



# NURSING and MIDWIFERY

10<sup>th</sup> Annual  
AUSTRALIAN  
HEALTHCARE WEEK  
17TH MARCH 2021  
ICC SYDNEY

- 9:50 **Opening Remarks**  
Kassandra Packwood MACN, Acting Health Service Manager, **Southern NSW Local Health District**
- 10:00 **Keynote Presentation: The Future of Nursing in Australia**  
Adj. Prof. Kylie Ward FACN, Chief Executive Officer, **Australian College of Nursing**
- 10:30 **Leadership & Change Management in Nursing**  
Dr Samantha Jakimowicz MACN, **Lecturer at the University of Technology Sydney**
- 11:00 **Nursing Leadership & Culture: You Can't Do One Without the Other**  
Sonia Marshall, Executive Director of Nursing & Midwifery, **South Western Sydney Local Health District**
- 11:30 **How to Stay Safe Online**  
Con Nikolaou, Head of Cyber Protection, **Health Professionals Bank**  
Craig Tye, Head of Technology, **Health Professionals Bank**  
Dermot McGuire, Social Media Manager, **Health Professionals Bank**
- 12:00 **From Clinical to Management: Planning Your Transition from a Nurse On the Ground to Nursing Executive**  
Jenny McKenzie, Nurse Practitioner Palliative Care, **Murrumbidgee Local Health District**
- 12:30 **Think Big but Start Small: Keeping up with Nursing Informatics and Health ICT in Nursing Practice**  
Kate Renzenbrink, Chief Nursing and Midwifery Information Officer, **Bendigo Health**
- 13:00 **The Power of Mentorship to Improve Wellbeing in the Workplace**  
Alison Hutton FACN, Professor of Nursing, **University of Newcastle**
- 13:30 **Everyone Can Be a Leader if they Want to be: The Fundamentals for Leadership at the Bedside**  
Kassandra Packwood MACN, Acting Health Service Manager, **Southern NSW Local Health District**
- 14:00 **Nurses at the Table for Healthcare Reform**  
Karen Booth, President, **Australian Primary Health Care Nurses Association**
- 14:30 **Work Life Balance in Nursing**  
Dr Diana Wong, PhD, **Liverpool Hospital**
- 15:00 **Lessons Learned in the Palliative Care Agency's Implementation of Voluntary Assisted Dying Across their Network**  
Kelly Rogerson MACN, Chief Executive Officer, **Palliative Care South East**
- 15:30 **How Austin Health Are Implementing a Supportive Learning Culture to Create Multi-Skilled Emerging Nurses**  
Jane Warneke Graduate Nurse Coordinator, **Austin Health**
- 16:00 **Closing Remarks**



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- 10:20 **Opening Remarks**  
Amanda Moses MACN, Academic & Lecturer, [Charles Sturt University](#)
- 10:30 **Keynote Presentation: The Future of Midwifery in the Primary Health Environment**  
Luke Williamson, Chief Executive Officer, [Australian College of Midwives](#)
- 11:00 **The Role Clinical Supervision Plays in Supporting Your Professional Development**  
Catherine Murray MACN, Clinical Director, [National Home Nurse](#)
- 11:30 **Practicing Mindfulness in the Nursing Workplace**  
Sabina Vitacca, Mindfulness Coach
- 12:00 **Nurse 2022: A four year campaign to improve respect and recognition of nurses working in primary health care in Australia**  
Sam Moses, Founder, [Australian Primary Health Care Nurses Association](#)
- 12:30 **Recruiting and Retaining Top Talent**  
Anne Samuelson, Professional Service Director, [NSW Nursing Midwifery Association](#)
- 13:00 **Building Sustainable Models of Nurse Clinics in Primary Healthcare**  
Linda Govens, Project Manager, [Australian Primary Health Care Nurses Association](#)
- 13:30 **The National Nursing and Midwifery Digital Health Capability Framework**  
Lavanya Naidoo MACN, Emerging Nurse Leader, [Australia College of Nursing](#)
- 14:00 **Panel Discussion: How to Maintain the Human Element in Nursing & Midwifery Care in an Increasingly Digital Environment?**  
*Facilitator:*  
Prachi Javalekar, MACN, Clinical Engagement Specialist, [eHealth, NSW](#)
- Panelists:*  
Alison Hutton FACN, Professor of Nursing, [University of New castle](#)  
Kathleen Thorpe, Director Nursing & Midwifery, [Wollongong Hospital](#)  
Amanda Moses MACN, Academic & Lecturer, [Charles Sturt University](#)
- 14:30 **Top Tips for Building Confidence and Feeling Empowered in the Nursing and Midwifery Profession**  
Kathleen Thorpe, Director Nursing & Midwifery, [Wollongong Hospital](#)
- 15:00 **Creating a Culture for Self-Care to Retain Top Talent in the Nursing Workforce**  
Amanda Moses MACN, Academic & Lecturer, [Charles Sturt University](#)
- 15:30 **Experiences, Challenges, and Lessons Learnt in Nursing Education through the COVID-19 Pandemic**  
Dr Louisa Lam, HDR Coordinator School of Health, [Federation University Australia](#)
- 16:00 **Closing Remarks**



