

6TH ANNUAL
**AUSTRALIAN
FINANCIAL
CRIME SUMMIT
MELBOURNE 2020**

18 - 19 February 2020 ■ Parkview, Melbourne

IMPROVING FINANCIAL CRIME DETECTION, RESPONSE, AND MITIGATION THROUGH
PROACTIVE GOVERNANCE, REGULATORY COMPLIANCE, AND TECHNOLOGY

Our Key Industry Speakers for 2020



Sean Harverson
Senior Specialist-
Policy,
AUSTRAC



Benjamin Hargreaves
GM FCO Global
Transaction
Monitoring,
**National Australia
Bank**



Hugh Logan
VP- Anti-Fraud,
Bribery & Corruption
Asia Pacific,
Deutsche Bank



Gary Calder
Head of Financial
Crime Compliance,
AMP Bank

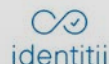


Claudine Lamond
Head of
Determination (TCW)
Targeting Criminal
Wealth,
ACIC



Anthony McGrath
EM Fraud
& Investigations,
IAG

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WELCOME TO THE 6TH AUSTRALIAN FINANCE CRIME SUMMIT 2020

Dear Colleague,

Anti-money laundering costs in Australia are now reaching almost \$50 **billion** a year, with scams alone rising to half a billion dollars in 2018. Against this backdrop, **AUSTRAC** and key regulators are set to drive industry action through increased presence and tougher action.

Financial Crime and Counter-Fraud teams now have a challenging year ahead in which they need to close **gaps**, reduce **risk**, and improve **compliance** efficiently and effectively. The goals haven't changed, but the landscape certainly has.

That's why we're excited to announce the **6th Australian Financial Summit**, which will kick start 2020's cross-industry conversation to tackle the changing complexity and uncertainty of incoming regulation and financial crime threats.

What's new in 2020?

- Prevention & Strategy: How can you manage fraud threats and risk more proactively through data & technology?
- Controls & Governance: How do you improve visibility and execution of new regulation and policies?
- Collaboration: How do you enhance compliance and collaboration capabilities?

Don't miss this opportunity to learn and network with leaders who are driving the latest industry action and shaping the future of Financial Crime mitigation.

To book your place,
simply **call 02 9229 1000**, email **registration@iqpc.com.au** or **book online**

Yours faithfully,

Patrick Joy

Program Director

Australian Financial Crime 2020

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WHO WILL YOU MEET?

Chief/GM/Head/Manager of:

- Financial Crime
- Fraud
- Risk & Compliance
- Operational Risk
- AML/ AML Operations
- Investigations
- KYC & Transaction Monitoring

NETWORKING AND INTERACTIVITY

The IQPC Event Experience Explained

This is not a mass participation event, featuring hundreds of attendees. This event is a tightly focused networking, business development and learning platform for senior executives.

The conference experience has been specifically designed to increase the opportunities for collaboration and networking courtesy of formats like speed networking, solutions clinics, interviews and debates.

We encourage you to bring your business cards, actively participate in the interactive learning and networking sessions, reflect on your current commercial challenges and leverage the event to identify new high value relationships and tangible business solutions which you can implement when you are back in the office.

STAND OUT AS A SPONSOR OR EXHIBITOR

- Gain preferential access to the senior executives in your target market and demonstrate your newest products
- Meet decision makers face-to-face to leverage your product and brand building
- Establish strong relationships and make proposals to potential customers
- Demonstrate your expertise and product excellence

For specific details of sponsorship and exhibition packages, please call us on **(02) 9229 1050** or email **sponsorbranding@iqpc.com.au**

Featuring Key Case Studies...

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SPEAKERS

DAY ONE

DAY TWO

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Australian Government
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AUSTRAC's opening keynote address that will set the direction and priority discussion points for the conference, with a focus on identifying the emergent risks and industry action required to mitigate financial crime and heighten compliance going into 2020



How **ANZ** is championing a critical capability framework through their dedicated learning and development team, which is helping to provide an opportunity for improved internal collaboration.



AMP's governance overhaul to improve end-to-end visibility of their risk and control environment, alongside how they are uplifting of procedural frameworks to improve consistency and compliance reporting Post-Royal Commission



NAB's GM of Transaction Monitoring will detail their recent journey to deploy more advanced network analytics and visualisation in support of data analysis and AML monitoring

WHY ATTEND?



