

| All times in CET | DWE Virtual Exchange<br>Tuesday 23 <sup>rd</sup> June 2020  |   |   |
|------------------|---|---|---|
| 12.00 – 12.10    | <b>Chairperson's Opening Address</b><br>Nick McQuire, Senior Vice President and Head of Enterprise Research, CCS Insights   |   |   |
| 12.10 – 12.40    | <b>PRESENTATION WITH Q&amp;A</b><br><b>The Digital Workplace Approaches That Made The Future Happen</b><br>Angela Maragkopoulou, CIO B2B / SVP Business Solutions, Deutsche Telekom   |   |   |
| 12.40 – 13.10    | <b>PRESENTATION WITH Q&amp;A</b><br><b>Going Global Through 5 Years Of Change</b><br>Caroline Basyn, Global CIO and GBS Officer, Mondelēz International   |   |   |
| 13.10 - 13.35    | <b>LUNCH AND NETWORKING BREAK-OUT SESSION</b><br>How does it work? You will be broken off into smaller groups for a chance to hear from each other about the greatest challenges you have faced as a digital workplace leader over the past couple of months of lock-down and social distancing. Why not enjoy your lunch at the same time?                       |   |   |
| 13.40 – 14.10    | <b>One-to-One Business Meetings</b>   |   |   |
| 14.15 – 14.45    | <b>PRESENTATION WITH Q&amp;A</b><br><b>Stream Events Across Your Enterprise With The Solace Platform</b><br>Crispin Clarke, Senior Vice President of Central Europe, Solace   |   |   |
| 14.45 – 15.15    | <b>FIRESIDE CHAT</b><br><b>Lessons Learned From The Corona Crisis: Fast-Tracking A Mobile Workforce</b><br>Evangelos Vagias, Head of Internal and Business Banking Digital Transformation, Eurobank<br>Wolfgang Bitomsky, Chief Information Officer, FCC Environmental Group<br>Nick McQuire, Senior Vice President and Head of Enterprise Research, CCS Insights |   |   |
| 15.20 – 15.50    | <b>One-to-One Business Meetings</b>   |   |   |
| 15.55 – 16.25    | <b>PRESENTATION WITH Q&amp;A</b><br><b>How Chatbots and Virtual Assistants Will Transform the Workplace After COVID-19</b><br>Justin Sears, VP Product Marketing @ Lucidworks   |   |   |
| 16.30 – 17.30    | <b>VIRTUAL ROUNDTABLE DISCUSSIONS</b><br>How does it work? This is a 60 minute discussion on a topic of your choosing, and a chance to hear from peers whilst also sharing your own expertise. For pre-selections, please see the online portal.  |   |   |
|                  | <b>TABLE 1</b><br><b>The Automated Co-Worker: Working Alongside Chatbots And Allocating The Workload Effectively</b><br>Dr. Wolfgang Bitomsky, Chief Information Officer, FCC Environment Group   | <b>TABLE 2</b><br><b>The Perfect Recipe For Growth: Preparing The Workplace For A Global Scale</b><br>Martynas Sarapinas, Chief Information Officer at Girtoka Logistics  |   |
|                  | <b>TABLE 3</b><br><b>Understanding The Debate Around Ethics And AI In The Workplace</b><br>Cristian Paun, Business CIO EMEA, Safety & Construction, Dupont  | <b>TABLE 4</b><br><b>Maximising The Adoption Rates Of New Investments By Tapping Into A Range Of Techniques For Gaining Employee Buy-In</b><br>Lara Petit, IT & IS Business Applications, ENGIE Deutschland<br>Klaus Schiewald, Chief Information Security Officer, ENGIE Deutschland | <b>TABLE 5</b><br><b>The Impact of COVID-19 On Your Cloud Strategy</b><br>Crispin Clarke, Senior Vice President of Central Europe, Solace |
| 17.30 – 17.40    | <b>Chairman's Closing Remarks</b><br>Nick McQuire, Senior Vice President and Head of Enterprise Research, CCS Insights  |   |   |
| 17.40            | <b>End of Day 1</b>   |   |   |