# PATIENT EXPERIENCE

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- 10:50 Opening Remarks**  
Jeffrey Woods, Chief Nursing Officer, [Healthscope](#)  
Stephanie Owen, Executive Director, [Strategy2Life](#)
- 11:00 The Future is Now: Trends in Digital Health and New Models of Care**  
Tim Shaw, Professor of eHealth, Director of Research in Implementation Science and eHealth (RISe), [University of Sydney](#)
- 11:30 Keynote Presentation: The Power of Relational Capability: Partnering with Patients, Carers and Staff to Continuously Improve Quality and Safety as an Organisation**  
Karen Patterson, Director of Capability and Culture, [Clinical Excellence Commission](#)  
Susan Sims, Partnering with Consumers for Safety and Quality Manager, [Clinical Excellence Commission](#)
- 12:00 Rolling-out a Patient Feedback Program to drive improvement and integration of healthcare across NSW**  
Melissa Tinsley, Manager, Clinical Information and Decision Support, [Agency for Clinical Innovation](#)
- 12:30 Utilising Digital Transformation to Improve Patient Healthcare**  
Richard Taggart, CIO, [Sydney Local Health District](#)
- 13:00 Thinking Outside the Box: Is health system innovation really influenced by patient engagement?**  
Dr Paul Eleftheriou, Chief Medical Officer, [Western Health](#)
- 13:30 Utilisation of Real-time Interactive Dashboards and Emotion AI to Drive Improvement in Patient Experience**  
Jeffrey Woods, Chief Nursing Officer, [Healthscope](#)  
Anita Hodge, Patient Reported Experience & Outcomes Manager, [Healthscope](#)  
Damien Lloyd, National Director - Clinical Risk & Patient Safety, [Healthscope](#)
- 14:00 How to Ensure Patient Centricity through the Collection and Application of Real-World Patient Data**  
Sharon Winton, Chief Executive Officer, [Lymphoma Australia](#)
- 14:30 Case Study: Designing and Developing a selfcare app to help patients manage their own condition**  
Prof. Nilmini Wickramasinghe, Professor Digital Health & Deputy Director, Iverson Health Innovation Research Institute, [Swinburne University of Technology & Epworth HealthCare](#)
- 15:00 Pathology Atlas of Variation**  
Craig Scowen, Data Scientist, [NSW Health Pathology](#)
- 15:30 COVID-19 Our New Reality; Working in a COVID-19 World & Managing Wounds**  
Hayley Ryan, Clinical Nurse Consultant – Wound Management (NSW&ACT), [Practice Excellence Lead Uniting](#)
- 16:00 Closing Remarks and End of Day One**



