



ILL CRITICAL NATIONAL INFRASTRUCTURE

JUNE 24-26, 2019 ■ WASHINGTON D.C.

STEPPING OUTSIDE THE SILO:

Working Towards The Nexus Of Critical Infrastructure





THE FUTURE IS NOW, AND IT'S CONNECTED.

We all know the challenges. Overcoming cyber and physical threats that haven't yet revealed themselves, improving connectivity between our IT and OT functions, and protecting against the unknown are all apart of our day-to-day.

Tackling these becomes much simpler when we approach them together.

The CNI Summit is one of the only forums bringing together an audience of Federal and State Agencies, Critical Infrastructure Operators, Academia and Industry to shape the future of national security.

Join your peers in stepping outside of siloed working. Brainstorm a new approach to collaboration in critical infrastructure. Conquer the convergence of cyber and physical. Redefine "interoperability". Together we can find the nexus of critical infrastructure.

Join us in building a resilient nation for the future, sign up to attend today.

Emily Taylor

Program Director CNI Summit 2019

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JOIN YOUR PEERS FOR:

- **₹ 28 hours of learning** from Critical Infrastructure leaders and operators
- **€** Exclusive site tour of DC Water's revamped, fully secure, wastewater facilities
- **≰** Unique networking opportunities with colleagues from oil and gas, water and wastewater management, energy and utilities, transportation and more.



CONNECT WITH CRITICAL INFRASTRUCTURE THOUGHT LEADERS

MEET OUR INDUSTRY-LED ADVISORY BOARD



Dr. Reginald Brothers Former Undersecretary for Science and Technology **Department of Homeland Security**



Antionio Villafana Chief Information Officer, Countering Weapons of Mass Destruction Office **Department of Homeland Security**



Steve Karoly Former Acting Assistant Administrator **Transportation Security Agency**



Lee Kair Managing Director **Chertoff Group**



David Carroll Senior Substation and SCADA Manager PG&E

MEET OUR SPEAKERS



Dr. Reginald Brothers Former Undersecretary for Science and Technology **Department of Homeland** Security



Robert Kolasky Director **National Risk Management** Center



Brian Harrell Assistant Director for Infrastructure Security Cybersecurity and Infrastructure Security Agency (CISA)



Ahsan Baia Chief Information Officer **Alameda-Contra Costa Transit**



Thomas Kuczynski Chief Information Officer **DC** Water



Reza Yazdi Chief Information Officer California Public Utilities Commission



Whitney Kellett Chief Information Officer **Aqua America**



Lewann Belton Chief Information Officer Cyber & Information Technology, Department of Energy -Savannah River Operations Office



W. Barnett Jones Chief Security & Integrity Officer **Great Lakes Water Authority**



Steve Brown VP & Chief Security Officer **Xcel Energy**



Scott Anderson Vice President of Security and Preparedness **Edison Electric Institute**



Dr. Frédéric Petit ABCP, Principal Infrastructure Analyst / Research Scientist **Argonne National Laboratories**



CONNECT WITH CRITICAL INFRASTRUCTURE THOUGHT LEADERS



David McDonough Division Manager: Police & Homeland Security **Washington Suburban Sanitary** Commission



Robert Mitera Senior Enterprise Architect: Infrastructure & Security **Reinhart Food Services**



Bill Nelson Chief Executive Officer Global Resiliency Federation.



Ivelisse Cassas Director of Security **DC** Water



Jonathan Arnold Chief Information Officer APG&E



Ron Fisher Director **Idaho National Laboratory Resilience Optimization Center** (IROC)



Antionio Villafana Chief Information Officer, Countering Weapons of Mass Destruction Office **Department of Homeland** Security



Branndon Kelley Chief Information Officer **American Municipal Power**



Darshan Divakaran UAS Program Engineer **NC** Department of Transportation **Division of Aviation**



John Childers Director, Information Security Aqua America



ON-SITE EXPERIENCES

DC WATER'S STATE OF THE ART SECURITY **FACILITY • MONDAY, JUNE 24, 2019**







DC Water undertook complete renovation of their Security Facility in 2016. upgrading technologies and installing new software and hardware to protect their water and sewer facilities. Among the invested technology are CCTV cameras, access card readers, intrusion sensors, fencing, networking and communications, and control surveillance devices and systems. While some components are fully implemented – others are scheduled for competition by 2020.