Access **cross-industry** and **international learning lessons** and participate in a holistic discussion of current and incoming Financial Crime trends, developments, and priorities



Meet Financial Crime Experts plus Regulatory and Government officials to **collaborate** on joint strategies in trouble-shooting today's sophistication and complexity of Fraud, ML and TF.



Capitalise on case studies and valuable **intelligence sharing** behind closed doors to learn from peers and professionals



Augment your organisation's **network** with high-level contacts and industry counterparts with the chance to share insights face-to face



Discover **practical** insights on **Risk & Compliance** frameworks required for 2020 onwards and prepare for the most pressing regulatory impacts to stay compliant, trusted, and in control

Introducing our Chairperson...

6TH ANNUAL
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Nicole Biskop

MS, CFE, **CAMS**

Head of Financial Crime Risk, **Volt Bank**

President, **Association of Certified Fraud Examiners**

(ACFE) Sydney Chapter

Member of the **Global ACFE Chapter Leaders Committee**

ABOUT NICOLE

Nicole is a multi-disciplinary anti-fraud and financial crime professional with over 10 years of experience in Europe and Australia. After receiving her Master of Science degree in Criminology, she started her career with a Big 4 professional services firm in Forensic Services in the Netherlands. During her tenure with the firm she has worked on international FCPA Compliance projects assisting clients with electronic data reviews and conducting third-part due diligence on new and existing business partners worldwide. She also investigated fraud, conflicts of interest and other occupational misconduct across a range of industries in Europe with wider international exposure.

She has a Master of Science in Criminology (forensic and policy), Cert III Investigative Services, and a Certified Fraud Examiner (ACFE) and a Certified Anti-Money Laundering Specialist (ACAMS).

In Australia she worked in the Central Risk team of the Banking and Financial Services arm of Macquarie Group on data privacy, information security, online fraud, fraud risk control and AML Assurance.

Her passion for the fight against fraud and financial crime shows in her dedication helping set up the ACFE Sydney Chapter in 2014 and currently running the Chapter as President. She also serves on the Global ACFE Chapter Leaders Committee. She enjoys using this as a platform for bringing together professionals from different disciplines and facilitating training and network opportunities.

In her day job she is Head of Financial Crime Risk at Volt Bank, which is a neo bank challenging the way banking is currently done with a strong focus on the customer. Volt Bank is the first neo bank in Australia to have been given the new full banking licence by APRA.

In partnership with:



THE ACFE MISSION

The ACFE is the world's largest anti-fraud organization and premier provider of anti-fraud training and education. Together with more than 85,000 members, and supported by over 180 local Chapters around the world, the ACFE is reducing business fraud world-wide and inspiring public confidence in the integrity and objectivity within the profession.

The mission of the Association of Certified Fraud Examiners is to reduce the incidence of fraud and white-collar crime, and to assist the Membership in fraud detection and deterrence. To accomplish our mission, the ACFE:

- Provides bona fide qualifications for Certified Fraud Examiners through administration of the CFE Examination;
- Sets high standards for admission, including demonstrated competence through mandatory continuing professional education;
- Requires Certified Fraud Examiners to adhere to a strict code of professional conduct and ethics;
- Serves as the international representative for Certified Fraud Examiners to business, government and academic institutions;
- Provides leadership to inspire public confidence in the integrity, objectivity, and professionalism of Certified Fraud Examiners.

Meet Our Expert Speakers

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Sean Harverson
Senior Specialist- Policy,
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Targeting Criminal Wealth,
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Alan MacSporran
QC Chairperson,
**Crime and Corruption
Commission Queensland**



Andrew Lawrence
Senior Legal Officer,
Attorney General's Department



Benjamin Hargreaves
GM FCO Global Transaction
Monitoring,
National Australian Bank



Kathleen Gaynor
Learning and Development
Lead- Group Compliance
ANZ



Kavitree Seevathian
Head of Financial Crime
Governance,
National Australia Bank



Hugh Logan
VP- Anti-Fraud, Bribery
& Corruption Asia Pacific,
Deutsche Bank



Gary Calder
Head of Financial Crime
Compliance,
AMP Bank



Tracey O'Keefe
Fraud Risk Manager,
Auswide Bank



Anthony McGrath
EM Fraud & Investigations,
IAG



Glenn Rowe
Manager Counter Fraud
& Investigations,
RACQ



Demet Kayali
Senior Compliance Manager,
First State Super



Rebecca Mallet
Financial Crimes Manager,
QSuper



Andrew Sisam
Risk and Financial Crime
Manager,
Sunsuper

Meet Our Expert Speakers

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Mike Kearney
Product Marketing Specialist,
Encompass Corporation



