



PAST ATTENDEE SNAPSHOT ✦

SEPTEMBER 24 - 26, 2025

Chicago, IL



ATTENDEE JOB TITLES

AVP, Contact Center CX	Sr. Director, Head of US Customer Engagement
AVP, Pre-Access	Sr. Technical Recruiter
Chief AI Strategist	SVP & Enterprise Chief Experience Officer
Chief Experience Officer	SVP, Operations
Chief Medical Officer	Vice President
Chief Patient Experience Officer	VP, Clinical Access Management & Contact Center
Corporate Global Head of Accessibility	VP, Enterprise Contact Center
Director, Patient Services	VP, Operations, Student Resources
Executive Director, Patient Care Services	VP, Outreach & Engagement
Head of Employer Engagement	VP, Patient Services
Patient Engagement Manager	

ATTENDEE COMPANIES



Advocate Health	Merck	St. John's Episcopal Hospital
Ferring Pharmaceuticals	Millennium	Sutter Health
Geisinger ADMI	Mortenson Dental Partners	UCare
Heartland Dental	NYC Health & Hospitals	Ultimate Medical Academy
Hims & Hers	Premier Home Health Care	UnitedHealthcare
Intermountain Health	Services, Inc	VCU Health
Magellan Health	Saint Francis Hospital South	Wellness Connection



JOIN US IN CHICAGO

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ONE-TO-ONE BUSINESS MEETINGS

Meet top solution providers who offer products & services that match your business needs in private, prescheduled, one-on-one meetings.

EXCLUSIVE NETWORKING

Share and exchange ideas and best practices with your peers. Our invitation-only format ensures highly interactive sessions and networking in an intimate setting.

STRATEGIC EVENT SESSIONS

The exchange is designed for today's senior CX and customer contact leaders to benchmark, connect, and identify solutions to critical business challenges, in the most effective way possible.

PROJECT ANALYSIS

Your issues are put under the spotlight to examine the potential solutions that will emerge through group discussions. Build a customized itinerary that addresses your current initiatives, priorities, and future strategic objectives.

[VIEW AGENDA](#) 

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