

CHIEF EXPERIENCE OFFICER EXCHANGE

PAST ATTENDEE SNAPSHOT



Key Priorities



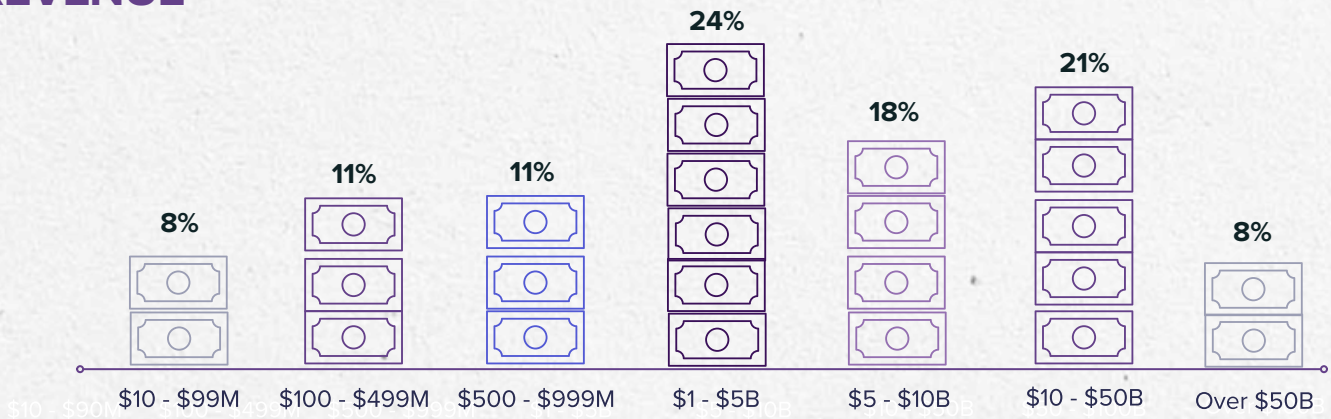
Job Titles



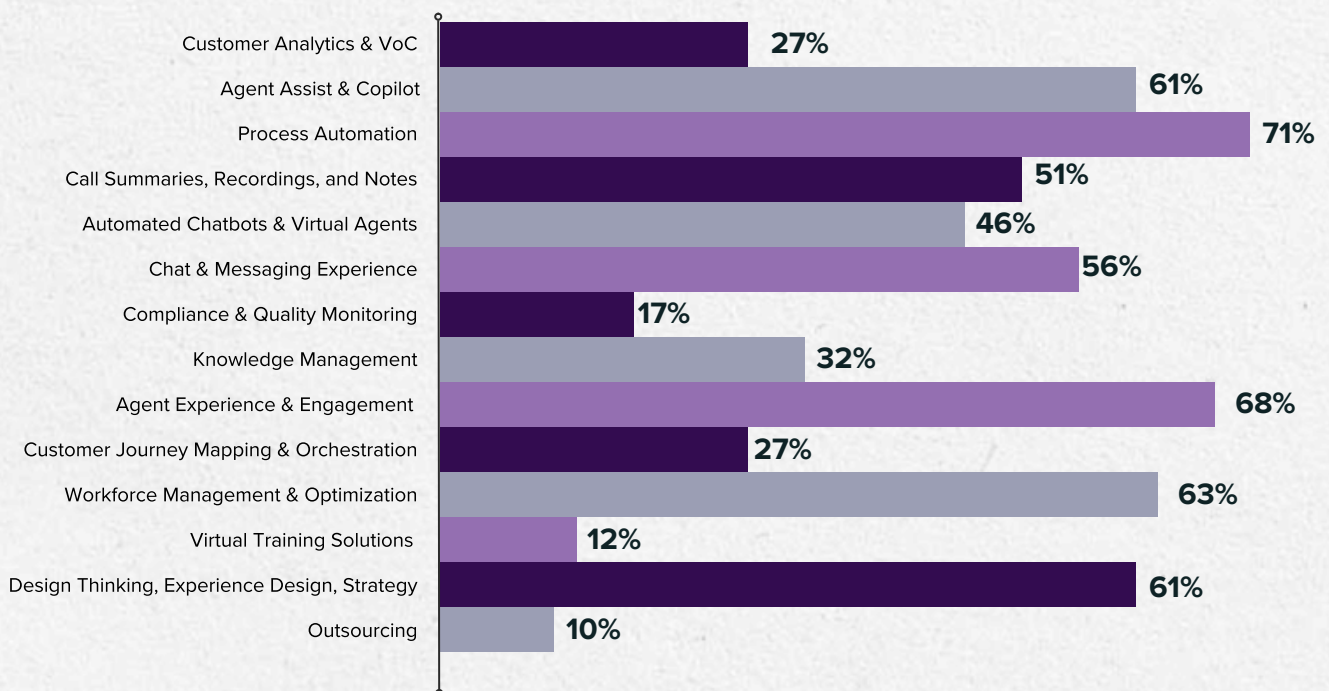
Companies

ATTENDEE DEMOGRAPHICS

ANNUAL COMPANY REVENUE



TOP PRIORITIES



ATTENDEE COMPANIES



JPMorganChase

Uber

NORDSTROM



Optum

illumina®



WELLS
FARGO



ANGI	Fullsteam	Orlando VA
Airshare	Graduation Alliance	Orlando Veteran Affairs
Alphabroder	Greylock Federal Credit Union	Physicians Mutual Insurance
Amazon	Groundworks	Planned Parenthood
Americor	Health First	Federation of America
Assurant	Huntington National Bank	ResMed
Autocar	Illumina	RXR
BCD Travel	J.P. Morgan Chase	Self Financial
Broadridge	Jefferson Health	State of Tennessee Valley Authority
Capital One	Journey	Threads Marketing Research
Careington	Legend Homes	U.S. Army Human Resources\ Command
Chewy	Marine Credit Union	U.S. Department of Veterans Affairs
CHRISTUS Health	Medtronic Diabetes	Uber
Discovery, Inc	MJHS Health System	USAA
eMed Digital Healthcare	MOO	Wells Fargo
Empower	Mutual of America Financial Group	Y-12 Federal Credit Union
Esperion	Nordstrom	
Forbes	Optum	
Foresters Financial		
Frontier Communications		

ATTENDEE JOB TITLES

Associate Director, Technical Support
AVP, Customer Experience
AVP, Digital Products
AVP, Global User Experience Design
CEO
Chief Employee Experience and Workforce
Development Officer
Chief Experience Officer
Chief, Employee Experience & Workforce
Development
Corporate Director, Customer Care
Country Lead, Customer Experience
Management
CX Officer, Management Analyst
Director, Consumer Marketing
Director, Contact Center
Director, Customer Experience
Director, Customer Success
Director, CX & Insights
Director, Experience Insights
Director, Global Content - Community
Operations
Director, Member Engagement Center
Director, Omnichannel Contact Center
Technology
