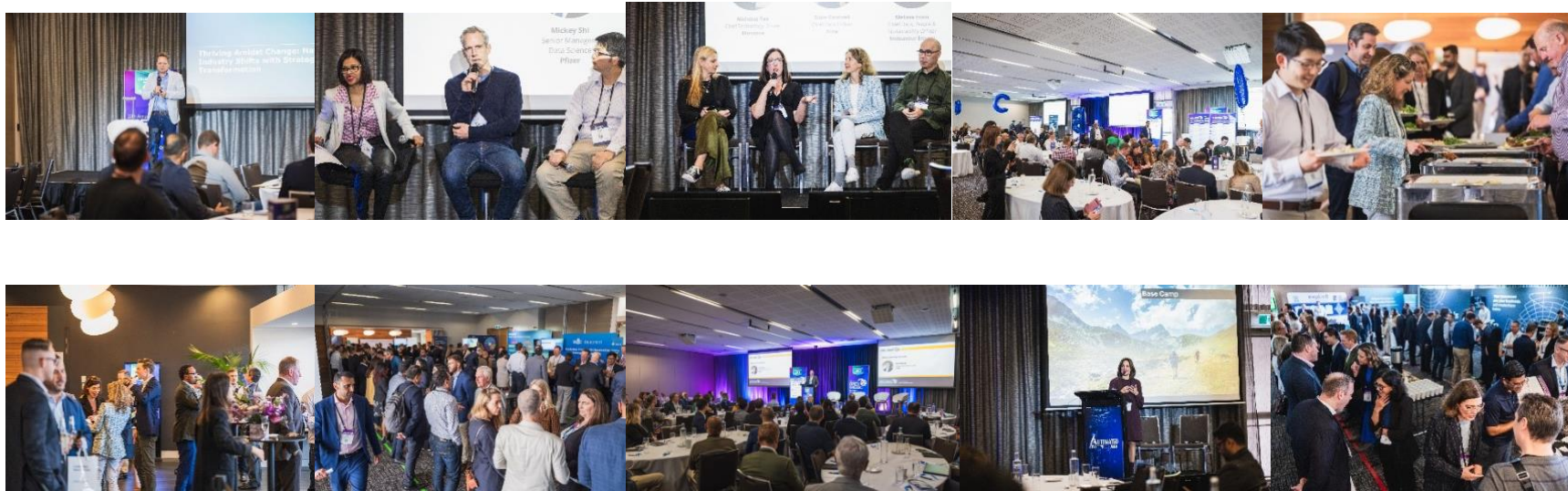






**The 2<sup>nd</sup> Annual  
Automated Enterprise Summit  
Agentic AI – The Next Evolution of the Automated Enterprise  
Double Bay Intercontinental, Sydney  
14<sup>th</sup> – 15<sup>th</sup> October 2025**



	Morning Registration and Coffee
	From Automation To Agentic AI: Building Self-Driving Enterprises
08:55	<b>Chairs' Opening Remarks</b> <b>Malcolm Wanstall</b> , Vice President Data, <b>Cochlear</b>
	<b>Crafting the Agentic AI Roadmap: Vision, Strategy &amp; Board Alignment</b>  Experts will explore the critical early phase of defining the Agentic AI vision. Discover how to identify key objectives, determine the necessary milestones for success, and effectively communicate the roadmap to the board to secure support and alignment for long-term AI adoption.
09:00	<b>A real-life case study of Agentic AI</b> <ul style="list-style-type: none"> <li>Exploring how teams, processes, and culture must evolve to support agentic AI.</li> <li>Discussing change management, skills development, and org design for autonomy.</li> <li>Sharing examples of how businesses are rethinking structures to enable scale.</li> </ul> <b>Mitchell Palmer</b> , Chief Operating Officer, <b>Aussie Industries</b>
09:30	<b>The Future of Work AI: Smarter, Safer, Faster</b> <ul style="list-style-type: none"> <li>From Search to Action: Agents that Automate Workflows</li> <li>Unified Intelligence: Breaking Down Data Silos with Context-Aware AI</li> <li>Trust, Security &amp; Scale: Making AI Enterprise-Ready</li> </ul> <b>Lucas Guslani</b> , Account Director, <b>ANZ Glean</b> <b>Heidi Van Der Griend</b> , Account Director, <b>ANZ Glean</b> 
10:00	<b>Speed Networking – Connect with Your Automated Enterprise and OPEX Week Network</b>
10:15	<b>Charting the Path to Agentic AI: From Vision to Execution</b> <ul style="list-style-type: none"> <li>Spotting High-Impact Opportunities – Pinpoint where agentic AI can drive the greatest value across your enterprise.</li> <li>Winning Executive Buy-In – Strategies for securing board-level alignment and long-term investment in AI transformation.</li> <li>From Strategy to Action – Practical frameworks to turn your AI vision into a roadmap that delivers measurable outcomes.</li> </ul> <b>Alex Young</b> , Head of Innovation, Business Growth & Innovation, <b>The Australian Red Cross Blood Service</b>

