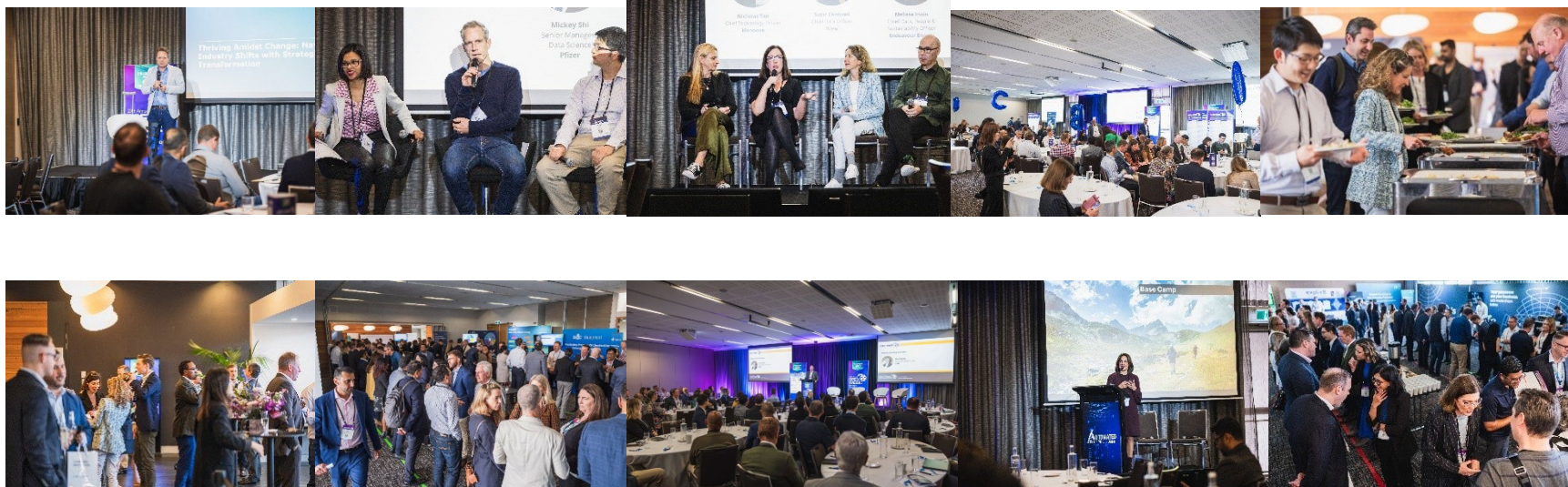


**The 2nd Annual
Automated Enterprise Summit
Agentic AI – The Next Evolution of the Automated Enterprise
Double Bay Intercontinental, Sydney
14th – 15th October 2025**



	Morning Registration and Coffee
	From Automation To Agentic AI: Building Self-Driving Enterprises
08:55	Chairs' Opening Remarks Kritika Joon , Project Manager - Digital Identity Program, Service NSW
	Crafting the Agentic AI Roadmap: Vision, Strategy & Board Alignment Experts will explore the critical early phase of defining the Agentic AI vision. Discover how to identify key objectives, determine the necessary milestones for success, and effectively communicate the roadmap to the board to secure support and alignment for long-term AI adoption.
09:00	AI in Action: Creating the Intelligent Enterprise This session explores how artificial intelligence (AI) is enabling the intelligent enterprise - reshaping how organisations operate, drive efficiency, and deliver exceptional customer experiences. Rather than simply automating tasks, leading teams use AI to reimagine work - empowering employees, optimising processes, and building a durable competitive edge. Glean's Lucas Guslani and Heidi Van Der Griend will show how to integrate AI agents, build a deep enterprise graph, and provide personalised AI assistants - all within a secure, governed platform. You'll learn how to realise measurable productivity gains, accelerate innovation, and improve cross-functional collaboration, while addressing challenges such as business context, change management, and fragmented AI initiatives. <u>Key Takeaways:</u> • AI transforms work beyond automation - empowering employees, optimising processes, and elevating customer experiences • Success requires context and governance - connect AI to organisational data and processes, foster an AI-first culture, and standardise on a secure, scalable platform • Expect tangible outcomes - productivity gains, faster innovation, and stronger cross-functional collaboration Mitchell Palmer , Chief Operating Officer, Aussie Industries
09:30	The Future of Work AI: Smarter, Safer, Faster • From Search to Action: Agents that Automate Workflows • Unified Intelligence: Breaking Down Data Silos with Context-Aware AI • Trust, Security & Scale: Making AI Enterprise-Ready Lucas Guslani, Account Director, ANZ Glean Heidi Van Der Griend, Account Director, ANZ Glean 
10:00	Speed Networking – Connect with Your Automated Enterprise and OPEX Week Network
10:15	Charting the Path to Agentic AI: From Vision to Execution