Director, Operational Excellence and
Change Management
Director, Operations and CX
Director, Patient Experience
Executive Director
Global Design Leader

Global Head of Strategy and Innovation
Global VP, Product & Design
Head of Account Health for Strategic
Sellers
Senior Director, Customer Care
Senior Director, Customer Support
Senior Manager, North American
Experience Center
SVP, Customer Experience
SVP, Head of Hospitality & Amenities
(Commercial/Residential)
SVP, Retail Services
SVP, Strategy & Execution Experience
Manager
VP, Business Execution
VP, Client Services
VP, Consumer Services
VP, Customer Care
VP, Customer Experience
VP, Customer Service
VP, Customer Solution Center Site Leader
VP, Customer Success
VP, Digital Strategy
VP, Experience and Culture
VP, Experience Design
VP, FC Operations
VP, Participant Services, Contact Center
Outsourcing
VP, Voice of the Customer
Workforce Manager



**CHIEF EXPERIENCE
OFFICER EXCHANGE
EMERGING TECH™**

JOIN US IN AUSTIN!

OCTOBER 15-17, 2025

ONE-TO-ONE BUSINESS MEETINGS

Meet top solution providers who offer products & services that match your business needs in private, prescheduled, one-on-one meetings.

STRATEGIC EVENT SESSIONS

The exchange is designed for today's senior CX and customer contact leaders to benchmark, connect, and identify solutions to critical business challenges, in the most effective way possible.

HIGH-VALUE NETWORKING

Share and exchange ideas and concepts with your peers. Our invitation-only format ensures highly interactive sessions and networking opportunities in an intimate setting.

PROJECT ANALYSIS & BENCHMARKING

Your issues are put under the spotlight to examine the potential solutions that will emerge through group discussions. Build a customized itinerary that addresses your current initiatives, priorities, and future strategic objectives.

[**VIEW AGENDA**](#) 

[**REQUEST AN INVITE**](#) 