10:45	<p><b>Panel Discussion: Implementation and Integration of Agentic AI</b></p> <ul style="list-style-type: none"><li>• Exploring how organisations are moving from strategy to real-world deployment—what’s working, where the roadblocks are, and how to avoid common implementation pitfalls.</li><li>• Highlighting integration strategies that connect Agentic AI with existing systems, workflows, and data pipelines—without disrupting core business operations.</li><li>• Providing insights into how to build for long-term growth—designing adaptable frameworks that allow for scaling across departments, regions, and functions while maintaining control and oversight.</li></ul> <p><b>Mitchell Palmer</b>, Chief Operating Officer, <b>Aussie Industries</b> <b>Sasank Namburi</b>, Head of Automation, <b>Nokia</b> <b>Alex Young</b>, Head of Innovation, Business Growth &amp; Innovation, <b>The Australian Red Cross Blood Service</b> <b>Malcolm Wanstall</b>, Vice President Data, <b>Cochlear</b></p>
11:15	<b>Morning Break and Automated Enterprise 2025 Connections</b>

11:45	<b>Interactive Discussion Groups</b> Discussions will be centred around the core themes of Automated Enterprise Summit	
	<b>+AI versus AI+ : Bolting on AI versus AI led transformation for Process Intelligence</b>  <i>Sponsored by</i>  	<b>The Neurobiology of Not Knowing:</b> Is our need for certainty shrinking our capacity for change?  <i>Facilitators &amp; Sponsors:</i> <b>Dr Chris Rowell, Managing Director, Performance Frontier</b> <b>Sarah West, Senior Associate, Performance Frontier</b>  
	<b>Digital Karma: Every Transformation Leaves a Human Imprint</b>  <i>Sponsored by</i>  	<b>Scaling Automation &amp; AI for ROI and Competitive Edge</b> <ul style="list-style-type: none"> <li>Automation and AI promise efficiency and innovation, but how do you measure ROI and ensure long-term value? This session focuses on:</li> <li>How to build an AI and automation strategy that delivers real results.</li> <li>Success metrics that matter: Measuring impact, efficiency, and business outcomes.</li> <li>Scaling AI from pilot projects to enterprise-wide transformation.</li> </ul> <b>Rahul Devgan, Senior Architect - AI, Automation, Core Systems and Payments, icare NSW</b>
	<b>Human-Centric Design in the Age of AI-Driven Autonomy</b> <ul style="list-style-type: none"> <li>As AI takes on more decision-making power, how do we ensure human intelligence and ethics remain at the center? This discussion will cover:</li> <li>The evolving role of leadership in AI-powered enterprises.</li> <li>Designing AI systems that enhance—not replace—human creativity and decision-making.</li> </ul> <b>Gemma Capoccia, Manager Organisational Improvement and Transformation, City of Norwood Payneham and St Peter's</b>	<b>AI-Powered Decisioning &amp; the Rise of Enterprise Agents</b> <ul style="list-style-type: none"> <li>AI is evolving from a support tool to an independent decision-maker—but how do we ensure trust, accuracy, and accountability? Join this session to discuss:</li> <li>Where is AI already making strategic decisions—and what's next?</li> <li>From predictive analytics to autonomous action: How AI-powered enterprise agents are transforming decision-making.</li> <li>Mitigating risk and bias: How to balance AI autonomy with human oversight.</li> </ul> <b>Sriram Vasudevan, Enterprise AI Platforms Architect, Transurban</b>
13:15	<b>Lunch Break and Automated Enterprise 2025 Connections</b>	

