7:30 | **Registration and Networking**

8:20 | **Opening Remarks**
Shelley Roberts, Managing Director, **Compass Group**

8:30 | *Virtual Presentation* **A Transformational Approach to Healthcare: What it's like to Design, Build and Operate the World's First Hospital without Any Beds**
Fred McQueary, President of Ambulatory Care and Chief Clinical Officer, **Mercy Virtual Care Center (US)**

9:00 | **Adopt Flexible Funding Options to Improve Asset Management and Patient Outcomes**
Michelle Gianferrari, Chief Growth Officer, **Maia Financial**

9:30 | **Panel Discussion: Sustainable Hospitals: Is the Investment Worth it or Is It Just a Fad?**
Facilitated by:
Tim Lee, National Sales & Business Development Manager - Health Industrials, **Veolia**

Panelists:
Miles Murphy, Executive Director Assets, Development &, Innovation, **Health Infrastructure NSW**
Jonathan Hirst, Director Infrastructure - Logan Hospital Expansion, **Metro South Health**

10:00 | **NETWORKING MORNING TEA**

10:30 | **Fireside Chat: Monash Health: The evolving journey for Asset Management excellence**
Claire Maloney, Assets & Contracts Manager at **Monash Health**
Domenic Fonte, CEO, **AssetFuture**

11:00 | **Logan Hospital Campus Redevelopment: Reducing Risk and Complexity through Program Management**
Jonathan Hirst, Director Infrastructure - Logan Hospital Expansion, **Metro South Health**

11:30 | **Fireside Chat: How chronic disease management impacts hospital design**
Thomas Wenkart, CEO, **Macquarie Health Corporation**
Amith Shetty, Clinical Director – Patient Experience and System Performance Division, **Ministry of Health NSW**
Edweana Wenkart, CEO, **PenCS**

12:00 | **Networking Lunch**

13:00 | *Virtual Presentation* **Commencing Early Works for the $470 Million Victorian Heart Hospital: A Core Component of the Growing Health Innovation Hub in Melbourne's South East**
Prof. Steve Nicholls, Director, **MonashHeart**

13:30 | **Increasing the Quality of Patient Care through Effective Security Risk Management in Design**
Ben Beville, General Manager, Risk & Security Engineering, **Southern Cross Protection**

14:00 | **Afternoon Tea**

14:30 | **How Metro North is Commissioning a New Specialist Public Health Facility through an Innovative Public Private Partnership**
Adj Professor Debbie McNamara, Executive Director, **Surgical, Treatment and Rehabilitation Service (STARS)**

15:00 | *Virtual Presentation* **$200 Million Joan Kirner Hospital Development: Best Practices to Ensure a Smooth Project-to-Operations Transition into a New Build**
Russell Harrison, Chief Executive Officer, **Western Health**

15:30 | **Panel Discussion: Smart Hospital Design and Development: A Place Where Architecture and Technology Meet to Enhance Patient Care**
Facilitator:
Chris Razzell, Managing Director, **d Rofus**
Panelists:
Kate Renzenbrink, Chief Nursing and Midwifery Information Officer, **Bendigo Health**
Yvette van Eenennaam, General Manager, **Adelaide Bio Med City**
Adj Professor Debbie McNamara, Executive Director, **Surgical, Treatment and Rehabilitation Service (STARS)**