The convergence of IT and Physical Security is causing new threats to emerge; how has DC waters' recent investment already paid off, and where are they focusing their attention next? Join us on this interactive site tour to learn:

- · Investment priorities for DC Water, what physical and cyber technologies are they focusing on integrating now and how do they see these evolving in the next 5 vears?
- · The breadth of the team required to action recommendations in their Vulnerability Assessment, how did they determine total budget and cost when completing renovation planning?
- · What did they consider the "main" threats to protect against when choosing new and updated security solutions?

LED BY:

Ivelisse Cassas Director of Security DC Water



POWER TALKS:

♥ Designed to facilitate meaningful interactions

with vendors most relevant to you, this hour is much more than a refreshment break. Meet with providers in our capability centers to discuss solutions that are right for you.

CLOSED-DOOR BREAKFAST BRIEFING

₹ These closed-door, unrecorded breakfast briefings allow you to speak candidly with

colleagues from other critical infrastructure sectors about your challenges. How would they approach these issues? What can be learnt from different approaches? How can we futureproof these threats?



MONDAY, 24 JUNE 2019 FOCUS DAY: THE FUTURE OF CRITICAL INFRASTRUCTURE

Hear senior leaders thoughts on what investments need to be made to grow connected cities. Learn what the physical threat priorities are for our critical infrastructure sectors, and how they'll shift over the next 10 years. Ask yourself: am I doing enough to anticipate threat? What does "good" look like – and have I efficiently fortified my security systems? Book onto this additional focus day to evaluate where we are now, and the direction we're headed.

8:30

REGISTRATION AND NETWORKING

9:00

KEYNOTE: INVESTING IN THE RIGHT SOLUTIONS TO ADDRESS CHALLENGES FACING OUR CRITICAL INFRASTRUCTURE

- · Creating a comprehensive cyber protection program to provide 24x7 situational awareness, analysis, and incident response
- · Investing in infrastructure resilience, coordinating security and resilience efforts across public and private stakeholders
- Enhancing emergency communication capabilities

Brian Harrell, Assistant Director for Infrastructure Security, Cybersecurity and Infrastructure Security Agency (CISA)

9:45

CIO PANEL: FORWARD PLANNING FOR THE FUTURE: BUILDING SECURE INFRASTRUCTURE FOR CONNECTED CITIES

- · What technologies and products CIOs are investing in now to build up infrastructure for connected cities.
- What will be needed to ensure this burgeoning infrastructure is secure?
- · What public private partnerships would help pull off the "ultimate" connected city, how can these be used intelligently to protect our critical infrastructure?

Ahsan Baig, Chief Information Officer, Alameda-Contra Costa Transit

Thomas Kuczynski, Chief Information Officer, DC Water

Reza Yazdi, Chief Information Officer, California Public Utilities Commission

Whitney Kellett, Chief Information Officer, Agua America

Antionio Villafana, Chief Information Officer, Countering Weapons of Mass Destruction Office, Department of Homeland Security

Branndon Kelley, Chief Information Officer, American Municipal Power

10:45

NETWORKING AND REFRESHMENTS

11:15

PANEL DISCUSSION: IDENTIFYING PHYSICAL THREAT PRIORITIES TO PROTECT CRITICAL INFRASTRUCTURE SECTORS

- · Where are directors, VPs, and CSOs investing in physical security, and what is projected to change over the next 10 years?
- Defining the "internal threat", what impact is this having on threat and risk assessment?
- How are these threats evolving, and what do they say about the convergence of cyber and physical security?

