









Transforming Healthcare from Facilities to Frontier Technologies

25 – 26 June 2025 | One Farrer Hotel, Singapore




Asia presents a diverse tapestry of healthcare systems each with its own unique characteristics, and this \$1-trillion healthcare market in the region is undergoing rapid transformation. This is driven by factors like aging populations, rising disposable incomes and changing patient expectations as well as increasing prevalence of chronic diseases.




Healthcare leaders in Asia is faced with a critical need to bridge the demand-supply gap for 1.5-billion underserved communities and enhance patient experience for over 4-billion patients; while optimising operations to save billions and leveraging frontier technologies to transform healthcare services.

Asia Healthcare Week 2025 is the region's premier platform for healthcare innovation and collaboration in Asia, uniting industry leaders, healthcare professionals, and technology pioneers to shape the future of patient care.



 Health Facilities Asia	 Patient & Visitor Experience	 Digital Health	 Healthcare Robotics	 Nursing Care	 Allied Health
<i>Main Conference</i>	<i>Main Conference</i>	<i>Theatre</i>	<i>Theatre</i>	<i>Theatre</i>	<i>Theatre</i>
Designing Sustainable and Smart Healthcare Facilities: Anticipating Future Healthcare Needs	Beyond the Bedside – Empowering Patients & Transforming Experiences	Driving a New Era of Patient-Centered Care with Digital Health & Innovation	Unlocking the Power of Healthcare Robotics for Future Healthcare Delivery	Empowering Nursing Professionals to Enhance Patient Care Quality	Developing Allied Health Professionals to Provide Patient-Centric Holistic Care


Conference Day One
Wednesday, 25 June 2025

	 Health Facilities Asia  Patient & Visitor Experience	 Digital Health	
08:15	Registration Opens	09:00	Registration Opens
09:00	Welcome Address by Asia Healthcare Week 2025		
09:05	Opening Remarks by Conference Chairperson Hennesy Miranda , Director, Marketing and Customer Experience & Engagement, Asian Hospital and Medical Center Philippines		
09:10	Opening Panel Discussion What Does the Future of Healthcare Services Look Like? <ul style="list-style-type: none">Personalised medicine: Tailored treatments based on individual lifestylePreventive care: A stronger emphasis on wellness and disease prevention through technology and data analyticsDigital health and telemedicine: Increased reliance on remote consultations, wearable devices, and virtual careArtificial intelligence and robotics: Automation of routine tasks, enhanced diagnostics, and robotic surgeriesSustainable healthcare: Focus on reducing healthcare's environmental impact Moderator: Hennesy Miranda , Director, Marketing and Customer Experience & Engagement, Asian Hospital and Medical Center Philippines Panelists: Datuk Dr. Nor Fariza Binti Ngah , Deputy Director General, (Research & Technical Support), Ministry of Health Malaysia Dr. Shuba Srinivasan , Chief Executive Officer, Prince Court Medical Centre Malaysia Yong Yih Ming , Chief Operating Officer, IHH Healthcare Singapore Weizhen Leong , Co-founder & Chief Medical Officer, Oriental Remedies Group		
09:50	Transforming Healthcare: Launching Alexandra Hospital's Audiology Clinic and Refurbishment Initiative <ul style="list-style-type: none">Introducing soundproof testing rooms, cutting-edge hearing aid technology, and personalised treatment spaces to enhance hearing healthCreating accessible and welcoming spaces within the clinic to support diverse patient needs, including pediatric and elderly careModernising hospital facilities with a focus on integrating audiology services into a seamless, patient-centric healthcare environment Ying Pei , Head of Audiology, Alexandra Hospital Singapore	09:40	Welcome & Housekeeping Address
		09:50	Re-Imagining Healthcare with Digital Innovation <ul style="list-style-type: none">A Sustainable Framework for Healthcare Innovation that integrates emerging technologiesCase studies of Healthcare Innovation and Research A/Prof Matthew Chua , Deputy Director, Digital and Smart Health Office, National Healthcare Group and Associate Professor, Department of Biomedical Informatics, National University of Singapore <i>Singapore</i>

