

DIGITAL November 12-13, 2020

FREE

REMAIN COMPETITIVE AGAINST DIGITAL NATIVES WITH INTELLIGENT AUTOMATION

RPA - AI - MACHINE LEARNING COGNATIVE, DEEP LEARNING & MORE





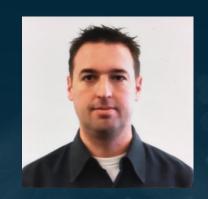




## SPEAKER FACULTY



Drew Aldrich
Managing Director
American Family Ventures



Jeff Czischke
Director of IA
Northern Trust



Robert Gerbin VP Global Payroll Leader Wells Fargo Co.



Daniel Moore
Senior Vice President, Head of Operations

QBE North America



"Elevated my thinking around RPA Development & Strategy 100%." - Prudential Insurance Co.

"Hearing from both SSC and technology providers is tremendously valuable regardless of the stage of your RPA journey."

Mastercard









## AGENDA AT A GLANCE

## **Thursday**November 12



11:15 am: KEYNOTE Utilizing Intelligent
Document Processing to Capture Unstructured
Data



12:00 pm: PANEL DISCUSSION Straight through Processing in a BFSI Context



VIRTUAL ROUNDTABLES

**ROUND ONE: 12:45 pm - 1:15 pm** 

**ROUND TWO: 1:20-1:50 pm** 

**TOPIC 1: Breaking down Process Discovery for** 

**Process Improvement** 

**TOPIC 2: Automating Audit and Risk with RPA** 



2:20 pm: Achieving Higher Value SOX Compliance with Intelligent Automation



3:05 pm: CLOSING KEYNOTE Governance and Communication for Effective Automation

## Friday

November 13



11:15 am: KEYNOTE PANEL: Driving an Ecosystem of Innovation in the BFSI Vertical



12:00 pm: Customer Service and Automation: Delivering a Competitive Edge in a Growing Market



**VIRTUAL ROUNDTABLES** 

**ROUND ONE: 12:45 pm - 1:15 pm** 

**ROUND TWO: 1:20-1:50 pm** 

**TOPIC 1: Banking and Financial Services** 

**Roundtable: Branch Automation** 

TOPIC 2: Insurance Roundtable: Paperless Claims



2:20 pm: Conversational AI: Utilizing Virtual Assistants and Chatbots



3:05 pm: CLOSING KEYNOTE Applying Machine Learning (ML) to Solve Challenges in a Manual, Risk Laden Industry