16:00 | **End of Day One**

7:30	**Registration and Networking**
8:20	**Opening Remarks** **Shelley Roberts,** Managing Director, **Compass Group**
8:30	**Observations on Healthcare Infrastructure in the Peri-COVID era** **Peter Spryszynski,** Country Manager, **Q-Bital**
9:00	*Virtual Presentation* **How Climatic and Cultural Environments Influence Hospital Infrastructure in the Netherlands, Belgium, Denmark and Sweden** **Kate Copeland,** Executive Director Assets and Infrastructure, **Metro North Health**
9:30	**Exploring Aerosol Transmitted Diseases (ATD) in buildings – Lessons learned from COVID 19 and insights into future trends in ventilation system design** **Patrick Chambers,** Associate Mechanical Project Engineer, **Stantec,** **Angus Grant,** Mechanical Section Manager & Principal, **Stantec**
10:00	**Networking Morning Tea**
10:30	**Health Infrastructure NSW Corporate Strategy: New Directions and Focus through Sustainable Asset Lifecycle and Innovation** **Amanda Bock,** Executive Director Rural and Regional, **Health Infrastructure NSW**
11:00	**If They Can Do It, So Can You! Learn How Atlassian is Transforming the Workplace with Scalable Digital Spaces** **Harvey Jones,** Collaborative Technology Lead, **Atlassian**
11:30	*Virtual Presentation* **Using Simulation to Understand Human Factors and Improve Clinical Design** **Stephanie Barwick,** Head of Partnerships, Programs and Innovation, **Mater Education**
12:00	**Networking Lunch**
13:00	**Campbelltown Hospital Redevelopment Arts & Culture Strategy: Engaging collaborative planning to create a sense of place and community** **Julia Underwood,** Director of Redevelopment, **Campbelltown Hospital**
13:30	*Virtual Presentation* **$37.6 Million Warren Health Service Redevelopment: Applying Unique Architectural Design Elements and Materials to Create a Fit-for-Purpose Facility that Promotes Wellness and Comfort** **Robert Pulsford,** Director of Infrastructure, **WA Country Health Service**
14:00	**Afternoon Tea**
14:30	**Moving Spaces: Moving Minds** **Carissa Kleiman,** Director of Change & Delivery, **Westmead Redevelopment**
15:00	**$3.6 Billion Adelaide BioMed City: Planning and Designing a World-Class Health and Biomedical Precinct to Enable Multi-Disciplinary and Multi-Institutional Innovation** **Yvette van Eenennaam,** General Manager, **Adelaide Bio Med City**
15:30	**Panel Discussion: Change management for health infrastructure - tips, strategies & benefits realization** **Julia Underwood,** Director of Redevelopment, **Campbelltown Hospital** **Carissa Kleiman,** Director of Change & Delivery, **Westmead Redevelopment**
16:00	**Closing Remarks and end of Day Two**

8:00 | REGISTRATION AND NETWORKING

8:50 | **Opening Remarks**
Dr Thomas Loveday, Director of Human-Centred Design, **eHealth NSW**

9:00 | *Virtual Presentation* How the Jiahui International Hospital is Bringing a Transformative Healthcare Experience to Shanghai with User-Centric Mobile Technology
Ien Ling Tong, Chief Health Informatics Officer, **Jiahui International Hospital (Shanghai)**

9:30 | **A Smarter Way to Manage Healthcare Costs**
Nick Grant, Head of Healthcare, **Openpay**

10:00 | **Panel Discussion: Artificial Intelligence in Healthcare: Does it Facilitate or Dehumanise the Patient Experience?**
For:
Prof. Nilmini Wickramasinghe, Professor Digital Health & Deputy Director Iverson Health Innovation Research Institute, **Swinburne University of Technology & Epworth HealthCare**
A/Prof Luis Prado, Chief Medical Officer & Executive Director Academic and Medical Services, **Epworth HealthCare**
Against:
Prof. Ian Scott, Director of Internal Medicine, **Princess Alexandra Hospital**
Amith Shetty, Clinical Director – Patient Experience and System Performance Division, **Ministry of Health NSW**

10:30 | NETWORKING MORNING TEA

11:00 | **What Does the Future Hold for Digital Health in Australia?**
Amanda Cattermole PSM, CEO, **Australian Digital Health Agency**

11:30 | **Panel Discussion: Getting the Basics Right to Ensure Success in Advanced Data Analytics**
Jane Shrapnel, Principal Data Scientist, **Sydney Children's Hospital Network**
Dr Charmaine Tam, Project Lead – Digital Health Analytics, Centre for Translational Data Science, **Sydney University**
Tricia Leibke, **Digital Health & Change Management Leader**

12:00 | **Using Health Data to Impact on Clinician Behavior and Professional Development**
Tim Shaw, Professor of eHealth, Director of Research in Implementation Science and eHealth (RISe), **University of Sydney**

12:30 | NETWORKING LUNCH

13:30 | **Thought Leadership Session Reserved for Google**
David Eglin, Chrome Enterprise Lead, ANZ, **Google**

14:00 | **Accelerating virtual health care: What have we learnt from the COVID-19 pandemic and where are we going?**
Dr Shannon Nott, Rural Health Director of Medical Services, Western NSW Local Health District Clinical Director, Virtual Care Accelerator, **NSW Health**

14:30 | AFTERNOON TEA

15:00 | **Hacking for Cash: Safeguarding Data Against the New Frontier of Cyber Crime**
Adam Gordon, ANZ Country Manager, **Varonis**

