



CURRENT ATTENDEE SNAPSHOT ✦

November 5 - 7, 2025

The Scottsdale Resort & Spa | Scottsdale, AZ



ATTENDEE JOB TITLES

Chief Customer Officer	Sr. Director, Participant Services
Chief Equity Officer	Sr. Director, Shared Services & Transformation
COO	Sr. Director, Strategy, Product, & Automation
CRM Director	SVP, Divisional Chief Information Officer - Brand, Distribution, Life and Annuity
Director, AI & Data Science	SVP, Provider Services
Director, Clienteling	Vice Provost, Strategy
Director, Customer Relations	VP, Administrative Director
Director, Customer Service	VP, Contact Center
Director, Global Sales Operations	VP, Contact Centers
Director, HR, VC and Digital Product & Strategy	VP, Customer Experience
Director, Life Customer Service	VP, Customer Operations
Director, Member service	VP, IT Infrastructure & Security
Director, Shared Services Centre	VP, Operations
Director, Student Care, CE Enrollment, and Onboarding	VP, Patient Scheduling
Global Head of Reservations and Customer Care	VP, People
Global Head of Support Operations Strategy and Governance	VP, Service Excellence
Head, Indirect Sourcing, Global Real Estate	VP, Strategic Growth & Development
Head, Wealth Management Services & Operations	VP, Technology
President of Retail Banking Experience	

