2:30 PM | Afternoon Coffee Break |
| 2:45 PM | Continuous Process Improvement: Making HR Operations More Efficient With the Help of Intelligent Automation Zach Frank , Program Manager, HR Service Delivery, Bridgestone |
| 3:30 PM | CASE STUDY: An Agile Organization's Journey – Increasing Human Capital through Innovative Space, Technology and Learning Culture Karl Martineau , CIO, Legal Aid Ontario |
| 4:15 PM | Closing Remarks- See you next year! |

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