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- 10:50 **Opening Remarks**  
Stephanie Owen, Executive Director, **Strategy2Life**
- 11:00 **Successfully deploying digital patient engagement solutions to reduce length of stay, avoid readmissions and improve the patient's experience**  
**Andy Hall**, Head of Health, **Hills Health Solutions**  
**Fiona Johnson**, General Manager Health Solution Sales, **Hills Health Solutions**
- 11:30 **The importance of health literacy: improving the way patients understand health information to improve health outcomes**  
**Fiorina Mastroianni**, Health Literacy and Diversity Health Manager, **Illawarra Shoalhaven Local Health District**  
**Dr Danielle Marie Muscat**, Post-Doctoral Research Fellow and Westmead Lead, **Sydney Health Literacy Lab**
- 12:00 **Session Reserved**
- 12:30 **The Art and Science of Measuring What Matters to Patients from a Global Perspective**  
**Rabia Khan**, Head, Commissioned Research & Engagement, **The George Institute for Global Health**
- 13:00 **Project case study: How Healthcare NSW Patient Transport Service (PTS) reduced onscene non-emergency transport cancellations by 54%**  
**Vanessa Allen**, Nurse Manager Patient Flow, **HealthShare Patient Transport Service NSW**
- 13:30 **NSW Health's Multi-Pronged Approach to Improving Patient, Carer and Staff Experiences**  
**Anne Marie Hadley**, Chief Experience Officer, **NSW Health**
- 14:00 **Panel Discussion: Developing a Strong Partnership with Patient Advocates and Consumer Consultants throughout the Patient Experience Process**  
*Facilitator:*  
**Anita Hodge**, Patient Reported Experience & Outcomes Manager, **Healthscope**  
*Panelists:*  
**Tanya Hall**, Chief Executive Officer, **hearts4heart**  
**Sharon Winton**, Chief Executive Officer, **Lymphoma Australia**  
**Deborah Sims**, Patient and Director of Advocacy, **Lymphoma Australia**
- 14:30 **Surgical Robotics Program at Macquarie University**  
**David Gillatt**, Professor of Urological Oncology and Robotic Surgery Head of Urology Clinical Discipline Director of Medical and Surgical Services, **Macquarie University Hospital**
- 15:00 **Closing Remarks and end of Day Two**



# GPs & PRIMARY HEALTHCARE

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- p10:20** Opening Remarks  
Dr Simon Kos, Medical Advisor, [Next Practice](#)
- 10:30** Keynote Presentation: **The Future of General Practice**  
Dr Michael Wright, Chair, Expert Committee for Funding and Health System Reform, [Royal Australian College of General Practitioners](#)
- 11:00** How to Design and Implement a Patient Provider Platform that Uses Telehealth to Create Efficient, Integrated and Coordinated Care  
Dr Kean-Seng Lim, Immediate Past President, [Australian Medical Association \(NSW\)](#)
- 11:30** What role do GPs have in the Response to pandemics?  
Facilitator:  
Simon Wilcock, Director of Primary Care services, [Macquarie University Hospital and Health Sciences Centre](#)  
Panelists:  
Christine McCormack, Manager Partnerships, [Metro South Hospital and Health Service](#)  
Dr Penny Gaskell, Clinical Director- Community Rehab, Ambulatory Specialist Clinics, Community Health, GP Liaison Medical Officer, [Eastern Health](#)  
Dr Michael Bonning, Chair of the AMA (NSW), [Australian Medical Association \(NSW\)](#)
- 12:00** Finance & Tax Saving Strategies for Medical Professionals  
Julio De Laffitte, Founder and CEO of JDL Strategies, [Medigrow](#)
- 12:30** Implementing a Sustainable Workforce Support Methodology to Support the Capability and Wellbeing of NSW Rural Health Professionals  
Richard Colbran, Chief Executive Officer, [NSW Rural Doctors' Network](#)
- 13:00** Forecasting the future of consumer behaviour in healthcare  
Facilitator:  
Dr Brandon Carp, Adviser, [Afterpay](#)  
Panelists:  
Klaus Bartosch, CEO & Co-Founder, [1ST Group](#)  
Dr Matthew Cullen, Managing Director, [Tonic Media](#)  
Kellie Christensen, Health Portfolio Manager, [Afterpay](#)
- 13:30** Incorporating Urgent Care into Large General Practices in Australia to Reduce Admissions to Emergency Departments  
Dr John Adie, Medical Director, Immediate Care, [Healius Limited](#)
- 14:00** Panel Discussion: **Emerging Apps that are Disrupting and Enabling General Practice**  
Andy Moore, Chief Executive Officer, [Hello Sunday Morning](#)  
Dr Paul Eleftheriou, Chief Medical Officer, [Western Health](#)  
Dr Kean-Seng Lim, Immediate Past President, [Australian Medical Association \(NSW\)](#)
- 14:30** How Next Practice's Next Generation Business Model for Primary Care is Supporting Doctors in Entrepreneurship  
Dr Simon Kos, Medical Advisor, [Next Practice](#)
- 15:00** Implementing Cross-Sector Behaviour Change to Ensure Appropriate Patient Referral to Queensland Specialist Outpatient Clinics  
Liz Travers, Principal Project Officer, [Clinical Excellence Queensland](#)
- 15:30** Practicing Mindfulness in the Healthcare Workplace  
Sabina Vitacca, Mindfulness Coach
- 16:00** Closing Remarks and End of Day One