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| | <ul style="list-style-type: none">• Spotting High-Impact Opportunities – Pinpoint where agentic AI can drive the greatest value across your enterprise.• Winning Executive Buy-In – Strategies for securing board-level alignment and long-term investment in AI transformation.• From Strategy to Action – Practical frameworks to turn your AI vision into a roadmap that delivers measurable outcomes. |
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Alex Young, Head of Innovation, Strategy & Growth, **The Australian Red Cross Blood Service**

10:45	Panel Discussion: Implementation and Integration of Agentic AI • Exploring how organisations are moving from strategy to real-world deployment—what’s working, where the roadblocks are, and how to avoid common implementation pitfalls. • Highlighting integration strategies that connect Agentic AI with existing systems, workflows, and data pipelines—without disrupting core business operations. • Providing insights into how to build for long-term growth—designing adaptable frameworks that allow for scaling across departments, regions, and functions while maintaining control and oversight. Mitchell Palmer, Chief Operating Officer, Aussie Industries Sasank Namburi, AI Leader Alex Young, Head of Innovation, Strategy & Growth, The Australian Red Cross Blood Service Kritika Joon, Project Manager - Digital Identity Program, Service NSW
11:15	Morning Break and Automated Enterprise 2025 Connections

11:45	Interactive Discussion Groups Discussions will be centred around the core themes of Automated Enterprise Summit	
	IDG A: +AI versus AI+ : Bolting on AI versus AI led transformation for Process Intelligence <i>Sponsored by</i> 	IDG B: The leadership skill no one talks about. Curiosity in a world obsessed with answers <i>Facilitators & Sponsors:</i> Dr Chris Rowell, Managing Director, Performance Frontier Sarah West, Principal, Performance Frontier 
	IDG C: Digital Karma: Every Transformation Leaves a Human Imprint <i>Sponsored by</i> 	IDG D: Scaling Automation & AI for ROI and Competitive Edge - Automation and AI promise efficiency and innovation, but how do you measure ROI and ensure long-term value? This session focuses on: - How to build an AI and automation strategy that delivers real results. - Success metrics that matter: Measuring impact, efficiency, and business outcomes. - Scaling AI from pilot projects to enterprise-wide transformation. Rahul Devgan, Senior Architect - AI, Automation, Core Systems and Payments, icare NSW
	IDG E: Human-Centric Design in the Age of AI-Driven Autonomy - As AI takes on more decision-making power, how do we ensure human intelligence and ethics remain at the center? This discussion will cover: - The evolving role of leadership in AI-powered enterprises. - Designing AI systems that enhance—not replace—human creativity and decision-making. Gemma Capoccia, Manager Organizational Improvement and Transformation, City of Norwood Payneham and St Peter's	IDG F: AI-Powered Decisioning & the Rise of Enterprise Agents - AI is evolving from a support tool to an independent decision-maker—but how do we ensure trust, accuracy, and accountability? Join this session to discuss: - Where is AI already making strategic decisions—and what's next? - From predictive analytics to autonomous action: How AI-powered enterprise agents are transforming decision-making. - Mitigating risk and bias: How to balance AI autonomy with human oversight. Sriram Vasudevan, Enterprise AI Platforms Architect, Transurban
13:15	Lunch Beak and Automated Enterprise 2025 Connections Technology Foundations for the Agentic Enterprise	

	From trusted data to future-ready tech stacks, this block explores the critical enablers of agentic AI at scale. Hear how organizations are unlocking high-quality, interoperable data, architecting the technology blueprint for autonomy, and embedding governance and transparency into their AI ecosystems. Sessions feature real-world case studies, practical frameworks, and a cross-industry panel of experts shaping the infrastructure for enterprise-wide AI adoption.
14:15	Technology Blueprint for Agentic Enterprises - What does an enterprise need to build, scale, and govern AI-driven autonomy? The essential tech stack and strategies to achieve it: - Beyond automation: The must-have technologies powering agentic AI. - Legacy vs. future-ready: How to integrate AI into existing infrastructures Kritika Joon , Project Manager - Digital Identity Program, Service NSW
14:40	Panel Discussion: The Agentic Tech Stack – Architecting for Autonomy - Defining the Core Stack: What’s Essential vs. Optional - Highlighting how to architect modular, interoperable systems that evolve with fast-changing AI capabilities and integrate seamlessly across the enterprise - Examining how to embed governance, security, and transparency into the tech stack to ensure trust, compliance, and ethical AI deployment at scale. Kritika Joon , Project Manager - Digital Identity Program, icare NSW Phil Laufenberg , Head of Artificial Intelligence, Macquarie University Kristopher Lopez , Head of Artificial Intelligence, PetSure
	Automated Enterprise Merge with OPEX for Transforming Business Performance, Resilience & Agility
15:10	Quickfire Showcase: Transforming Business Performance, Resilience & Agility Presenter: Erin Cullen , Head of Operations, Hawke's Brewing Co. Presenter: Louis Leng , Chief Transformation Officer, Team Super
15:40	Business transformation Demonstration Drive
16:00	Afternoon Tea and Networking

