



FUTURE WORKPLACE

ASIA SUMMIT 2020

Designing Next-Generation Workplace for Improved Enterprise Collaboration, Value Creation and Workplace Excellence

21 – 22 APRIL 2020

CONFIRMED SPEAKERS:

1. Connie Ang, Director, Strategy & Planning | Centre Director, FutureNow Innovation Centre - Singtel
2. Prescott Gaylord, Head of Sustainability, Corporate Real Estate Strategy & Administration - DBS Bank
3. Mok Weng Yeong, Global Corporate Real Estate & Facility Management Leader - Novartis
4. Michael Condoleon, Director, Real Estate Asset Management – Asia Pacific - GSK
5. Jeroen Lubbers, Director, Global Workplace Asia Pacific - JUUL Labs
6. Salleh Anuar, Principle Consultant, Organisational Development & Change Management - Civil Service College
7. Roland Felber, Head of Facility Management - Asia Pacific - Avaloq
8. Ana Lourdes Allado, Head of Corporate Real Estate Services – Asia Pacific – Diageo
9. Alp Altun, Chief Transformation Officer - Asia Pacific - Allianz SE
10. Abhinav Singhal, Chief Strategy & Innovation Officer – Asia Pacific, Thyssenkrupp
11. Vivek Iyyani, Millennial Speaker & Author of “Empowering Millennials” - Millennial Minds
12. Devyani Vaishampayan, 'Future of Work ' Digital Innovation Specialist | Managing Partner, The HR Tech Partnership

PRE-CONFERENCE WORKSHOPS: MONDAY 20 APRIL 2020

| WORKSHOP A: 11:00-12:30 | WORKSHOP B: 14:00 – 15:30 |
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| <p>Designing Workplace of the Future to Enhance Employee Experience</p> <p>Data reveals that companies with highly engaged workforce outperform their peers by 147% in earnings per share and 6% higher net profit margins. But what does it take to create highly engaged workers? Forward-looking organisations are now turning to strategic workplace design approaches to re-imagine the employee experience in order to propel them into the future.</p> <p>Key learning outcomes:</p> <ul style="list-style-type: none"> • Get latest thinking on how best to use space, culture and technology to create the optimal employee experience • Learn how to design an ecosystem that balances flexibility, choice and collaboration • Appreciate the importance of building a culture of a 'sharing economy' to ensure workstyles and workplace design are aligned • Explore latest office design trends that support next generation workforce <p>Paul Seow <i>Workplace Transformation Lead</i> Prudential Assurance Company Singapore</p> | <p>Effective Change Management Implementation for the Agile Workplace</p> <p>In a business climate characterised by constant and accelerating change, dealing with employee resistance to those changes is challenging, and costly in many cases. That's certainly true when it comes to implementing change in the workplace, especially moving to shared workspaces and adopting agile working practices.</p> <p>Key learning outcomes:</p> <ul style="list-style-type: none"> • Examine ways to ensure business needs and employee needs are aligned in the workplace transformation plan • Learn how best to deliver the right style of motivation, engagement and confidence when implementing the change • Gain insights on educating the benefits of transitioning into agile workplaces to avoid change management mistakes • Identify strategies for overcoming resistance to adopting agile working practices <p>Salleh Anuar Principle Consultant, Organisational Development & Change Management Civil Service College</p> |

| CONFERENCE DAY ONE: TUESDAY 21 APRIL 2020 | | |
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| 11:00 | Chairman's Opening Remarks | |
| 11:10 | <p>Case Study: Modernising Workplace through Technology to Drive Collaboration and Productivity</p> <p>The rise of the modern workplace has already begun and digital transformation has driven US\$375.8 billion in spending in 2019. However, studies reveal that only 16% of companies experience quantifiable gains from digital transformation .</p> <ul style="list-style-type: none">• Evaluating the implications of 'digital revolution' on modern workplace today• Examine the new digital workplace approaches to drive innovation• How to select, adopt and integrate the right technology to deliver a 'tailored' work environment <p>Connie Ang, Director, Strategy & Planning Centre Director, FutureNow Innovation Centre – Singtel</p> | |
| 11:30 | <p>Interactive Discussion: Creating a Workplace Vision and Strategy to Drive Business Innovation and Success</p> <p>In this era of constant change, the ability to drive innovation in the workplace is the mark of a successful leader. In this session, experts will discuss how organisations can design for people's needs to achieve desired corporate objectives.</p> <ul style="list-style-type: none">• Examine how to develop your unique corporate real estate and workplace strategy• Re-assessing modern workplace strategies with evolving workforce dynamics to achieve business success• Focus on the right ROI – Learn how to identify the initiatives that will have the greatest impact on business innovation and success and focus on them <p><u>Panelists:</u></p> <p>Michael Condoleon, Director, Real Estate Asset Management – Asia Pacific – GlaxoSmithKline Connie Ang, Director, Strategy & Planning Centre Director, FutureNow Innovation Centre – Singtel</p> | |
| 12:10 | Lunch Break | |
| 14:00 | <p>Interactive Discussion: Powering Efficiency, Collaboration and Innovation in the Modern Workplace</p> <p>With the increasing demand for mobility, productivity and collaboration, organisations - more than ever - need to adapt to innovative ways of working. Experts will discuss:</p> <ul style="list-style-type: none">• Ways to invest in seamless digital workplaces to spur productivity, collaboration and innovation• Navigating digital transformation and assessing practical benefits of IoT for the connected workplace• Multi-generation and beyond: Transcending boundaries in empowering total workplace experience <p><u>Panelists:</u></p> <p>Mok Weng Yeong, Global Corporate Real Estate & Facility Management Leader – Novartis Jeroen Lubbers, Director, Global Workplace –Asia Pacific –JUUL Labs Ana Lourdes Allado, Head of Corporate Real Estate Services – Asia Pacific - Diageo</p> | |
| INTERACTIVE DISCUSSION GROUPS | | |
| 14:30 | <p>Roundtable A: Designing Next Generation Activity-Based Workplaces to Inspire Collaboration</p> <ul style="list-style-type: none">• Discuss how to create an optimal working environment where ABW is implemented• Embracing people-centric focus to create positive impacts• Gain insights on how to deal with the tension between team's interests and individual's interests <p>Jeroen Lubbers <i>Director, Global Workplace –Asia Pacific JUUL Labs</i></p> | <p>Roundtable B: Create Human-Centric Workplaces to Attract and Retain Talent</p> <ul style="list-style-type: none">• Identify effective approaches to create inclusive and engaging environment to enhance employee experience• Evaluate workplace ecosystem that supports diverse work style preferences• Empowering corporate brand and culture in the workplace to nurture a sense of community and purpose <p>Ana Lourdes Allado <i>Head of Corporate Real Estate Services –Asia Pacific Diageo</i></p> |
| 15:00 | End of Conference Day One | |