Anthony Hale
Manager- Risk Investigations,
Betfair Australia



Mathew Demetriou
ANZ Regional Director,
GBG



Anthony Stevens
CEO & Founder,
6clicks



Guy Harrison
Founder and CTO
ProvenDB



Alexon Bell
Chief Product Officer
Quantexa



Nick Armstrong
CEO & Co-Founder,
Identityii



Nathan Lynch
Director,
Identityii



Carol Chris
General Manager- ANZ,
GBG

Conference Day 1

Tuesday, 18th February 2020

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8:30 Coffee And Registration

9:00 Conference Opening - Remarks from the Conference Chairperson

Nicole Biskop

Head of Financial Crime Risk, **Volt Bank**
President, **ACFE Sydney Chapter**

9:10 The Evolving Financial Crime And Regulatory Landscape

With AUSTRAC witnessing an increase in reported breaches, incidents, and suspicious activity, this opening session will set the scene for the main conference and identify the number one priorities businesses now need to be across:

- The value of reporting & disclosure: preparing a team and compliance framework to work alongside more embedded regulatory presence
- Growing intelligence capabilities and joint initiatives to detect and disrupt money laundering and terrorism financing
- Industry impacts of legislation and enforcement on information sharing, scrutiny, and external risk
- Tackling awareness and readiness for new and incoming financial crime trends

Sean Harverson

Senior Specialist- Policy
AUSTRAC

9:50 Deutsche Bank: The Latest Anti-Fraud, Bribery & Corruption Risk Framework Recommendations

Context: Deutsche Bank has determined a number of risk related controls to refresh the policy, procedure, governance, and oversight around global risk assessments. This is to help organisations continue to manage preventative means of risk reduction, in line with digitalisation and vendor management.

Building on this work, Hugh will share the latest outcomes on:

1. Anti-Bribery and Corruption (ABC):

- Evaluating the ABC Landscape in APAC for effective consideration of ramifications
- Deutsche Bank's 15 Markets and 15 work streams

2. Anti-Fraud:

- Defining the Fraud Landscape in APAC to mobilise teams effectively
- Latest recommendations for Fraud Management Frameworks to tackle new risks and inherent challenges

Hugh Logan

VP - Anti-Fraud, Bribery & Corruption Asia Pacific
Deutsche Bank

10:30 Speed Networking

11:00 Morning Tea

11:30 A New Form Of Transaction Monitoring - Case Studies And Proof Points

This session will explore exciting new practical applications and case studies for AI and machine learning techniques in Transaction Monitoring. These techniques have already passed model risk governance in Tier 1 banks and this presentation will detail the power of this approach.

Alexon Bell

Chief Product Officer
Quantexa

12:00 Australian Death Check: Improve the integrity of identity data and data matching

The lapse in updating death records in a company's database has led to reputational damage, customer dissatisfaction, fraud and financial losses. While organizations strive to conduct KYC/AML identity verification across various sources to provide accurate, up to date and complete identity information, there had been a lack of readiness when it comes to a single source of truth on death checks.

PANEL DISCUSSION

With millions of death records accumulated over the years at an average of 6.593 deaths per 1000 people over the past 20 years, the banking royal commission has flagged organizations for charging "fees for no service" against the deceased. Furthermore, Australia Institute of Criminology (AIC) estimates the direct costs of identity crimes are at a minimum of \$2.1B annually to individual victims, businesses and government agencies. Organized crime rings have sunk to new lows and has gone beyond targeting the living; deceased records are used to fraudulently open credit card accounts, apply for loans, apply for mobile phones, and collect tax returns. The panel discusses reputational damage, and, financial and fraud threats on death abuse. Look forward to actionable insights on how you can declutter your database by using deceased status indicators to protect your organization and your customers' loved ones against misuse of their data.