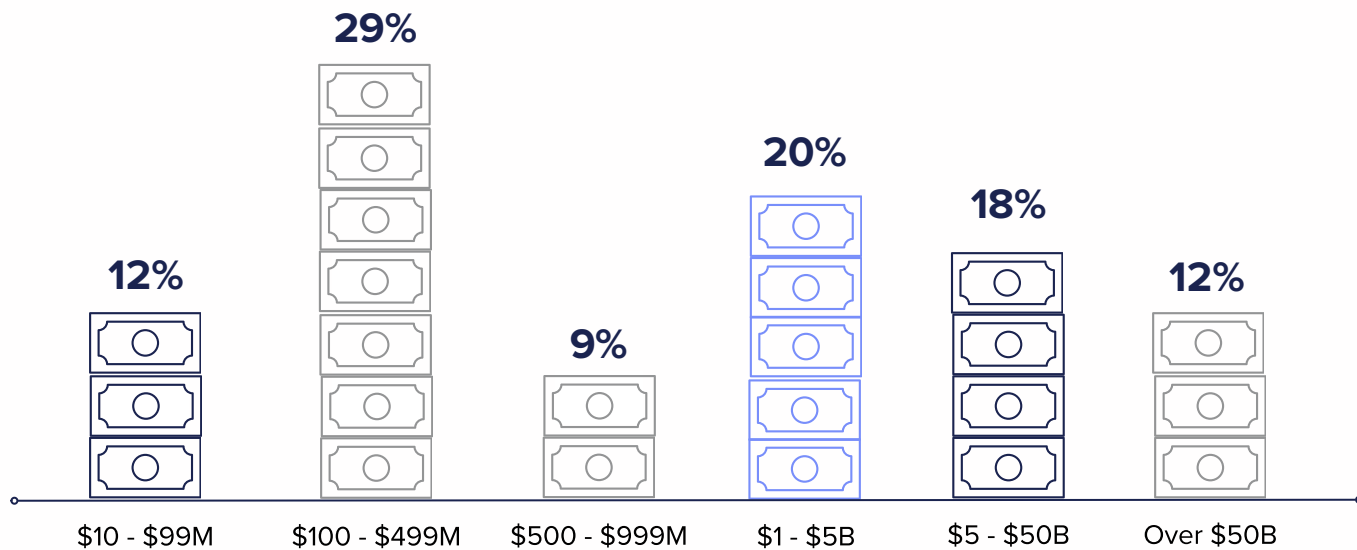
ATTENDEE COMPANIES



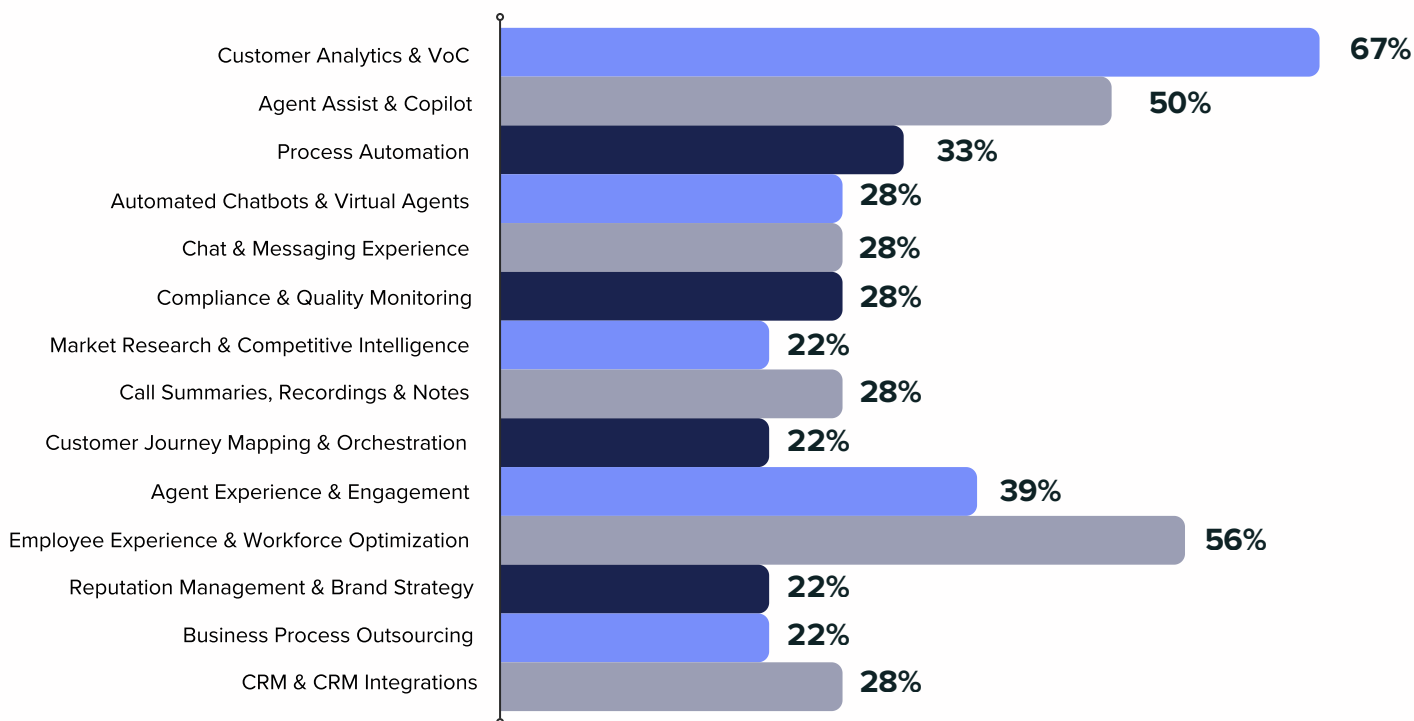
Advanced Dermatology & Cosmetic Surgery	EquiTrust	Peloton
Americor	Everlane	Ping
Armstrong Collective/Rocky	Fidelity National Financial	Resideo
Mountaineer	Forsyth Tech Community College	Sammons Financial Group Companies
A Second Chance, Inc.	Harris Health	Slavic401k Retirement Plan Services
ASEQ/Studentcare	Hertz	Slavic Integrated Administration
Blue Shield Of California	Hilton	SmartRent
Bright Horizons Family Solutions	Hospital for Special Surgery	Southern
Bunge North America	iFIT	State Farm
Canyon Ranch	IG North America	Uber
Careington International Corporation	Lincoln Financial Group	University of Phoenix
City of Tucson	Love's Travel Stops & Country Stores	University of Sydney
Coopers Hawk Winery & Restaurants	MAK Management Holdings LLC	Vanguard
DeepDive Talent Insights and Analytics	Maxor National Pharmacy Services LLC	Veritiv Corporation
Elekta AB	Oncourse Home Solutions	Walgreens
	Oscar Health	Wells Fargo Bank N.A.
	PatientPoint	Western & Southern Financial Group

ATTENDEE DEMOGRAPHICS

ANNUAL COMPANY REVENUE



TOP PRIORITIES



JOIN US IN SCOTTSDALE

NOVEMBER 5 - 7, 2025 | THE SCOTTSDALE RESORT & SPA

ONE-TO-ONE BUSINESS MEETINGS

Meet top solution providers who offer products & services that match your business needs in private, prescheduled, one-on-one meetings.

STRATEGIC EVENT SESSIONS

The exchange is designed for today's senior CX and customer contact leaders to benchmark, connect, and identify solutions to critical business challenges, in the most effective way possible.

EXCLUSIVE NETWORKING

Share and exchange ideas and best practices with your peers. Our invitation-only format ensures highly interactive sessions and networking in an intimate setting.

PROJECT ANALYSIS

Your issues are put under the spotlight to examine the potential solutions that will emerge through group discussions. Build a customized itinerary that addresses your current initiatives, priorities, and future strategic objectives.

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