10:20	Patient-Centered Care: Designing Facilities for Optimal Patient Experience <ul style="list-style-type: none"> Conducting patient surveys and feedback to gather insights Incorporating patient preferences into facility design Providing amenities and services that enhance the patient experience Empowering patients to participate in their care decisions Mariska Ajeng , Operational & Services Head, Siloam Hospitals Indonesia	10:20	The Digital Revolution in Mental Healthcare: Enhancing Quality Through Innovation <ul style="list-style-type: none"> Improving accessibility through self-guided mental health tools on mindline.sg Enhancing outcomes and care capacity with a clinical adjunct iCBT programme Scaling provider capacity through AI innovations, like a dual-dialogue system Dr. Charmaine Lim , Assistant Director, mindline.sg programme, MOH Office for Healthcare Transformation Singapore
10:50 	Speed Networking Session Join us in this Speed Networking Session where you will be able to meet other participants at the event! During this session, you will have the opportunity to engage with several leaders in a short amount of time and exchange business cards to take the conversation beyond the event.		
 Health Facilities Asia		 Digital Health	
Latest Healthcare Facility Project Developments: New Build & Upgrades		Driving a New Era of Patient-Centered Care with Digital Health & Innovation	
11:10	Morning Break & Refreshments <i>Head on over to the Exhibition Hall to hear case studies from the healthcare industry on how they are driving Digital Health.</i>	11:10	Engaging the AI Empowered Patient <i>As AI adoption accelerates in both personal and professional settings, clinicians are leveraging its potential to enhance patient care, streamline workflows, and improve outcomes. Meanwhile, patients who have already integrated AI into other aspects of their lives are increasingly turning to GenAI for self-diagnosis and treatment, supplementing or even substituting traditional healthcare engagement. This session explores the intersection of clinician and patient AI adoption through five key lenses:</i> <ul style="list-style-type: none"> Attention: How clinicians and patients are noticing and responding to AI's potential in healthcare. Association: Imageries and imaginations of how AI might show up in healthcare. Anxiety: Highlighting concerns and fears surrounding AI adoption in healthcare. Adoption: The practical applications and implications of AI in clinical practice and patient self-care. Anticipation: What the future holds for AI in healthcare, and how clinicians and patients can prepare.

			Maurice Tan , Programme Director, NUS Yong Loo Lin School of Medicine Singapore
11:40	Incorporating Senior-Friendly Features in Ageing Healthcare Facilities <ul style="list-style-type: none"> Explore adaptable designs to modernise ageing healthcare facilities for evolving patient and operational needs Integrate senior-friendly features to enhance accessibility, safety, and comfort for elderly patients Prepare facilities for future advancements with flexible spaces and technology-ready infrastructure Dr. Kantha Ruban , Founder & Principal Physician, Kantha Medical Group Malaysia	11:40	Bridging Innovation and Adoption of Digital Health Solutions for Systems-Fit <ul style="list-style-type: none"> Identifying the pitfalls of innovation that lacks integration into real-world care delivery Understanding the importance of systems-fit in achieving frictionless digital health adoption Examining how structured collaboration models can translate innovation into implementation Encouraging a balanced approach to nurturing innovation within healthcare systems Recognising the importance of aligning digital initiatives with institutional readiness and future vision Aristotle Ang , General Manager, Digital Advanced Technology Accelerator, Yong Loo Lin School of Medicine, National University of Singapore Singapore
12:10	Panel Discussion Future-Proofing Healthcare Spaces: Designing for Tomorrow's Healthcare Needs <ul style="list-style-type: none"> Integrating AI, robotics, and telemedicine into healthcare spaces to enhance remote diagnostics, patient monitoring, and surgical precision Designing flexible spaces with modular layouts to quickly adapt to new medical specialties, treatments, and patient volume changes Designing spaces with integrated wearable health technology to monitor patient vitals and improve personalised care Moderator: Arvin Pascual , Associate Director - Quality Management, Medical Records and Compliance Group, Compliance Officer, Asian Hospital and Medical Center Philippines Panellists: Dr. Loke Wai Chiong , Adjunct Associate Professor, Health Living Lab, Singapore Institute of Technology (Previously from MOH Office for Healthcare Transformation (MOHT)) Singapore Dr. Wong Jiayi , Medical Director, Mindmed Group Pte Ltd Singapore Mariska Ajeng , Operational & Services Head, Siloam Hospitals Indonesia	12:10	Networking Break & End of Digital Health Sessions Leverage this opportunity to network with industry leaders and peers! This concludes the morning of Asia Healthcare Week with Digital Health, and we will resume the sessions with topics and discussions on Nursing Care.