Claudine Lamond

Head of Determination (TCW)
Targeting Criminal Wealth
ANZ

Rebecca Mallet

Financial Crimes Manager
QSuper

Carol Chris

General Manager ANZ
GBG

12:40 AMP's Governance Overhaul To Improve End To End Visibility And Compliance Reporting Post-Royal Commission

Gary has been leading AMP's first two lines of defence through a significant overhaul of their risk and control environment. The main piece has seen uplift in line 2 governance over the standards, procedures, technology, and processes managing risk in the current climate, especially in line with the huge change in regulatory pressure post royal commission.

Conference Day 1

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In this session Gary will speak to the development and outcomes in their recent compliance journey:

- Step up the management of information flowing through Financial Crime and Compliance functions
- Driving efficiency in controls to better track risks, incidents and breaches
- Building up the internal capabilities of the team in line with technology and procedural frameworks
- Streamline, standardise, and document processes with process owners to kickstart a proper conversation around the consistency of performance

Gary Calder

Head of Financial Crime Compliance,
AMP Bank

13:10 **Lunch Break**

14:10 Interactive Discussion Groups

In this session you will have the opportunity to deep dive into two of the following topics. Each 45 minute rotation will be led by a subject matter expert- who will facilitate an opportunity to compare and contrast your experiences and thoughts with a small group of your peers.

GROUP A

Mitigate Reputational Damage, Financial And Fraud Losses Against Death Records: Actionable insights to database declutter and protect your organization and customers

Mathew Demetriou

ANZ Regional Director,
GBG

GROUP B

Capitalising On Limited Resources Within Anti-Fraud Teams To Stay On Top Of Fin Crime Management And Compliance

Anthony Hale

Manager- Risk Investigations,
Betfair Australia

GROUP C

Setting Up A Proactive Defence Against Digital Fraud Through Front End Fraud Detection & Identity Validation

Bronwyn Zelinski

Head of Compliance,
Auswide Bank

GROUP D

Championing Industry Action to Collaborate & Refocus on Serious Organised Fraud

Glenn Rowe

Manager Counter Fraud & Investigations,
RACQ

15:40 **Afternoon Tea**

16:00 Intelligence vs Compliance: Preventing financial crime while managing your key regulatory risks

Banks and other reporting entities are operating in a fraught regulatory environment, with agencies like AUSTRAC far more willing to take on enforcement cases against businesses of all sizes. This in-depth session will explore the information you need to collect to ensure transactions are reported, financial crime threats are mitigated and regulatory enforcement risks are managed. Underlying Know Your Transaction (KYT) data is hard to find, often inaccurate and there is no single source of truth when facilitating cross-border transactions. Collecting and sharing this complex data also it adds another layer of regulatory risk.

Discussion topics will include:

- What is Know Your Transaction (KYT) compliance and how does it interact with KYC?
- Demystifying information across systems and message formats (e.g., MT202 COV) and the added complication of correspondent banking relationships.
- Will ISO 20022 make it any easier to report and satisfy regulators?

- How can reporting entities avoid attracting added unwanted scrutiny from regulators?
- KYT information sharing: are you moving on from email and fax?
- Can blockchain make AML/CTF reporting easier?

Nick Armstrong

CEO & Founder,
Identitii

Nathan Lynch

Director,
Identitii

16:30 RegTech Pitchfest For FinCrime

The ecosystem is changing, and greater reliance on FinTech innovation is now a defining feature of an organisation's ability to stay ahead of Financial Crime activity.

This closing session puts the latest innovators on stage to present quickfire presentations on solution use cases for the changing regulatory landscape and response to the future of financial crime:

- Utilising emerging technology to redefine detection capabilities
- How do you ensure you are trusted as a well as compliant?
- Evolving capacity to respond to and mitigate cyber crime
- Taking innovative ideas and products that can stand up in the real world, on the frontline

Anthony Stevens

CEO & Founder,
6clicks (Risk Assessment & Compliance)

Guy Harrison

Founder & CTO
ProvenDB

17:10 Conference Closing - Remarks from the Conference Chairperson

Nicole Biskop

Head of Financial Crime Risk, **Volt Bank**
President, **ACFE Sydney Chapter**

8:30 Coffee And Registration

9:00 Conference Opening - Remarks from the Conference Chairperson

Nicole Biskop

Head of Financial Crime Risk, **Volt Bank**
President, **ACFE Sydney Chapter**

9:10 Evolving Legislation: Preparation For Impacts Of The Currency Act And Tranche 2 On Phoenixing, Money Laundering and Organisational AML/CTF