	<p align="center"><b>Technology Foundations for the Agentic Enterprise</b></p> <p>From trusted data to future-ready tech stacks, this block explores the critical enablers of agentic AI at scale. Hear how organizations are unlocking high-quality, interoperable data, architecting the technology blueprint for autonomy, and embedding governance and transparency into their AI ecosystems. Sessions feature real-world case studies, practical frameworks, and a cross-industry panel of experts shaping the infrastructure for enterprise-wide AI adoption.</p>
14:15	<p><b>Technology Blueprint for Agentic Enterprises</b></p> <ul style="list-style-type: none"> <li>• What does an enterprise need to build, scale, and govern AI-driven autonomy? The essential tech stack and strategies to achieve it:</li> <li>• Beyond automation: The must-have technologies powering agentic AI.</li> <li>• Legacy vs. future-ready: How to integrate AI into existing infrastructures</li> </ul> <p><b>Kritika Joon</b>, Project Manager - Digital Identity Program, <b>Service NSW</b></p>
14:40	<p><b>Panel Discussion: The Agentic Tech Stack – Architecting for Autonomy</b></p> <ul style="list-style-type: none"> <li>• Defining the Core Stack: What’s Essential vs. Optional</li> <li>• Highlighting how to architect modular, interoperable systems that evolve with fast-changing AI capabilities and integrate seamlessly across the enterprise</li> <li>• Examining how to embed governance, security, and transparency into the tech stack to ensure trust, compliance, and ethical AI deployment at scale.</li> </ul> <p><b>Kritika Joon</b>, Project Manager - Digital Identity Program, <b>Service NSW</b>  <b>Phil Laufenberg</b>, Head of Artificial Intelligence, <b>Macquarie University</b>  <b>Kristopher Lopez</b>, Head of Artificial Intelligence, <b>PetSure</b>  <b>Malcolm Wanstall</b>, Vice President Data, <b>Cochlear</b></p>
	Automated Enterprise Merge with OPEX for Transforming Business Performance, Resilience & Agility
15:10	<p>Quickfire Showcase: Transforming Business Performance, Resilience &amp; Agility</p> <p><b>Presenter: Erin Cullen</b>, Head of Operations, <b>Hawke's Brewing Co.</b>  <b>Presenter: Louis Leng</b>, Chief Transformation Officer, <b>Team Super</b></p>
15:40	<b>Business transformation Demonstration Drive</b>
16:00	<b>Afternoon Tea and Networking</b>

16:30	<p><b>Fueling the Autonomous Enterprise: Turning Data into Action</b></p> <ul style="list-style-type: none"><li>• Data as the Nervous System of AI – How high-quality, structured, and governed data powers reliable, autonomous decision-making.</li><li>• Breaking Silos, Building Intelligence – Strategies to unify fragmented data into a single, actionable source of truth for agentic AI.</li><li>• Real-Time Insights, Real-World Impact – Leveraging live data pipelines and feedback loops to enable continuous learning, adaptability, and enterprise-scale autonomy.</li></ul> <p><b>Mickey Shi</b>, Senior Manager, Data Science, <b>Pfizer</b> <b>Andrew Spiegelman</b>, Head of Data &amp; Analytics, <b>Service NSW</b> <b>Malcolm Wanstall</b>, Vice President Data, <b>Cochlear</b></p>
17:00	<p><b>Automated Enterprise &amp; OPEX Week Cocktail Reception</b></p>
	<p><b>End of Day One</b></p>

