



# INTELLIGENT AUTOMATION

for Banking, Financial Services & Insurance

DIGITAL

November 12-13, 2020

REGISTER FOR  
**FREE**

REMAIN COMPETITIVE AGAINST  
DIGITAL NATIVES WITH  
INTELLIGENT AUTOMATION

**RPA • AI • MACHINE LEARNING**  
COGNATIVE, DEEP LEARNING & MORE

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# SPEAKER FACULTY



Drew Aldrich  
Managing Director  
**American Family Ventures**



Jeff Czischke  
Director of IA  
**Northern Trust**



Robert Gerbin  
VP Global Payroll Leader  
**Wells Fargo Co.**



Daniel Moore  
Senior Vice President, Head of Operations  
**QBE North America**

"Elevated my thinking around  
RPA Development & Strategy 100%."  
- **Prudential Insurance Co.**

"Hearing from both SSC and technology  
providers is tremendously valuable  
regardless of the stage of your RPA journey."  
**Mastercard**

# AGENDA AT A GLANCE

## Thursday November 12

-  11:15 am: **KEYNOTE** Utilizing Intelligent Document Processing to Capture Unstructured Data
-  12:00 pm: **PANEL DISCUSSION** Straight through Processing in a BFSI Context
-  **VIRTUAL ROUNDTABLES**  
ROUND ONE: 12:45 pm - 1:15 pm  
ROUND TWO: 1:20-1:50 pm  
TOPIC 1: Breaking down Process Discovery for Process Improvement  
TOPIC 2: Automating Audit and Risk with RPA
-  2:20 pm: Achieving Higher Value SOX Compliance with Intelligent Automation
-  3:05 pm: **CLOSING KEYNOTE** Governance and Communication for Effective Automation

## Friday November 13

-  11:15 am: **KEYNOTE PANEL:** Driving an Ecosystem of Innovation in the BFSI Vertical
-  12:00 pm: **Customer Service and Automation:** Delivering a Competitive Edge in a Growing Market
-  **VIRTUAL ROUNDTABLES**  
ROUND ONE: 12:45 pm - 1:15 pm  
ROUND TWO: 1:20-1:50 pm  
TOPIC 1: Banking and Financial Services Roundtable: Branch Automation  
TOPIC 2: Insurance Roundtable: Paperless Claims
-  2:20 pm: **Conversational AI:** Utilizing Virtual Assistants and Chatbots
-  3:05 pm: **CLOSING KEYNOTE** Applying Machine Learning (ML) to Solve Challenges in a Manual, Risk Laden Industry