In this opening session, Claudine will discuss the changing legislation and potential transitions affecting money laundering activity directly, and how this translates to the way the industry will be forced to adapt:

- Currency Act: 10k cash limit and phoenixing legislation and the changes in activity and typologies
- The likelihood of Tranche 2 and what it will mean for ANZ organisations
- Combatting international displacement into non-reportable channels

Claudine Lamond

Head of Determination (TCW)
Targeting Criminal Wealth,
ACIC

9:50 NAB Case Study: Deploying Network Analytics And Visualisation Technologies To Improve Next- Level FinCrime Detection

NAB's FCO team is looking to improve day to day outcomes of combatting Financial Crime across each line of defence. For the frontline, the GM of Transaction Monitoring is deploying new analytics capabilities, a cloud based data strategy, visualisation, and data platforms to transform the core mandate and run alongside TM. In this session, Ben will address lessons learned in:

- How to bring data and information relevancy together for an entire network of FinCrime operations in a way that people can access, analyse, link, understand context, and relate to different typologies
- Overcoming challenges of using traditional tools and technology around these scenarios, and scouting investment priorities
- Benchmarking comparative outcomes between traditional and innovative systems in how they raise alerts, escalate cases, and lead to prosecution and investigation in a more powerful way
- The value newer capabilities provide for regulators, intelligence units, and law enforcement agencies to improve disruption of criminal funds and pull back a greater percentage of crime proceeds

Benjamin Hargreaves

GM FCO Global Transaction Monitoring,
NAB

10:30 Morning Tea

11:00 Does Increased Compliance Mean Lower CX and Higher Costs?

- Legal obligations- how do you identify and monitor customers using a risk-based approach, whilst developing and maintaining a compliance program with minimal impact to CX?
- Failing AML & KYC processes- How do you prepare for evolving regulation and enforce improved KYC and compliance policies?
- Digital transformation- how do you employ end-to-end risk-function transformation that delivers and works alongside an effective compliance operating model?

Kavitree Seevathian

Head of Financial Crime Governance
National Australia Bank

Gary Calder

Head of Financial Crime Compliance
AMP

Mike Kearney

Product Marketing Specialist
Encompass Corporation

Andrew Lawrence

Senior Legal Officer
Attorney General's Department

11:40 How IAG Is Developing A Fraud Intelligence Model To Lead Risk-Based Decision Making And Reduce Risk Across The Board

Insurance is moving towards light touch, frictionless transactions, but as part of meeting customer and stakeholder expectations, fraud detection and response needs to be watertight, non-invasive, and timely. IAG is undertaking a transformational project for an intelligence led model to use data as a decision making support tool. The project will assess how best to align investigations and processes with regulatory compliance as well as customer expectations, amidst the criticism of insurers taking too long to assess claims:

- Control mechanisms that balance the integration a fraud detection system within the requirements of regulation, internal business units, consumers, and executives
- Building people capabilities that can properly leverage and power data-driven intelligence and establish quality situational awareness
- Fitting a fraud detection and response approach more seamlessly into broader corporate strategy to limit the consequences of fraud across the business
- How to adapt a business model and environment holistically with increased resistance to fraud with speed, appropriate level of response, and cost effectiveness



Anthony McGrath

EM Fraud & Investigations,
IAG

12:10 ANZ Case Study: Uplifting critical capabilities For FinCrime provides an opportunity to collaborate across industry

ANZ has recognised the strategic importance of people and the uplift of capabilities to help fight financial crime. Through the establishment of a dedicated learning and development team, the first strategic building block was investment in the design and development of a bespoke Financial Crime Capability Framework. Kathleen will share lessons learned, progress so far, and opportunities that have been identified;

- Sponsorship and responsibilities for learning to elevate the conversation internally and upskill with quick wins
- Curate heat-maps to provide targeted learning and development and identify critical interventions for increased team flexibility
- Assessing and embedding capabilities throughout the employee life cycle to enable more seamless and safer collaboration
- The opportunity to collaborate on how we might uplift capability and standardise accreditation across the industry

Kathleen Gaynor

Learning & Development Lead- Group Compliance
ANZ

12:40 Lunch Break

13:30 Conducting Counter Fraud Operations Through Improved Information Sharing And Network Coordination