	<b>Day Two</b>
	<b>Morning Coffee and Networking</b>
<b>09:10</b>	<b>Chairs' Opening Remarks</b> <b>Malcolm Wanstall</b> , Vice President Data, <b>Cochlear</b>
	<b>Strategic Foundations &amp; Governance for Agentic AI</b>  Laying the groundwork for enterprise-scale autonomy, this block dives into the strategy, ethics, and governance frameworks required for successful Agentic AI adoption. From defining vision and execution roadmaps to addressing challenges of bias, compliance, and accountability, hear from leaders across academia, industry, and technology on how to design responsible, future-ready AI ecosystems.
<b>09:15</b>	<b>Deploying Agentic AI: From Innovation to Impact</b> <ul style="list-style-type: none"> <li>AI in Action – Exploring how advanced AI solutions are applied in real-world enterprise environments to solve complex challenges.</li> <li>Scaling Smartly – Strategies for moving AI models from pilot projects to full production while ensuring reliability, efficiency, and safety.</li> <li>Operationalizing Autonomy – How teams and processes are evolving to integrate AI-driven decision-making at scale.</li> <li>Case in Point: CBA's AI Initiatives – Showcasing innovative implementations from CBA's Seattle Tech Hub that accelerate global collaboration and enterprise-wide AI adoption.</li> </ul> <b>Jingying Gao</b> , Senior Manager, AI and Data, <b>Commonwealth Bank</b>
<b>09:45</b>	<b>Trust by Design: Governing the Rise of Agentic AI</b> <ul style="list-style-type: none"> <li>A real-world look at how an organization built an ethical AI framework to ensure responsible autonomy:</li> <li>Challenges in AI ethics, from bias to regulatory hurdles.</li> <li>Best practices for ethical AI deployment in high-stakes environments.</li> </ul> <b>Tom Clayton</b> , Head of Data, <b>Platinum Asset Management</b> <b>Danica Bellchambers</b> , Head of AI Product, <b>Nine</b> <b>J A Zein</b> , Global Head of Governance, Risk and Assurance, Group IT, <b>Toll Group</b> <b>Malcolm Wanstall</b> , Vice President Data, <b>Cochlear</b>
<b>10:45</b>	<b>Automated Enterprise: Technology Demonstration Drive</b>  See in real-time how AI is changing enterprise strategy, productivity, and customer engagement. Find the right tools to power your next big leap
<b>11:10</b>	<b>Morning Break and Networking</b>

11:45	<b>Skills Evolution or Revolution: Preparing the org workforce for Human-AI collaboration</b> <ul style="list-style-type: none"> <li>• Redefining Roles in the Age of AI –</li> <li>• Building Human–AI Collaboration Skills</li> <li>• Future-Proofing the Workforce</li> </ul> <b>Daniela Elia</b> , PhD student, <b>University of Technology Sydney</b>
12:15	<b>Human-Centric Design in the Age of AI-Driven Autonomy Panel</b> <ul style="list-style-type: none"> <li>• Can humans and AI truly co-exist in decision-making?</li> <li>• Industry leaders weigh in. Reimagining work: What AI-driven autonomy means for leadership, strategy, and culture.</li> <li>• How do we design organizations where AI enhances, not replaces, human intelligence?</li> </ul> <b>Daniela Elia</b> , PhD student, <b>University of Technology Sydney</b> <b>Paul Donoughue</b> , Producer Innovation Lab, <b>Australian Broadcasting Corporation (ABC)</b> <b>Greg Stivala</b> , Head of Product Management, Digital Services, <b>Service NSW</b> <b>Dmitri Feigin</b> , Head of Data, AI & New Products, <b>DingGo</b> <b>Malcolm Wanstall</b> , Vice President Data, <b>Cochlear</b>
12:45	<b>Lunch and Networking</b>
	<b>Automated Enterprise Merge With OPEX For Harnessing AI-Led Innovation</b>
13:40	<b>Strategic Technology: Streamlining Operations &amp; Driving Value</b> <b>Skye Nicholls</b> , General Manager, Operations & Transformation, <b>Canon</b> <b>Yelitza Guerra</b> , Global Head of Operations & Technology, <b>Rhino-Rack</b> <b>Eric Cheng</b> , Enterprise Architect, <b>Komatsu</b>
14:20	<b>Building an AI-Resilient Workforce – Adaptation, Engagement, and Empowerment</b> <b>Sam Stark</b> , Head of Capabilities - Data & AI, <b>Endeavour Group</b> <b>Gemma Capoccia</b> , Manager Organisational Improvement and Transformation, <b>City of Norwood Payneham and St Peter’s</b> <b>Andrew Hottes</b> , Chief Digital Officer, <b>Cranbrook</b>
15:35	<b>WORKSHOP: Harnessing the AI-led Innovation: Aligning Strategy, Governance and Operations for Responsible Impact</b> <b>Fernando Mourão</b> , Head of Responsible AI, <b>Seek</b>
15:55	<b>End of Conference</b>