W. Barnett Jones, Chief Security & Integrity Officer, Great Lakes Water Authority

Scott Anderson, Vice President of Security and Preparedness, Edison Electric Institute

Ivelisse Cassas, Director of Security, DC Water

12:00

NETWORKING LUNCH

CriticalNationalInfrastructure.igpc.com | June 24-26 | Washington, D.C.



MONDAY, 24 JUNE 2019

FOCUS DAY: THE FUTURE OF CRITICAL INFRASTRUCTURE

1:00

WHAT DOES GOOD LOOK LIKE? DESIGNING EFFECTIVE SECURITY RISK ASSESSMENT

Advancing technology and integrating new approaches into security strategies can sometimes leave gaps in a security risk assessment. How can these be prevented, and how can we build a scalable security risk assessment that's suitable to our needs? Join this interactive, 3-part workshop as we:

Learn. Analyze your Security Risk with a provided matrix. Where am I now, and where should I be headed?

Apply. Design a Security Model. Take the tools from the previous exercise to draft a better approach to security risk assessments.

Share. Compare notes with peers on what the best approach may be for your sector or organization.

2:00

PLEASE MAKE YOUR WAY TO THE BUS FOR THE DC WATER SITE TOUR. **BUS WILL DEPART AT 2:15.**



3:00

5:00 JOIN US FOR POST-CONFERENCE NETWORKING AND MEET-UP.

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TUESDAY, 25 JUNE 2019 MAIN CONFERENCE DAY ONE



7:30

BREAKFAST BRIEFING FORTIFYING SECURITY: THE CONVERGENCE OF CYBER AND PHYSICAL INFRASTRUCTURE

Available for all attendees, this briefing will kick off the summit in an information-packed breakfast briefing. This peer-to-peer conversation is designed to provide the security community with information about where the industry is headed next. Discuss:

- What opportunities and challenges are brought to the fore by the convergence of cyber and physical infrastructure what does this mean for our security priorities?
- Examining where our peers are investing, where do we need to focus to enhance resiliency? And what critical solutions are available to streamline this process?
- The problems nobody is talking about: what areas are we neglecting, which are overcompensated for?

8:45

CHAIRPERSON'S WELCOMING REMARKS

Dr. Reginald Brothers, Former Undersecretary for Science and Technology, Department of Homeland Security

9:00

KEYNOTE HOW CISA IS ADVANCING CRITICAL INFRASTRUCTURE RESILIENCY: PRIORITIES, PARTNERS, AND PAIN POINTS

- · Strategies in working with private partners to secure our infrastructure
- Priorities for coordinating national cyber security and communications integration center
- Coordinating security and resiliency efforts through public private partnerships

9:45

EXPERIENCE SHARING BUILDING BRIDGES: FORGING RELATIONSHIPS BETWEEN CYBER AND PHYSICAL SECURITY FUNCTIONS FOR PREPAREDNESS & RESILIENCY EFFORTS

Today's threats to critical infrastructure security are more advanced than ever, often spanning across both physical and cybersecurity functions. What steps are being taken to improve collaboration between cyber and physical teams to enhance resiliency? In this experience-sharing exercise, led by Duke Energy's Cyber and Physical functions, organizations will discuss how this has fundamentally changed their approach to security.

- Understanding Asset Management: Understanding the criticality of assets that fall under both cyber and physical security domains, what does good look like in approaching asset management collaboratively?
- Combatting Hybrid Attacks: Looking at the mechanics required to allow for effective communication across both security planes to stop potential hybrid attacks in their tracks.
- Incident and Emergency Response: What are the pre-existing siloes between functions, and how can these be overcome to allow for faster, more strategic, emergency response efforts?

10:45

POWER TALKS & REFRESHMENTS

Much more than a refreshment break: use this hour to take your pre-selected meetings with vendors in our capabilities center, a schedule will be provided for you upon arrival. In your spare time, visit the exhibition hall to browse security solutions, and network with peers from across critical infrastructure sectors.