The Attorney General's Department has developed a new centralised function to coordinate counter fraud activity, with a focus on building understanding of fraud capabilities within government and passing legislation which enables sharing of personal information to prevent, detect, investigate, and respond to fraud against the commonwealth:

- Steps to improve and overcome privacy barriers and the passing of information to the commonwealth, and the opportunity for this between public and private sectors
- Addressing cultural barriers and secrecy provisions in place that pose significant issues for information sharing
- Testing programs proactively to identify vulnerabilities upfront and ensure appropriate fraud control capabilities
- Raising awareness and understanding of the nature of Financial Crime Networks currently in operation

Andrew Lawrence

Senior Legal Officer,
Attorney General's Department

14:00 How New Targets For Financial Crime Can Mobilise And Mature Through Cross-Industry Initiatives

As Banks tighten controls and invest more resources into preventative measures, financial crime is changing tacks and targeting other industries. How can new targets like Superannuation look to transition quickly and set up a sustainable strategy?

SUPERANNUATION PANEL DISCUSSION

- Identifying key vulnerabilities for foundational capability uplift and prioritisation roadmaps
- Move away from a reactive state as quickly as possible to realign to proactive management
- Leveraging a collaborative taskforce to assess the extent of a problem and take appropriate action
- How to scale and structure FinCrime response and compliance across the organisation appropriately

Demet Kayali

Senior Compliance Manager
First State Super

Andrew Sisam

Risk and Financial Crime Manager
Sunsuper

Rebecca Mallet

Financial Crimes Manager
QSuper

14:40 Afternoon Tea

15:00 Delivering Organisational AML/CTF Training & Awareness Program with an Impact

Demet Kayali leads the AML / CTF Program at First State Super (FSS) and pioneered a training and education program, including a dedicated organisational wide awareness week. This session will shed light on delivering impactful awareness in an engaging and creative way via multi-faceted channels. Demet will go through the steps of a successfully engaging campaign, including development of key takeaways and tailored delivery of messages to respective business units:

- Designing and implementing an awareness program organisationally
- Moving beyond traditional online training modules to engaging campaigns delivered via "edu-tainment"
- Indicators of key success including driving cultural shift

INTERACTIVE ROUNDTABLES

Conference Day 2

Wednesday, 19th February 2020

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- Learning lessons from FSS' dedicated AML/CTF Awareness Week along with transferable methodologies

Demet Kayali

Senior Compliance Manager,
First State Super

15:30 **Crime and Corruption Commission Queensland: Towards A Culture Of Accountability And Transparency To Reduce Corruption Risk**

CLOSING KEYNOTE

The CCC is focusing heavily on the issue of prevention when assessing corruption risk within local government and the public sector. With an eye to increasing public confidence, firstly, training is becoming key to promote awareness and recognition of risk, and secondly, collaboration is helping to mitigate those risks through upskilling and preventative processes:

- The steps to recognise and appropriately manage conflicts of interest in relation to corruption
- Developing a framework that enables cooperation and open discussions
- The levels of responsibilities to resource information and training available for compliance
- Case studies and learning lessons ahead of March's Local Government election
- How transparency of process within procurement, recruitment, disclosure systems, and internal/external audit ensures accountable decision making

Alan MacSporran

QC Chairperson,
Crime and Corruption Commission Queensland

16:00 **Conference Closing - Remarks from the Conference Chairperson**

Nicole Biskop

Head of Financial Crime Risk, **Volt Bank**
President, **ACFE Sydney Chapter**

16:10 **End of Conference**

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Encompass is the creator of KYC automation for major financial and professional service firms globally. It is the only provider of simultaneous, real-time access to multiple sources of global company, registry and person data. By using robotic search to discover everything your KYC policy demands, Encompass delivers more efficient

processes and faster, safer regulatory compliance, resulting in lower costs and superior risk management. More info: www.encompasscorporation.com



GBG helps organizations in financial services (international, regional, local and mutual banks, credit unions, auto finance, P2P lending, and insurance), telco, government services, retail, education, healthcare, betting and wagering manage the entire customer journey, from KYC/

AML to digital onboarding to ongoing transaction monitoring. Our technology provides customer-centric, layered defence against modern-day financial crimes, designed to help organizations stem losses in digital and offline channels and foster digital trust with their customers. More info: gbgplc.com/apac



Using blockchain to reduce the risk of sharing documents and information between banks and corporates US \$2 trillion is laundered through the financial system every year. At Identities, we believe this is partly because banks and corporates have not had an efficient way to securely share intelligent information about the origin, purpose and beneficiaries of a payment.