CONFERENCE DAY TWO: WEDNESDAY 22 APRIL 2020

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| 11:00 | Chairman's Opening Remarks |
| 11:10 | <p>Case Study: Transforming the Future of Work through Co-Working and Flexible Spaces Is co-working just a temporary fad? Will traditional offices become big co-working spaces? Without a doubt, spaces for shared working have transformed the workplace and will continue to evolve. This has led companies to rethink their traditional work structures in order to stay ahead of the curve.</p> <ul style="list-style-type: none"> • Discuss how an increased uptake in flexible workspaces has changed the corporate real estate landscape • Understand the need to build a culture of 'sharing economy' to ensure work requirements and workspace design are aligned • Explore new trends in office design that cater to a growing independent workforce <p>Roland Felber, Head of Facility Management – Asia Pacific – Avaloq</p> |
| 11:30 | <p>Interactive Discussion: Creating Adaptable and Sustainable Workplaces through Design Innovation New ways of working call for creativity in workplace design to keep up with the evolution of workplace modernisation. In this session, experts will discuss:</p> <ul style="list-style-type: none"> • What are the key considerations to make around sustainability in workspace planning • Evaluating cultural shifts as drivers of design strategy • Examine how to design space, which adapts to ways of future working <p><u>Panelists:</u> Prescott Gaylord, Head of Sustainability, Corporate Real Estate Strategy & Administration – DBS Bank Roland Felber, Head of Facility Management – Asia Pacific – Avaloq Alp Altun, Chief Transformation Officer - Asia Pacific - Allianz SE</p> |
| 12:00 | Lunch Break |
| 13:30 | <p>The Millennial Force: Changing the Workplace and Its Culture Millennials are becoming increasingly influential, as they will make up 75% of the global workforce by 2025. For employers, the work environment they offer could make all the difference when attracting and retaining talent or even when driving change within the organization, given the impact the actual design of a workspace can have on the culture of the organisation.</p> <ul style="list-style-type: none"> • Discuss how millennials are rapidly redefining space in the future of work • Gain insights on how companies are embracing this change to manage the work workplace reality • Understand the psychology behind millennials to build an environment that accounts for diversity in working habits <p>Vivek Iyyani, Millennial Speaker & Author of "Empowering Millennials" - Millennial Minds</p> |
| INTERACTIVE DISCUSSION GROUPS | |
| 14:00 | <div> <div> <p>Roundtable C: Infusing the Right Culture for Workplace Transformation</p> <ul style="list-style-type: none"> • Explore effective change management strategies to create sustainable change • Gain insights on how to overcome roadblocks to culture change in the workplace • Learn how companies have found success in managing culture change through gamification <p>Salleh Anuar Principle Consultant for Organisational Development & Change Management Civil Service College</p> </div> <div> <p>Roundtable D: Inspiring a New Era of Collaborative and Agile Workplaces to Enhance Workforce Productivity</p> <ul style="list-style-type: none"> • Gain latest insights on agile working and how to implement it the right way • Discuss latest innovations with open and collaborative workplaces to create a more stimulating work environment • Explore various technologies like robotics, automation, IOT and AI to support a more productive, collaborative and mobile workforce <p>Abhinav Singhal Chief Strategy & Innovation Officer – Asia Pacific Thyssenkrupp</p> </div> </div> |

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| <p>14:30</p> | <p>How Disruptive Technology is Driving Workplace Automation and Business Optimisation</p> <p>Technologies in the workplace are revolutionising our lives, creating a more productive and efficient world. They are transforming how we conduct our businesses and how we collaborate. But just how much are they changing the way we work? How will they define the future workplace?</p> <ul style="list-style-type: none"> • Explore how companies have begun to use disruptive technology like AI/ Robotics to enable users to seamlessly work across virtual, physical and connected environments • What impact will it have on jobs - rethinking the workplace model? • What can you do to upskill your employees? <p>Devyani Vaishampayan, 'Future of Work' Digital Innovation Specialist Managing Partner, The HR Tech Partnership</p> |
| <p>15:00</p> | <p>End of Future Workplace Asia 2020</p> |