TUESDAY, 25 JUNE 2019 MAIN CONFERENCE DAY ONE



11:30

NORTH CAROLINA DOT CASE STUDY: STREAMLINED COMMUNICATION AND DRONE SURVEILLANCE IN EMERGENCY RESPONSE

The UAS Integration Pilot Program has brought state, local, and tribal governments together with private sector entities since 2017, with the aim to accelerate safe drone integration. North Carolina Department of Transportation boasts one of the most sophisticated programs in the nation because of their fully integrated program. In this case study, hear:

- Lessons learnt from Hurricane Florence in leading the drone program and state-wide response;
- How the North Carolina DoT has streamlined communication channels in emergency response, distributing images captured from drones across several critical infrastructure sectors:

CASE STUDY: HOW TO CREATE A TRUSTED INFORMATION SHARING MODEL THAT PROVIDES RELEVANT, ACTIONABLE, AND

• The software platforms used in communicating data in emergency response

SECURE DATA

2019 is the 20th anniversary of the creation of the first Information Sharing & Analysis Center (ISAC). The early years were marked by a frustrating lack of relevant and actionable information from the government sector and little information shared between ISAC members. The Financial Services ISAC (FS-ISAC) broke down these barriers and developed an effective and trusted model that has been emulated by many other information sharing communities. Bill Nelson, CEO of the Global Resilience Federation and former CEO of FS-ISAC, will describe the foundation for this model which includes:

12:00

- Enhancing the trust model through adoption of the "Traffic Light Protocol" and secure anonymous submissions of shared information.
- · Improving industry-wide incident response through effective "All Hazards Playbook" procedures that are tested through periodic and regular Situational Awareness Exercises before a real event of significance occurs.
- Working with the public sector to provide timely, accurate, relevant and actionable information sharing to/from government partners.
- Understanding the Evolution of Cyber Attacks and making available new tools to ensure vital infrastructures can identify and defend against the latest threats and vulnerabilities.

Bill Nelson, CEO, Global Resilience Federation

12:30

NETWORKING LUNCH

1:30

INTERACTIVE DISCUSSION GROUPS ROUND 1

GROUP A: SECURING EMERGING AUTOMATION TECHNOLOGIES TO PROTECT AGAINST ATTACKS ON OUR CRITICAL INFRASTRUCTURE

GROUP B: THE EVOLVING ROLE OF BIOMETRICS IN PHYSICAL AND LOGICAL ACCESS CONTROLS

2:00

INTERACTIVE DISCUSSION GROUPS ROUND 2

GROUP A: DRIVING ACTIONABLE DECISIONS FOR CRITICAL INFRASTRUCTURE THROUGH DATA

GROUP B: SECURING OPERATIONAL TECHNOLOGY TO PROTECT PHYSICAL SECURITY



TUESDAY, 25 JUNE 2019 MAIN CONFERENCE DAY ONE



2:30

NETWORKING AND REFRESHMENTS

2:45

IDAHO NATIONAL LABORATORY CASE STUDY

Deep-dive into INL's ongoing efforts to form the first Resilience Optimization Center (IROC). Its message: we're okay working in siloes, but we're missing visibility by not learning from other infrastructure sectors. Its objective: to build these relationships and pilot regional resiliency approaches.

Ron Fisher, Director, Idaho National Laboratory Resilience Optimization Center

3:10

PANEL DISCUSSION: INCREASING INTEROPERABILITY BETWEEN CRITICAL INFRASTRUCTURE SECTORS

- Understanding where the critical infrastructure sectors are uniquely connected, so as to encourage ongoing improvements and collaboration.
- · Reviewing common post-emergency response assessment methodologies. How do Critical Infrastructure systems currently communicate, and how could this be improved?
- What can be done to prepare for an emergency response situation that will contribute to fast response times and disaster recovery?