Identities was founded in 2014 to address this challenge and today we help our customers know more about the transactions they are doing in real-time. We are contributing to a safer, faster payment system while building innovative technology and having fun along the way. More info: <https://identities.com/>



Melbourne | Australia

Melbourne-based Ingenious delivers the latest and most advanced technology in financial crimes prevention, detection and management through a single platform called Intuition. Intuition features two key components - Onboarding and Monitoring - both of which can be installed on premise or cloud-hosted. The solutions are suitable for any organisations

who need to make informed, automated decisions about the customers they onboard and about the way they manage their transactions with those customers. This includes banks and financial services, insurance, payments and e-commerce, telecommunications and utilities and betting and gaming. More info: <https://www.ingenious.com.au/>



Jade partners with growth-focused organisations to meet the demands of modern business and today's technology challenges. By pushing the limits of emerging digital platforms and technologies, we empower businesses to deliver smarter, faster and more accessible solutions. Our commitment to the future has driven our success since 1978.

Our experience in financial services, telecommunications, utilities, and retail industries enables us to help organisations better engage and retain their customers by discovering deeper insights and creating unrivalled customer experiences. More info: <http://www.jadeworld.com/thirdeyeau>



Quantexa is a decision intelligence software and solutions company, empowering organisations to drive better decisions from their data. Using the latest advancements in big data and AI, Quantexa's platform uncovers hidden risk and opportunities within your data, and solves major challenges across financial crime, customer intelligence, credit risk and fraud.

The Quantexa platform has thousands of users working with billions of transactions and data points. Quantexa is a global business with offices in London, New York, Boston, Belgium, Toronto, Singapore, Melbourne and Sydney. More info: <https://www.quantexa.com/>



Scantek Solutions has developed custom in-house identity scanning and verification solutions for the Australian market since 2012. Each week across Australia more than 350,000 scans are performed with a Scantek Solutions product. No other ID scanning technology is as tried, tested and trusted in Australia.

Aside from being the clear market leader in the hospitality industry we have also has partnered in projects with major organisations including the Queensland Office of Liquor and Gaming Regulation, Telstra, Australia Post, Crown Casino Group, Westfield, Coles Group and ALH Group. More info: <https://scantek.com/>



LexisNexis® Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based and analytics and decision tools for professional and business customers across industries. For more information, please visit www.risk.lexisnexis.com and www.relx.com.

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- Main Conference:
18-19 February 2020
- Venue:
Parkview, Melbourne

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| 2 Day Conference | \$3,799 + GST = \$4,178.90 |

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- * Payment not made at the time of registration will be subject to a \$99 service charge.
- * All 'Early Bird' discounts require payment at time of registration and before the cut-off date in order to receive any discount.
- * Discounts do not apply to vendors/solution providers. IQPC reserves the right to determine who is a vendor.
- * Any discounts offered (including early bird and team discounts) are subject to availability and require payment at the time of registration.
- * All discount offers cannot be combined with any other offer.

- ☐ Please send me _____ set(s) of AUDIO COMPACT DISCS and PRESENTATIONS CD at \$878.90 (\$799 plus GST) or \$603.90 (\$549 plus GST) Presentations CD only
- ☐ Please keep me informed via email about this and other related events

2 WAYS TO SAVE!

**Book early for HUGE
EARLY BIRD savings.**

**Book as a TEAM,
save & benefit as a team.**

Registrations received without payment or a Government PO will incur a processing fee of \$99+GST = \$108.90 per registration. Payment prior to the conference is mandatory for attendance. Payment includes lunches, refreshments, a copy of conference presentations via FTP website or workbook and all meeting materials. If payment has not been received two weeks before the conference, a credit card hold will be taken and processed. This card will be refunded once alternate payment has been received. A credit card surcharge of 1.5% will be added to all payments made by credit card. NOTE: PAYMENT IS DUE WITHIN 7 DAYS FROM REGISTRATION TO SECURE YOUR PLACE.