# GPs & PRIMARY HEALTHCARE

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- 10:20 **Opening Remarks**  
Dr Simon Kos, Medical Advisor, **Next Practice**
- 10:30 **Keynote Presentation: Using Automation to Simplify and Improve the eReferral Process for General Practices**  
Kirsty MacDougall, Lead Digital Health, **Eastern Melbourne Primary Health Network**  
Dr Penny Gaskell, Clinical Director- Community Rehab, Ambulatory Specialist Clinics, Community Health, GP Liaison Medical Officer, **Eastern Health**
- 11:00 **Understanding the Issues of Burnout, Self-Care and Wellbeing Amongst GPs**  
Kathryn Hutt, Medical Director, **Doctors Health Advisory Service**
- 11:30 **Spotlight Interview: Embracing Opportunities to Accelerate Your Professional Development and Medical Practice – Lessons learned from Myhealth**  
James Liang, Chief Executive Officer, **Myhealth Medical Group**
- 12:00 **How one Organisation is Developing and Deploying an App to Dramatically Reduce Alcohol Related Health Issues**  
Andy Moore, Chief Executive Officer, **Hello Sunday Morning**
- 12:30 **Panel Discussion: Breaking the Stigma of asking for help as a GP: Unpacking the resources, tools, strategies**  
Facilitator:  
Dr John Adie, Medical Director, Immediate Care, **Healius**  
Panelists:  
Kathryn Hutt, Medical Director, **Doctors Health Advisory Service**  
Dr Melissa Black, Clinical Psychologist, TEN – The Essential Network for Health Professionals, **Black Dog**  
Dr Penny Gaskell, Clinical Director- Community Rehab, Ambulatory Specialist Clinics, Community Health, GP Liaison Medical Officer, **Eastern Health**
- 13:00 **Gold Standard Diabetes Care: The Pivotal Role of the GP**  
Susan Davidson, CEO, **Australian Diabetes Educators Association**  
Rachel Freeman, Professional Services Manager, **Australian Diabetes Education Association**
- 13:30 **Networking Break**
- 14:00 **Fireside Chat: Shaping the Future Delivery of Primary Care: Embracing New Technologies and Models of Care**  
Kirsty MacDougall, Lead Digital Health, **Eastern Melbourne Primary Health Network**  
Christine McCormack, Manager Partnerships, **Metro South Hospital and Health Service**
- 14:30 **Leveraging Data to Improve Clinical Governance in Primary Care**  
Dr Michael Bonning, Chair of the AMA (NSW), **Australian Medical Association (NSW)**
- 15:00 **A Collaborative Approach: How to Adapt a Scalable Model for Greater Engagement with General Practice**  
Christine McCormack, Manager Partnerships, **Metro South Hospital and Health Service**
- 15:30 **End of Day Two**