Please Reach Out To [Enquire@iqpc.co.uk](mailto:Enquire@iqpc.co.uk) if you'd like to join any of the sessions

| All times in CET | DWE Virtual Exchange<br>Wednesday 24 <sup>th</sup> June 2020   |  |
|------------------|--|--|
| 12.00 – 12.10    | <b>Chairperson's Opening Address</b><br>Nick McQuire, Senior Vice President and Head of Enterprise Research, CCS Insights  |  |
| 12.10 – 12.50    | <b>PANEL DISCUSSION</b><br><b>Adapting Processes To The Five Generations Of The Workforce</b><br>Chuks Ojeme, CISO, Gebauer & Griller<br>Erik Burow, Director IT & Digitalisation for Business Area Heat, Vattenfall<br>Komal Tekchandani, Former Head of IT, Business Change, Heathrow<br>Vladimir Jankovic, Head of Global (Digital) Workplace Platform Services, Linde AG |  |
| 12.50 – 13.20    | <b>PRESENTATION</b><br><b>The Modern Workspace Navigator: Overcoming the Sounds of Silence and Disruption to Deliver Digital Workplace Excellence</b><br>Jane Craven, Sales Director of Enterprise Solutions, UK, EPOS<br>Stefan Grewe, Sales Director, DACH, EPOS   |  |
| 13.20 – 13.45    | <b>LUNCH AND NETWORKING BREAK</b><br>How does it work? You will be broken off into smaller groups for a chance to continue discussions on the impact of Covid-19 on customer contact strategy. Why not enjoy your lunch at the same time?  |  |
| 13.50 – 14.20    | <b>One-to-One Business Meetings</b>  |  |
| 14.25 – 15.25    | <b>VIRTUAL ROUNDTABLE DISCUSSIONS</b><br>How does it work? This is a 60 minute discussion on a topic of your choosing, and a chance to hear from peers whilst also sharing your own expertise. For pre-selections, please see the online portal.   |  |
|                  | <b>TABLE 1</b><br>From Vision To Reality: Building And Effectively Driving A Digital Workplace Strategy for 2030<br><b>András Svébis, Head of IT &amp; Digital Group Business Solutions (GBS), MOL Group</b>   | <b>TABLE 2</b><br>Picking The Right Battle And Winning Support For New IT Investments<br><b>Urs-Ulrich Katzenstein, Head of Business Development Shared Services IT, Bell Food Group AB</b>    |
|                  | <b>TABLE 3</b><br>Are You An IT Leader Or A Business Leader? Merging The IT And Business Functions To Create One Unified Vision For Driving Change Internally<br><b>Alexandre Kozlov, Director EMEA IT, Kelly Services</b>   | <b>TABLE 4</b><br>Breaking Down Departmental Silos Lidl By Lidl By Changing The Structure Of The IT Department<br><b>Daniel Weller, Head of HR Digitalisation and Workforce Planning, Lidl</b> |
| 15.30 – 16.00    | <b>One-to-One Business Meetings</b>  |  |
| 16.05 – 16.35    | <b>CLOSING PRESENTATION WITH Q&amp;A</b><br><b>Don't Launch and Leave It; Launch and Love</b><br>Komal Tekchandani, Former Head of IT Business Change, Heathrow  |  |
| 16.35 – 17.05    | <b>CLOSING CASE STUDY KEYNOTE</b><br><b>Enabling Users at Deutsche Telekom Through Enhanced Collaboration</b><br>Karsten Neumann, Vice President Workplace Services, Deutsche Telekom  |  |
| 17.05 – 17.15    | <b>Chairperson's Closing Remarks</b><br>Nick McQuire, Senior Vice President and Head of Enterprise Research, CCS Insights  |  |
| 17.15            | <b>End Of Exchange</b>   |  |

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