PRIVACY - YOUR CHOICE

Any information provided by you in registering for this conference is being collected by IQPC and will be held in the strictest confidence. It will be added to our database and will be used primarily to provide you with further information about IQPC events and services. By supplying your email address and mobile telephone number you are agreeing to IQPC contacting you by these means to provide you further information about IQPC products and services. From time to time IQPC may share information from our database with other professional organisations (including our event sponsors) to promote similar products and services. Please tick the box below if you do NOT want us to pass on your details. To amend your current details, advise of duplicates or to opt out of further mailings, please contact our Database Integrity Maintenance Department, Level 6, 25 Bligh Street, SYDNEY NSW 2000. Alternatively, email database@iqpc.com.au, call 02 9229 1028 or fax 02 9223 2622.

- ☐ I do not wish to have my details made available to other organisations



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(PHOTOCOPY THIS FORM FOR ADDITIONAL DELEGATES)

| | | |
|-------------------|--------------|-----------|
| DELEGATE 1 | [FIRST NAME] | [SURNAME] |
| POSITION | | |
| EMAIL | | |
| DELEGATE 2 | [FIRST NAME] | [SURNAME] |
| POSITION | | |
| EMAIL | | |
| DELEGATE 3 | [FIRST NAME] | [SURNAME] |
| POSITION | | |
| EMAIL | | |
| ORGANISATION | | |
| ADDRESS | | |
| ADDRESS | POSTCODE | |
| TELEPHONE | FAX | |
| () | () | |
| APPROVING MANAGER | [FIRST NAME] | [SURNAME] |
| POSITION | | |
| EMAIL | | |

| | | |
|-------------------|--------------|-----------|
| APPROVING MANAGER | [FIRST NAME] | [SURNAME] |
| POSITION | | |
| EMAIL | | |

☐ CHEQUE ENCLOSED FOR \$ _____ (Please make cheques payable to: IQPC)

PLEASE CHARGE ☐ American Express ☐ Visa ☐ MasterCard ☐ Diners Club

| | |
|--------------------|-------------|
| CREDIT CARD NUMBER | |
| AMEX 4 DIGIT CODE | EXPIRY DATE |

NAME OF CARD HOLDER [PLEASE PRINT]

CLICK HERE SUBMIT THIS FORM

QUICK and EASY WAYS to REGISTER

- TELEPHONE +61 2 9229 1000
- EMAIL registration@iqpc.com.au
- WEBSITE <https://www.iqpc.com.au/events-australian-financial-crime>
- MAIL IQPC, Level 6, 25 Bligh Street, SYDNEY NSW 2000

WHERE

Parkview, Melbourne

WHEN

18-19 February 2020

ACCOMMODATION

Parkview, Melbourne is the official venue for **Australian Financial Crime 2020**, and we have negotiated special rates for attendees of this event.

To take advantage of these rates, contact the hotel and quote: IQPC or go to <https://www.iqpc.com.au/events-australian-financial-crime> and click on the Venue and Accommodation page for a direct link to rates.

HOW TO REGISTER

To reserve your place at **Australian Financial Crime 2020**, call IQPC on 02 9229 1000 or email registration@iqpc.com.au. For more information email enquire@iqpc.com.au

TEAM DISCOUNTS

IQPC recognises the value of learning in teams. Take advantage of one of these special rates:

- 1 Register a team of 2 to the conference at the same time from the same company and receive a **5% discount**
- 2 Register a team of 3 to the conference at the same time from the same company and receive a **10% discount**
- 3 Register a team of 4 or more to the conference at the same time from the same company and receive a **15% discount**
- 4 Register a team of 6 or more to the conference at the same time from the same company and receive a **20% discount**
- 5 Register a team of 10 or more to the conference at the same time from the same company and receive a **25% discount**
- 6 Ask about multi-event discounts. Call +61 2 9229 1000 for more details

Please note: Only one discount applies

BOARDROOM TEAM PACKAGE*



To qualify:
Register a team of 7 or more delegates to the conference at the standard conference rate**

You receive:

- Exclusive full-day use of a private room within the conference venue
 - Networking support & facilitated introductions from the IQPC team throughout the event
 - Morning and afternoon refreshments catered
 - VIP registration & conference room seating
- Availability** – 2 only per event
*(Not available for service providers)
**(No discounts can be applied)

WELCOME

SPEAKERS

DAY ONE

DAY TWO

OUR SPONSORS

REGISTRATION