Moderated by: Steve Brown, VP & Chief Security Officer, Xcel Energy

4:00

CISO PANEL DISCUSSION: OVERCOMING CYBER-THREATS ACROSS ALL SECTORS OF CRITICAL INFRASTRUCTURE

- Conducting vulnerability and impact assessments, how does this differ sector-to-sector, and would it be helpful/ possible to disseminate this information to our neighbors in critical infrastructure?
- · What are the emerging threats and top priorities to protecting cyber security today?

John Childers, Director, Information Security, Aqua America

4:45

CHAIRPERSON'S CLOSING REMARKS

Dr. Reginald Brothers, Former Undersecretary for Science and Technology, Department of Homeland Security

5:00

JOIN YOUR PEERS FOR POST-CONFERENCE DRINKS



WEDNESDAY, 26 JUNE 2019 MAIN CONFERENCE DAY TWO



7:30

8:45

CLOSED DOOR BREAKFAST BRIEFING

Discuss challenges with your peers in critical infrastructure, and colleagues from government, in this closed-door troubleshooting session.

CHAIRPERSON'S WELCOMING REMARKS

Dr. Reginald Brothers, Former Undersecretary for Science and Technology, Department of Homeland Security

9:00

KEYNOTE: CROSS-SECTOR RISK MANAGEMENT DISCUSSION ON CYBER AND PHYSICAL THREATS TO CRITICAL INFRASTRUCTURE

Robert Kolasky, Director, National Risk Management Center

CASE STUDY: THE ARGUMENT AGAINST IOT: WILL EMBRACING NEW TECHNOLOGIES HELP OR HINDER EFFORTS TO SECURE CRITICAL INFRASTRUCTURE?

The reach of technology is presenting a problem to critical infrastructure operators. Even if networks and structures directly under your remit are secure, how can operators protect their sites against personal devices linked to the cloud (like iPhones) that move freely in and out of facilities? Led by the Department of Energy -Savannah River, this discussion will look at both sides of the aisle: yes, technology advances us, but to what extent does it leave us vulnerable? Join this discussion on:

- · Is securing IoT a fruitless effort? We're asking if it's possible—but is it feasible? Exploring what would need to be done to protect physical and cyber security networks, and determining how realistic these goals are.
- The Public Sector Experience: What synergies are there working in a public sector plant versus private sector, and how recognizing these similarities and differences can benefit both parties.
- Redefining Roles: what does it mean to be a Chief Information Security Officer? How IoT, and other emerging technologies, are changing the role of the Chief Information Security Officer.

Hasan Syed, Chief Information Security Officer, Office of Safeguards, Security, and Emergency Services, Department of Energy - Savannah River

10:15

9:45

NETWORKING AND REFRESHMENTS



WEDNESDAY, 26 JUNE 2019 MAIN CONFERENCE DAY TWO



10:40

CRITICAL INFRASTRUCTURE SECTOR INTERACTIVE DISCUSSION GROUPS

GROUP A: CROSS-SECTOR

Working together to build strong, sustainable infrastructure for smart cities

GROUP B: ENERGY SECTOR

SCADA is Outdated. Is Moving to a Private Cloud the Right Solution? SCADA is running on outdated systems that pose a threat to our Critical Infrastructure, and, by extension, our national security. One solution is to migrate to a private cloud controlled infrastructure; others claim this will do more harm than good.

GROUP C: TRANSPORTATION SECTOR

Overcoming siloes in mobility during emergency response efforts

GROUP D: WATER SECTOR

Protecting water quality and facility functionality during hurricane and natural disasters

CIO PANEL: 12 MONTH OUTLOOK: PRIORITIES FOR INVESTMENT IN INFRASTRUCTURE SECURITY

A recent survey concluded that cloud computing remains a top priority for CIOs in both public and private sector. How true is this, and what knock-on effect will this have on cyber and physical security functions?

