

# CHIEF EXPERIENCE OFFICER EXCHANGE

# **CURRENT ATTENDEE SNAPSHOT**





**Key Priorities** 



**Job Titles** 

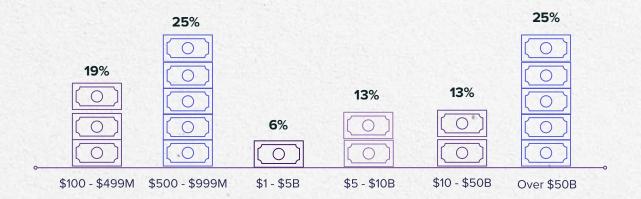


Companies

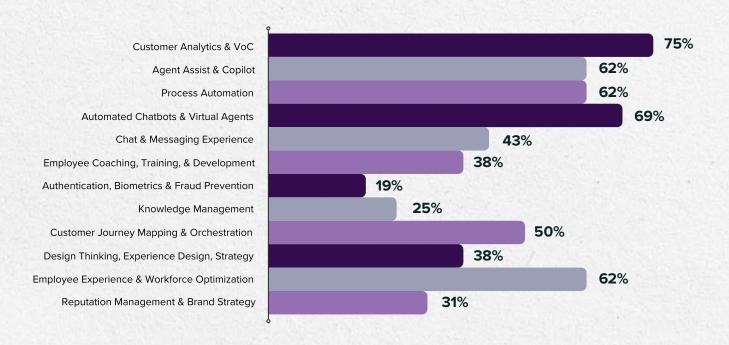


## **ATTENDEE DEMOGRAPHICS**

# ANNUAL COMPANY REVENUE



#### TOP PRIORITIES





### **ATTENDEE COMPANIES**





Johnson & Johnson













WELLS FARGO



Airbus Helicopters Inc Arcutis Biotherapeutics, Inc

Austin Energy

Clayton

Darigold

DAT

Electronic Arts

**FableticsOS** 

Flex

Generation Tux

Holly Hunt

Johnson & Johnson

JP Morgan Chase & Co. Lecreuset Of America

Lenovo

Millennium Physician Group LLC

National Association of REALTORS

NYC Health + Hospitals

Orion Health

PepsiCo

Sam's Club, Inc.

Sonos

Southern Bancorp

Takeda

TodayTix

**UBS** 

Walmart Inc.

WordPress VIP

WorldVue

Wyman Advisory

YETI

## **ATTENDEE TITLES**

Chief Customer Officer

Chief Digital and Information Technology Officer

Chief Experience Officer

Chief Technology Officer

Director, Analytics

Director, Commercial Customer Care Services

Director, Customer and Consumer Services

Director, Customer Care

Director, Digital And Data Science Product

Director, Digital CX

Director, Global Training & Communications

Director, Insights

Director, Omnichannel

Director, People - Marketing & Membership

Director, Process and Experience Design

Director, Service and Solution Group Digital Transformation

Global Head of Trust Operations

Head of AI, Client Servicing & Onboarding

Head of Client Services, US Wealth Management

Head of CX & Innovation

Head of Innovation and Digital Technology

Lead, UX Research

Patient Experience Manager

President, Retail Banking

Senior Director

Senior PM. Al & Automation

Sr. Director, Customer Experience

Sr. Director, Customer Operations

Sr. Director, Customer Support

Sr. Director, Employee Experience

Sr. Director, Partner and Channel Operations

Sr. Director, Strategic Planning, Business Operations &

Experience Design WWC

SVP, Customer Experience Research & Analytics

VP, Customer Experience

VP, Customer Success

VP, Design & Customer Experience

VP, Enterprise Data Analytics & Business Intelligence,

Chief Data

VP, Experience Design (Al Strategies)

VP, Operational Analytics and Tooling

VP, Patient Engagement

VP, User Experience Research

VP, UX Research



#### **ONE-TO-ONE BUSINESS MEETINGS**

Meet top solution providers who offer products & services that match your business needs in private, prescheduled, one-on-one meetings.

#### STRATEGIC EVENT SESSIONS

The exchange is designed for today's senior CX and customer contact leaders to benchmark, connect, and identify solutions to critical business challenges, in the most effective way possible.

#### **HIGH-VALUE NETWORKING**

Share and exchange ideas and concepts with your peers. Our invitation-only format ensures highly interactive sessions and networking opportunities in an intimate setting.

## PROJECT ANALYSIS & BENCHMARKING

Your issues are put under the spotlight to examine the potential solutions that will emerge through group discussions. Build a customized itinerary that addresses your current initiatives, priorities, and future strategic objectives.

VIEW AGENDA

**REQUEST AN INVITE** [2]