15:30 | **How Epworth Healthcare's Telemedicine Discharge Solution is Improving the Discharge Process and Experience for Clinicians and Patients Alike**
Prof. Nilmini Wickramasinghe, Professor Digital Health & Deputy Director Iverson Health Innovation Research Institute, **Swinburne University of Technology & Epworth HealthCare**

16:00 | *Virtual Presentation* **Data: the lifeblood of Healthcare**
Dhruv Dhumatkar, Director of Solutions Engineering for ANZ, **NetApp**

16:30 | **Panel Discussion: Understand and Overcome Common Barriers to Digital Change to Ensure a Successful Transformation Journey**
Andrea Leverett, Senior Clinical Executive, **Vocera**
Marc Pelusi, Director Digital Transformation Office, **Sydney Local Health District**
Eric Dunn, Digital Health Manager, **Sydney North Health Network**
Kim Cantrill, Clinical Nurse Specialist, **BRHS**

17:00 | **End Of Day One**

8:00	**REGISTRATION AND NETWORKING**
8:50	**Opening Remarks** Tricia Leibke, Digital Health & Change Management Leader
9:00	*Virtual Presentation* **A Transformational Approach to Healthcare: How the World's First Hospital Without Any Beds is Delivering Innovative Virtual Care Programs to Improve Patient Outcomes and Experiences** Fred McQueary, President of Ambulatory Care and Chief Clinical Officer, Mercy Virtual Care Center (US)
9:30	*Virtual Presentation* **Funding Innovation: Shift Investments and Reduce Time to Market** Cheryl Rodenfels, CTO Americas, Nutanix
10:00	**Cyber Security Discussion: Working Together to Build a Robust National Approach to Cyber Security in Healthcare** *Panelists:* Corne Mare, Director of Security Solutions, Fortinet Australia Anthony Kitzelmann, Chief Information Security Officer & General Manager, Australian Digital Health Agency Mina Zaki, NSW Cyber Security Innovation Node, Aust Cyber Tony Vizza, Board Member & Director, AISA
10:30	**NETWORKING MORNING TEA**
11:00	**Embedding Human Centered Design in eHealth NSW to Improve Usability of Health IT Solutions** Dr Thomas Loveday, Director of Human-Centered Design, eHealth NSW
11:30	**Electronic Prescriptions For Australia** Andrew Matthews, Director, Medicines Safety Program, Australian Digital Health Agency
12:00	**Cyber Security in Healthcare** Mina Zaki, NSW Cyber Security Innovation Node, Aust Cyber
12:30	**NETWORKING LUNCH**
13:30	**Smarter Safer Homes: Technology enhanced care models for aging at home** Dr Jill Freyne, Deputy Research Director, CSIRO e-Health Research
14:00	**Cyber Security Threats in the Healthcare Sector** Australian Cyber Security Centre
14:30	**AFTERNOON TEA**
15:00	**Promises and Perils of Machine Learning in, Clinical Practice** Prof. Ian Scott, Director of Internal Medicine, Princess Alexandra Hospital
15:30	**Fusion of data analytics with value-based innovation: using digital tools to improve value and health outcomes of hip and knee joint replacements** Dr Sidney Chandrasiri, Group Director, Academic & Medical Services -Deputy Chief Medical Officer, Epworth Healthcare
16:00	*Virtual Presentation* **So You've Implemented the EMR. Now What?** Lily Liu, EMR Director, Western Health
16:30	**Closing Remarks and end of Day Two**

8:30 | REGISTRATION AND NETWORKING

9:20 | **Opening Remarks**
Greg Cronan, Researcher / Program Director, **Intergenerational Learning Australia**

9:30 | **It's time to Talk with Ted**
Jess Creasey, Manager, Centre for Dementia Learning, **Dementia Australia**

10:00 | **Incorporating New Models of Care into Facility Design to Improve Residents' Mental Health and Wellbeing**
Lara Calder, Managing Director, **Calderflower**

10:30 | **Reimaging the Residential Aged Care: The Journey to Home. Results of an independent evaluation, reflections on experience, and next steps**
Lana Richards, General Manager Home Care, **UnitingNSW**

11:00 | NETWORKING MORNING TEA

11:30 | **The role of food in the Health of Older Adults in Aged Care**
Jeannine Biviano, Executive Director Healthcare, **Compass Group**
Dr Sandra Luliano, **University of Melbourne**

12:00 | **Panel Discussion: What will the Final Report of the Aged Care Royal Commission Mean for Australia?**