Lewann Belton, Chief Information Officer Cyber & Information Technology, Department of Energy - Savannah River Operations Office

Jonathan Arnold, Chief Information Officer, APG&E

12:15

11:30

NETWORKING LUNCHEON

1.00

REGULATOR NEWSROOM: REGULATION UPDATES ACROSS THE WATER, ENERGY, OIL AND GAS, AND TRANSPORTATION SECTORS

- Future priorities for regulation, what is being addressed and when?
- How regulators can contribute to cross-sector efforts to build up resiliency and preparedness
- How cyber is changing the game: developments in regulating cyber technologies and infrastructures



WEDNESDAY, 26 JUNE 2019 MAIN CONFERENCE DAY TWO



1:45

ARGONNE NATIONAL LABORATORIES CASE STUDY: RESEARCH INTO PREVENTING A 'CASCADING' EFFECT IN CRITICAL INFRASTRUCTURE SYSTEMS FAILURE

- · Work and research into the main areas of interdependencies across the different sectors, and where weaknesses are.
- What mechanics and systems are in place to decelerate a 'cascading' effect, which accelerate this?
- What kind of regional coordination and communication is required to overcome these obstacles?

Frédéric Petit, ABCP, Principal Infrastructure Analyst / Research Scientist, Argonne National Laboratories

2:15

NETWORKING & REFRESHMENTS BREAK

2:45

PANEL DISCUSSION: IMPROVING COLLABORATION BETWEEN SECTORS DURING EMERGENCY RESPONSE EFFORTS

- · Government emergency response communications platforms for information sharing during emergencies
- Areas of weakness where siloed critical infrastructure operators could support one another
- · How to respond when one sector goes down, and how to prevent potential knock-on effects

David McDonough, Division Manager: Police & Homeland Security, Washington Suburban Sanitary Commission