# HEALTHCARE WORKFORCE

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- 10:50 **Opening Remarks**  
Mathieu Bertrand, Chief Executive Officer, **Home Care Heroes**
- 11:00 **Combining Workforces to Increase Employment Pathways for Army Health**  
Jessica Palling, Major SO2 Health Governance / Deputy HOC RAANC, **Directorate of Army Health**
- 11:30 **Next Generation Modelling and Workforce Projection at NSW Health**  
Todd Hunt, Manager Workforce Planning, **NSW Health**
- 12:00 **Accelerating virtual health care: What have we learnt from the COVID-19 pandemic and where are we going?**  
Dr Shannon Nott, Rural Health Director of Medical Services, Western NSW Local Health District Clinical Director, Virtual Care Accelerator, **NSW Health**
- 12:30 **Panel Discussion: Attracting and Retaining Talent to Meet the Future Demand for Skilled Health Professionals**  
Paula Willisroft, Director People and Culture, **Northern Sydney Local Health District**  
Jane Warneke, Graduate Nurse Coordinator, **Austin Health**  
Lorraine Salloum, People, Performance & Culture Executive (CHRO), **Achieve Australia**
- 13:00 **Providing Employment Pathways to Promote the Healthcare Sector as a Career Path for Indigenous Australians**  
Sulal Mathai, Senior Executive Officer – Workforce Strategy and Planning, **Danila Dilba Health Service**
- 13:30 **Hunter New England LHD Case Study: Lessons From Leveraging A Causal Pool of Resources To Speed Up Surge Planning & Responsiveness To COVID**  
Louise Maye, Allied Health Project Officer, **NSW Health**
- 14:00 **Transforming a Healthcare Organisation Through Change Leadership Not Just Change Management**  
Greg Taylor, Head of Change, **Healius - Pathology**
- 14:30 **Practicing Mindfulness in the Healthcare Workplace**  
Sabina Vitacca, Mindfulness Coach
- 15:00 **The Power of Mentorship: How the Hero Academy is Creating a More Skillful and Diverse Workforce through Companionship**  
Mathieu Bertrand, Chief Executive Officer, **Home Care Heroes**
- 15:30 **How to Create a Comprehensive Wellness Program that Improves the Health and Wellbeing of Staff**  
Leani Viljoen, Principal Consultant & Director, **Elevate People**
- 16:00 **Closing Remarks and End of Day One**



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- 10:50 **Opening Remarks**  
Leani Viljoen, Principal Consultant & Director, **Elevate People**
- 11:00 **Staff Wellbeing: Tips, Tricks and Strategies from the Rostering Best Practice Team at NSW Health**  
Sheemol Barrett, Senior Manager Rostering Best Practice, **NSW Health**  
Elsie Wahome, Acting Director Rostering Best Practice, **NSW Health**
- 11:30 **Building A Community of Practice Around Workforce Planning In the NSW Health System Through Human Centred Design & Co-Creation of Tools and Resources**  
Alice Dunne, Manager Planning & Workforce Projects, **NSW Ministry Health**  
Kathryn Hume, Strategic Workforce Planning Project Manager, **NSW Health**
- 12:00 **Consistency in diabetes care in Australia: Tailoring the new nursing framework to your workplace**  
Susan Davidson, CEO, **Australian Diabetes Educators Association**  
Jen Lewis, NDSS Team Leader, **Australian Diabetes Education Association**
- 12:30 **Lessons Learnt Working in the Disability Sector: How to Culturally Transform Your Workforce**  
Lorraine Salloum, People, Performance & Culture Executive (CHRO), **Achieve Australia**
- 13:00 **Networking break**
- 13:30 **How Austin Health Are Implementing a Supportive Learning Culture to Create Multi-Skilled Emerging Nurses**  
Jane Warneke Graduate Nurse Coordinator, **Austin Health**
- 14:00 **Clinical Governance Units 2.0: Designing the dedicated safety and quality human resource infrastructure to be fit for the future of public health**  
Ian Richards, Senior Manager, Organisational Effectiveness, **Clinical Excellence Commission**  
Sarah Fischer, Lead Organisational Psychologist, **Clinical Excellence Commission**
- 14:30 **Building Capabilities and Hands-On Experience among the Next Generation of Leaders and Managers Within NSW Health**  
David Sweeney, Director Leadership NSW, **Health Education and Training Institute**
- 15:00 **Session Reserved**  
Rebecca Nogajski, Director of Paediatrics, **Blacktown & Mount Druitt Hospitals**
- 15:30 **Safety and quality is everybody's responsibility....but what does that mean?**  
Ian Richards, Senior Manager, Organisational Effectiveness, **Clinical Excellence Commission**  
Sarah Fischer, Lead Organisational Psychologist, **Clinical Excellence Commission**
- 16:00 **End of Day 2**