Facilitator:
Greg Cronan, Researcher / Program Director, **Intergenerational Learning Australia**
Panelists:
Duncan McKellar, Head of Unit, Older Persons' Mental Health Service, **Northern Adelaide Local Health Network**
Angela Robinson, General Manager Risk and Compliance, **Kincare**
Mary Carpenter, Director Governance, Risk and Quality, **Uniting NSW**

12:30 | **What price human rights in aged care**
Margaret Crothers, Regional Aged Care Advocacy and Education Manager, **Senior Rights Service**

13:00 | NETWORKING LUNCH

14:00 | **Leading the service provider-family ecosystem**
Antoine Casgrain, General Manager Operations, National Contact Centre, Private Care & Disability, **Kincare**

14:30 | **Doing Dementia Differently at Group Homes Australia**
Tamar Krebs, Chief Executive Officer, **Group Homes Australia**

15:00 | AFTERNOON TEA

15:30 | **Rebuilding Trust after Failure: Key learnings from the Inquiry into the Oakden Older Persons' Mental Health Service and South Australian Service Reform**
Duncan McKellar, Head of Unit, Older Persons' Mental Health Service, **Northern Adelaide Local Health Network**

16:00 | **Voluntary Assisted Dying: How will recent laws affect the aged care sector?**
Shayne Higson, Vice President, **Dying with Dignity**

16:30 | **How a public Hospital and Health Service uses person-centered design and collaboration to innovate in healthcare**
Dr Linda De George-Walker, Director, Strategic Partnerships, **Metro South Health**
Georgia Hellen, Manager, The Futures Lab, **Metro South Health**

17:00 | **End of Day One**

8:20 | **REGISTRATION AND NETWORKING**

9:20 | **Opening Remarks**
Antoine Casgrain, General Manager Operations, National Contact Centre, Private Care & Disability, **Kincare**

9:30 | **Improving Quality of Dementia Care in Residential Aged Care: Outcomes & Strategies**
Annaliese Blair, Clinical Psychologist and Clinical Research Officer, **Southern NSW LHD**
Katrina Anderson, Director, Aged Care Evaluation Unit, **Southern NSW Local Health District**

10:00 | **Organisational Preparation & Emergency Response at Anglicare**
Imogen Herperger, Emergency Response Manager - Residential Services, **Anglicare**

10:30 | **The Power of Mentorship: How the Hero Academy is Creating a More Skillful and Diverse Workforce through Companionship**
Mathieu Bertrand, Chief Operating Officer, **Home Care Heroes**

11:00 | **Panel Discussion: How to Improve Quality of Care in an Environment of Rapid Change**

Facilitator:
Antoine Casgrain, General Manager Operations, National Contact Centre, Private Care & Disability, **Kincare**

Panelists:
Mathieu Bertrand, Chief Operating Officer, **Home Care Heroes**
Lynda Chalmers, General Manager Home Care, **Mercy Health**
Jacqueline Quirke, Engagement and Purposeful Living Manager, **Southern Cross Care NSW/ACT**
Greg Cronan, Researcher / Program Director, **Intergenerational Learning Australia**

11:30 | **NETWORKING MORNING TEA**

12:00 | **How can Aged Care Provide More Inclusive Services for LGBTI Residents**
Samantha Edmonds, Managing Director, **Aging with Pride**

12:30 | **From Residents to Family members: The Game-Changing Twilight Family Model of Care'**
Gladys Maseko, Manager Clinical Governance and Innovation, **Twilight Aged Care**

13:00 | **NETWORKING LUNCH**

14:00 | **Achieving Person Centered Care at Anglicare**
Raelene Blackedge, Rhythm of Life, Life Enrichment and Advocacy Manager, **Anglicare**

14:30 | **Stay Ahead of the Competition: How to Personalise Care and Gain Customer Loyalty through Meaningful Consumer Engagement**
Lynda Chalmers, General Manager Home Care, **Mercy Health**

15:00 | **AFTERNOON TEA**

15:30 | **Assistive technology and residential aged care**
Robyn Chapman, CEO, **Assistive Living Technology**
Andrew Chia, Deputy CEO, **Assistive Living Technology**

16:00 | **Investing into intergenerational learning via digital technology**
Gabriela Di Perna, Research Fellow, **Griffith University**
Anneke Fitzgerald, Professor, Health Management, **Griffith University**
Greg Cronan, Researcher / Program Director, **Intergenerational Learning Australia**

16:30 | **Closing Remarks and end of Day Two**