16:30	Fueling the Autonomous Enterprise: Turning Data into Action • Data as the Nervous System of AI – How high-quality, structured, and governed data powers reliable, autonomous decision-making. • Breaking Silos, Building Intelligence – Strategies to unify fragmented data into a single, actionable source of truth for agentic AI. • Real-Time Insights, Real-World Impact – Leveraging live data pipelines and feedback loops to enable continuous learning, adaptability, and enterprise-scale autonomy. Mickey Shi, Senior Manager, Data Science, Pfizer Andrew Spiegelman, Head of Data & Analytics, Service NSW Kritika Joon, Project Manager - Digital Identity Program, Service NSW
17:00	Automated Enterprise & OPEX Week Cocktail Reception
	End of Day One

	Day Two
	Morning Coffee and Networking
09:10	Chairs' Opening Remarks Alex Young , Head of Innovation, Strategy & Growth, The Australian Red Cross Blood Service
	Strategic Foundations & Governance for Agentic AI Laying the groundwork for enterprise-scale autonomy, this block dives into the strategy, ethics, and governance frameworks required for successful Agentic AI adoption. From defining vision and execution roadmaps to addressing challenges of bias, compliance, and accountability, hear from leaders across academia, industry, and technology on how to design responsible, future-ready AI ecosystems.
09:15	Deploying Agentic AI: From Innovation to Impact - AI in Action – Exploring how advanced AI solutions are applied in real-world enterprise environments to solve complex challenges. - Scaling Smartly – Strategies for moving AI models from pilot projects to full production while ensuring reliability, efficiency, and safety. - Operationalizing Autonomy – How teams and processes are evolving to integrate AI-driven decision-making at scale. - Case in Point: CBA's AI Initiatives – Showcasing innovative implementations from CBA's Seattle Tech Hub that accelerate global collaboration and enterprise-wide AI adoption. Jingying Gao , Senior Manager, AI and Data, Commonwealth Bank
09:45	Trust by Design: Governing the Rise of Agentic AI - A real-world look at how an organization built an ethical AI framework to ensure responsible autonomy: - Challenges in AI ethics, from bias to regulatory hurdles. - Best practices for ethical AI deployment in high-stakes environments. Tom Clayton , Head of Data, Platinum Asset Management Danica Bellchambers , Head of AI Product, Nine Jihad Zein , Global Head of Governance, Risk and Assurance, Group IT, Toll Group Alex Young , Head of Innovation, Strategy & Growth, The Australian Red Cross Blood Service
10:45	Automated Enterprise: Technology Demonstration Drive See in real-time how AI is changing enterprise strategy, productivity, and customer engagement. Find the right tools to power your next big leap
11:10	Morning Break and Networking

11:45	Skills Evolution or Revolution: Preparing the org workforce for Human-AI collaboration • Redefining Roles in the Age of AI – • Building Human–AI Collaboration Skills • Future-Proofing the Workforce Daniela Elia , PhD student, University of Technology Sydney
12:15	Human-Centric Design in the Age of AI-Driven Autonomy Panel • Can humans and AI truly co-exist in decision-making? • Industry leaders weigh in. Reimagining work: What AI-driven autonomy means for leadership, strategy, and culture. • How do we design organizations where AI enhances, not replaces, human intelligence? Daniela Elia , PhD student, University of Technology Sydney Greg Stivala , Head of Product Management, Digital Services, Service NSW Dmitri Feigin , Head of Data, AI & New Products, DingGo Alex Young , Head of Innovation, Strategy & Growth, The Australian Red Cross Blood Service
12:45	Lunch and Networking
	Automated Enterprise Merge With OPEX For Harnessing AI-Led Innovation
13:40	Strategic Technology: Streamlining Operations & Driving Value Skye Nicholls , General Manager, Operations & Transformation, Canon Yelitza Guerra , Global Head of Operations & Technology, Rhino-Rack Eric Cheng , Enterprise Architect, Komatsu
14:20	Building an AI-Resilient Workforce – Adaptation, Engagement, and Empowerment Sam Stark , Head of Capabilities - Data & AI, Endeavour Group Gemma Capoccia , Manager Organizational Improvement and Transformation, City of Norwood Payneham and St Peter's Andrew Hottes , Chief Digital Officer, Cranbrook
15:35	WORKSHOP: Harnessing the AI-led Innovation: Aligning Strategy, Governance and Operations for Responsible Impact Fernando Mourão , Head of Responsible AI, Seek
15:55	End of Conference