# START UPS

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- 10:50**    **Opening Remarks**  
Tam C. Nguyen, Deputy Director of Research, **St Vincent's Hospital Melbourne**
- 11:00**    **3D Immersive HealthCare Simulation using Mixed Reality**  
Garry Putland, VP Sales, **GIGXR**
- 11:30**    **From Idea to MVP: Scaling a Health Tech Startup**  
Manuri Gunawardena, Founder & Chief Executive Officer, **HealthMatch**  
Alister Coleman, Managing partner, **Tempus**
- 12:00**    **Panel Discussion: How Do You Enable Disruptive Technology in an Industry that is Slow Moving?**  
Garry Putland, VP Sales, **GIGXR**  
Edwina Sharrock, Founder & Director, **Birth Beat**  
Sally-Ann Williams, Chief Executive Officer, **Cicada Innovations**
- 12:30**    **Lessons Learned from Israel's Successful Start Up Culture that can Evolve the Australian Healthcare Start Up Landscape**  
Dr Amandeep Hansra, Clinician, Medical Executive & Founder, **Creative Careers in Medicine**
- 13:00**    **One COVID-19 Birth Beat**  
Edwina Sharrock, Founder & Director, **Birth Beat**
- 13:30**    **Ensure Successful Clinical Adoption with a Consumer-Centric Product or Service**  
Laura Simmons, Chief Executive Officer, **Theratrak**  
Melinda Webber, Founder, **South West Kids Clinic**
- 14:00**    **Panel Discussion: How to Attract and Retain Top Talent in Your Healthcare Start Up**  
*Panelists:*  
Harvey Jones, Collaborative Technology Lead, **Atlassian**  
Colin Denver, CEO, **SpeedX**  
Dr Amandeep Hansra, Clinician, Medical Executive & Founder, **Creative Careers in Medicine**
- 14:30**    **Step into the Clinician's Shoes: Understand the Impact of Med Tech Solutions on Clinical Practices**  
Dr Kean-Seng Lim, Immediate Past President, **Australian Medical Association (NSW)**
- 15:00**    **Pitch Fest**  
  
The pitch fest will feature 6 – 8 of the leading health start ups in Australia and New Zealand, battling it out to be crowned the 'Healthcare Start Up of the Year'!
- 2021 Judging Panel:*
- Anthony Johnston**, CEO, **CoVentured**  
**Sally-Ann Williams**, Chief Executive Officer, **Cicada Innovations**  
**Tam C. Nguyen**, Deputy Director of Research, **St Vincent's Hospital Melbourne**  
**Dr Amandeep Hansra**, Clinician, Medical Executive & Founder, **Creative Careers in Medicine**
- 16:00**    **End of Day One**



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- 10:20 **Opening Remarks**  
Kia Wallwork, Director PMO, Redesign & Innovation, **Illawarra Shoalhaven Local Health District**
- 10:30 **From Crisis to Recovery: Leading Through a Pandemic**  
Carmen Rechbauer, Chief Executive Officer, **HealthShare NSW**
- 11:00 **Spotlight Interview: Leave a Leadership Legacy: How to Have a Positive Powerful Presence in the Room**  
Loretta Johnson, Executive Manager Queensland Ambulance Service, **South West Local Ambulance Service**
- 11:30 **Female Mentorship: The Secret to Building Sustainable Female Leadership**  
Sulal Mathai, Senior Executive Officer –Workforce Strategy and Planning, **Danila Dilba Health Service**
- 12:00 **What can Next-Gen leaders learn from recent crisis?**  
Prachi Javalekar, MACN, Clinical Engagement Specialist, **eHealth, NSW**
- 12:30 **The Unique Impact that Women in Leadership have had on Melissa's Own Personal Journey**  
Melissa Pollard, Associate Director Business Performance, **Healthshare NSW**
- 13:00 **Practicing Mindfulness in the Healthcare Workplace**  
Sabina Vitacca, Mindfulness Coach
- 13:30 **Leading during emergencies**  
Leani Viljoen, Principal Consultant & Director, **Elevate People**
- 14:00 **Panel Discussion: Building a Culture that Supports the Next Generation of Female Leaders**  
*Panelists:*  
Carmen Rechbauer, Chief Executive Officer, **HealthShare NSW**  
Amanda Walker, Clinical Advisor, **eHealth NSW**  
Rebecca Nogajski, Director of Paediatrics, **Blacktown & Mount Druitt Hospitals**
- 14:30 **Addressing the Issue of Age, Culture and Gender Discrimination in the Workplace**  
Claire Phelan, Director Oral Health Services, **South Eastern Sydney Local Health District**
- 15:00 **The Role Clinical Supervision Plays in Supporting Your Professional Development**  
Catherine Murray MACN, Clinical Director, **National Home Nurse**
- 15:30 **End of Day**