			
Streamlining Patient and Visitor Journey for Efficient Flow and Operations		Empowering Nursing Professionals to Enhance Patient Care Quality	
12:40	‘What Matters to You?’ A Collaborative Approach to Elevating Patient Experience at Mayapada Healthcare Group <ul style="list-style-type: none"> Key pillars and lessons from the <i>What Matters to You?</i> programme Beyond technology: Cultivating a service-oriented mindset Operational strategies to ensure exceptional patient outcomes Rajpal Singh Baldev Singh , Corporate Head of Nursing, Mayapada Healthcare Group <i>Indonesia</i>	12:40	Tackling Nursing Shortages through Technology, Resilience & Collaboration <ul style="list-style-type: none"> Best practices in implementing technology to tackle the nursing shortage Discussing the importance of collaboration among healthcare disciplines and teams Examining the role of technology in enhancing nurse education, training and collaboration Lilian Yew , Chief Nurse, Raffles Hospital <i>Singapore</i>
13:20	Networking Lunch Break <i>Head on over to the Exhibition Hall to hear case studies around Nursing Care!</i> <i>Don't Forget: Get a chance to win AirPods during the Prize Giveaway!</i>	13:20	Retaining Top Nursing Talent: A Holistic Approach to Addressing Attrition <ul style="list-style-type: none"> Providing in-house structured training programmes for career growth and skill building Discussing strategies for integrating technology while preserving the essential elements of tender loving care and patient-centered approaches Analysing the evolving role of technology in nursing: what goes first? Compassionate care or technology? Paulami Choudhury , Senior General Manager Nursing, Charnock Hospitals <i>India</i>
		13:50	Cultivating a Culture of Safety: Addressing Harassment and Improving Working Conditions for Nurses in Singapore <ul style="list-style-type: none"> Promoting a supportive environment for nurses' safety with incident reporting, structured guidelines to enhance the safety and well-being of nursing staff Showcasing the collective efforts and strategies adopted nationally to foster a zero-tolerance approach towards harassment and abuse in healthcare settings. Cultivating a sustainable safety culture for all staff Eileen Cheah Lilian , Assistant Director, Nursing, Khoo Teck Puat Hospital <i>Singapore</i>

14:20	Redefining Healthcare Spaces: Integrating Wellness for Patient Care <ul style="list-style-type: none"> Explore the critical role of wellness in enhancing patient outcomes and overall care experiences. Design strategies that foster physical, mental, and emotional well-being within healthcare environments. Learn how integrating wellness elements supports long-term health and healing for patients and staff. Dr. Rosemarie V. Serrano , Assistant Vice President and Head of Patient Safety and Quality Management Division, Cardinal Santos Medical Center	14:20	Networking Break
			
Streamlining Patient and Visitor Journey for Efficient Flow and Operations		Empowering Nursing Professionals to Enhance Patient Care Quality	
14:50	From Paper Trails to Patient-Centric Care: IJN's Digital Transformation Journey <ul style="list-style-type: none"> Sharing of our journey on overcoming challenges of legacy systems Driving our digitalisation journey through mobile apps, real-time patient monitoring, and integration of wearable technologies Enabling continuous improvement in patient care Dr. Rhema Sundram , Head of Customer Experience, Institut Jantung Negara Malaysia	14:50	Fireside Chat Nursing in the Digital Age: Embracing Technology for Enhanced Patient Care <ul style="list-style-type: none"> Understanding how digital tools like EHRs, telehealth, and AI are transforming nursing workflows Addressing barriers to tech adoption and ensuring nurses are equipped with digital literacy Balancing technology with human touch to maintain compassionate care Moderator: Paulami Choudhury , Senior General Manager Nursing, Charnock Hospitals India Panellists: Betty Kho , Director of Nursing, Sunway Medical Centre Malaysia James Ang Wei Kiat , Assistant Director of Nursing, Tan Tock Seng Hospital Singapore
15:20	Afternoon Break & Refreshments <i>It's time for the Prize Giveaway!</i>	15:20	End of Nursing Care <i>It's time for the Prize Giveaway!</i>

15:20	Day 1 Prize Giveaway & Lucky Draw Visit our Exhibition Hall, learn more about partners of the Asia Healthcare Week and you stand a chance to win AirPods!
Streamlining Patient and Visitor Journey for Efficient Flow and Operations	
15:50	Elevating Patient Experience Through Service and Quality <ul style="list-style-type: none"> Strategies for fostering empathy, communication, and patient-centered interactions to build a service-first culture Implementing best practices and innovative approaches to enhance clinical outcomes and patient safety Exploring how a strong service culture directly contributes to improved quality of care and an exceptional patient experience Hui Hwa Koh-Minjoot , Vice President & Head, Allied Health & Patient Experience, Group Procurement (Pharmacy), <i>IHH Healthcare Singapore</i>
16:20	Fireside Chat: Elevating the Patient Journey: The Role of Technology in Healthcare in Southeast Asia <ul style="list-style-type: none"> Leveraging technology to understand patient preferences, preferences and cultural sensitivities How can technology help improve the patient experience and generate personalised experiences? What are challenges with technology adoption to personalise patient care? Moderator: Hennesy Miranda , Director, Marketing and Customer Experience & Engagement, <i>Asian Hospital and Medical Center Philippines</i> Panellists: Dr. Wang Zhemin , Deputy Chief Medical Informatics Officer, <i>Alexandra Hospital Singapore</i> Bruce Leong , Director – Technology and Strategy, <i>Mount Alvernia Hospital Singapore</i> Wallace Wong , Vice President Operations, <i>Bali International Hospital Indonesia</i>
16:50	Chairperson's Closing Remarks and End of Conference Day One