3:45

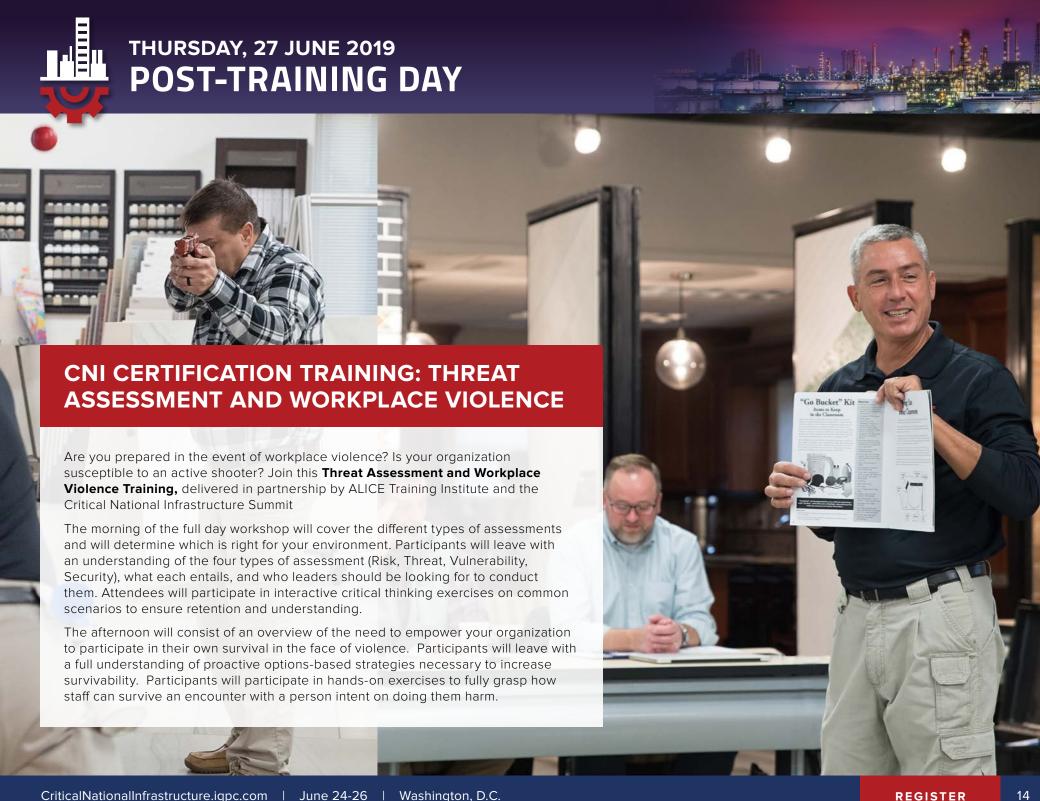
PRESENTATION: NETWORKS ARE YESTERDAYS' NEWS: BUILDING SECURE CLOUD ARCHITECTURE

- The argument for securing your data in a private cloud: why spend millions on a data center?
- Securing data and information at a microscopic level: segmentation, the key to secure remote access, and appropriate monitoring.

Robert Mitera, Senior Enterprise Architect: Infrastructure & Security, Reinhart Food Services

4:30

CLOSE OF SUMMIT





SPONSORSHIP OPPORTUNITIES

NETWORKING

Ensure that you have the opportunity to engage with the key decision makers within your industry. We can create a platform for you to effectively interact with your top customers and prospects in the environment of your choice. This can range from formalized private meetings/ workshops right through to less structured networking events such as sponsored drinks receptions, coffee breaks or lunches. Ultimately whatever you decide is the right forum; we will support you in your quest to advance relationships with the key people who can influence the future of your business.

BRANDING

Your company can be elevated to a position where they are seen as a market leader. In a fiercely competitive market you need to ensure that your brand is differentiated from the competition. Failure to create a clear identity will see your organization fade into the background. We ensure that we do everything we can to effectively lift your brand before, during and after the event. Not only do we create a fully integrated marketing campaign, which your company can be part of, but we also offer high impact premium branding opportunities for example on bags, water bottles, pens lanyards etc.

THOUGHT LEADERSHIP

If you think that you should be viewed as a true industry leader then your need to demonstrate your market knowledge and expertise through a thought leadership opportunity, such as speaking or chairing. This is a highly unique opportunity for your company to educate the market, and as long as you are credible enough to fit into a high level event program, we can position your organization alongside top customers and prospects in our speaker faculty. As part of this speaker faculty your company will be set apart from other industry attendees giving you the competitive edge required to make further strides in the market.

SPONSORED BY







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EVENT TEAM'S

TOP PICKS FOR DC

Here are some of our teams favorite DC Things to do. Enjoy!



Changing of the Guard

Arlington National Cemetery Arlington VA, 22211 877-907-8585

A solemn ceremony marking the transition of one guard to another over the Tomb of the Unknown Soldier.



City Segway Tours

502 23rd St NW Washington, DC 20037 202-626-0017

Tour the DC landscape in style on Segway.



Marrakech Restaurant DC

2147 P Street NW Washington, DC 20037 202-775-1882

A true immersion in Moroccan cuisine and culture.



Good Stuff Eatery

2110 Crystal Dr Arlington, VA 22202 703-415-4663

Handcrafted burgers, fries & shakes served in upscale-industrial fast-food digs



National Museum of African American History and Culture

As one of the city's newest museums with a constant flow of visitors, you might not have had a chance to set foot inside this impressive Smithsonian creation. Now's vour chance.



Drafthouse Comedy Theater

1100 13th St NW Washington DC 20005

Modern, intimate comedy club featuring a lineup of local & national performers, plus heer & wine



Smithsonian National Museum of **Natural History**

10th St & Constitution Ave. NW Washington DC 20560 202-633-1000

From dinosaur exhibits to displays of rare gems, this acclaimed museum celebrates the natural world.



Smithsonian National Air and Space Museum

600 Independence Ave SW Washington DC 20560 202-633-2214

Museum documenting the history of aviation & space exploration, with displays of vehicles & more.



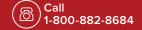
National Gallery of Art

With rotating exhibitions and works by legendary artists, this gallery never gets old. Bring your quests to admire classic paintings by Da Vinci, Rembrandt, Cézanne, Van Gogh, Monet, Picasso, Matisse, and Pollock while you explore fascinating temporary installation



PRICING & REGISTRATION

EASY WAYS TO REGISTER





Register Online criticalnationalinfrastructure.iqpc.com

U.S. GOVERNMENT, MILITARY, AND LAW ENFORCEMENT				
2 Day Pass: Main Conference + Focus Day	NO COST TO ALL MILITARY , GOVERNMENT EMPLOYEES, AND LAW ENFORCEMENT PERSONNEL			
3 Day Pass: Main Conference + 1 x Focus Day	Qualifying Federal Employees, to include Military Personnel, will be granted			
Individual Focus Day	free admission to our event. Email idga@idga.org with your rank, name, job title, organization and contact details to submit your request to attend.			
Post Training Day	\$300			

CRITICAL INFRASTRUCTURE OWNERS	Standard	TEAM DISCOUNTS*	SAVINGS
2 Day Main Conference	\$199		10% 15%
3 Day Pass: Main Conference + 1 x Focus Day	\$749	Groups of 3 to 4	
All Access Pass: Main Conference + Pre Focus Day + Post Training Day	\$1,050		
Pre Focus Day	\$549	Groups of 5 or more	
Post Training Day	\$549		

ACADEMIA, NON-PROFIT AND FOREIGN MILITARY	Register & Pay By 3/29/19	Standard
2 Day Main Conference	\$1,095 Save \$300	\$1,395
3 Day Pass: Main Conference +1x Pre Focus Day/Post Training Day	\$1,595 Save \$300	\$1,892
All Access Pass: Main Conference + Pre Focus Day + Post Training Day	\$2,195 Save \$300	\$2,495
Pre Focus Day	\$595	
Post Training Day	\$595	

VENDORS, CONSULTANTS, AND SOLUTION	Register & Pay By 3/29/19	Standard
2 Day Main Conference	\$1,215 Save \$300	\$1,515
3 Day Pass: Main Conference + 1 x Pre Focus Day/Post Training Day	\$1,975 Save \$300	\$2,275
All Access Pass	\$2,649.00 Save \$300	\$2,949.00
Pre Focus Day	\$720	
Post Training Day	\$720	

*IQPC reserves the right to determine who is considered an End-User or a Vendor upon registration for an event. Those who are determined a vendor will be denied access to End-User pricing. These prices are featured as a limited time only promotion. IQPC reserves the right to increase these prices at its discretion.

Please note multiple discounts cannot be combined. A \$99 processing charge will be assessed to all registrations not accompanied by credit card payment at the time of registration.

MAKE CHECKS PAYABLE IN U.S. DOLLARS TO: IQPC

*CT residents or people employed in the state of CT must add 6.35% sales tax.

Team Discounts: For information on team discounts, please contact IQPC Customer Service at 1-800-882-8684. Only one discount may be applied per registrant.

Special Discounts Available:

A limited number of discounts are available for the non-profit sector, government organizations and academia. For more information, please contact customer service at 1-800-882-8684.

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Bank Name: JP Morgan Chase & Co. Name on Account: Penton Learning Systems LLC dba IQPC

Account #: 937-332641 ABA/Routing #: 021000021 Reference: 30064.001

Payment Policy: Payment is due in full at the time of registration and includes lunches and refreshment. Your registration will not be confirmed until payment is received and may be subject to cancellation. For IQPC's Cancellation, Postponement and Substitution Policy, please visit www.iqpc.com/cancellation

Special Dietary Needs: If you have a dietary restriction, please contact Customer Service at 1-800-882-8684 to discuss your specific

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