Conference Day Two
Thursday, 26 June 2025



**Health
Facilities Asia**



**Patient &
Visitor Experience**








**Healthcare
Robotics**



The Future of Healthcare in Asia

Unlocking the Power of Healthcare Robotics for Future Healthcare Delivery

08:15	Registration Opens	09:00	Registration Opens
09:00	Welcome Address by Asia Healthcare Week 2025		
09:05	Opening Remarks by Conference Chairperson Miriam Brofman , Director, Patient Services and Relations, United Family Healthcare China	09:30	Welcome & Housekeeping Address
09:10	Panel Discussion Preparing for Disease X with Patient-Centric Care <ul style="list-style-type: none"> • Early detection and response systems: Implementing advanced surveillance and diagnostic tools to identify potential outbreaks rapidly • Patient empowerment: Educating the public about disease prevention, symptoms, and seeking care promptly • Flexible healthcare infrastructure: Designing healthcare facilities to accommodate surges in patient volume while maintaining quality care • Strong community partnerships: Collaborating with local organisations to ensure coordinated response and support • Mental health support: Providing psychological services to address the emotional impact of outbreaks on patients and healthcare workers Moderator: Miriam Brofman , Director, Patient Services and Relations, United Family Healthcare China Panellists: Mor Jack Ng , Chief Operating Officer, Thomson Medical Singapore Donna Tan , Deputy Director, Clinical Services, National Healthcare Group Polyclinics Singapore Arindam Dey Sarkar , General Manager Operations, Charnock Hospital Pvt. Ltd India		
09:50	Leading the Digital Transformation: Balancing ROI, Patient Experience, and Human-Centered Innovation <ul style="list-style-type: none"> • Adopting and personalising digital technologies to gain patient insights and drive patient reported outcome measures • Including the human touch through intervention of medical support and nursing staff with technology • Navigating the ROI of Digital Health Investments beyond traditional financial metrics Dr. Ben Widaja , President Director, Mandaya Hospital Group Indonesia	09:50	Revolutionising Community Aged Care: Scaling Tech for Smarter, Safer Senior Living <ul style="list-style-type: none"> • Piloting and scaling innovations like fall-prevention sensors, automated bed turners, and AI-assisted wound care to reduce manual workload and improve clinical outcomes • Shaping end-of-life and rehab services, aiming to keep nursing homes as a last resort by empowering active and assistive aging models • Driving measurable healing improvements and redefining frontline nursing efficiency through digital tools Siti Hosier , Director of Nursing, Vanguard Healthcare Pte Ltd

10:20	Transforming Healthcare Facilities: Integrating Technology for Better Care and Operations <ul style="list-style-type: none"> Integrating advanced technologies like robotics, telemedicine, and automation to elevate patient care and optimise healthcare operations Modernising healthcare infrastructure with smart systems, energy-efficient solutions, and flexible designs to support evolving healthcare needs Enhancing patient-centered spaces by incorporating seamless digital interfaces and safety measures to improve the overall care experience Ling Lee Hoo , Regional CEO Central, KPJ Healthcare Malaysia	10:20	Reclaiming Mobility: Robotic Exoskeletons in Neurological Rehabilitation - From Innovation to Integration <ul style="list-style-type: none"> SLH's Clinical Insights on Exoskeleton Efficacy in Stroke and Spinal Cord Injury Recovery Strategies for Effective Training and Adoption of Exoskeleton Technology Addressing Long-Term Patient Adherence and Sustained Benefits with Robotic Exoskeletons Yap Thian Yong , Senior Physiotherapist - Rehabilitation Department, St. Luke's Hospital Singapore
10:50 	Speed Networking Session Join us in this Speed Networking Session where you will be able to meet other participants at the event! During this session, you will have the opportunity to engage with several leaders in a short amount of time and exchange business cards to take the conversation beyond the event.		
 Smart Hospitals of The Future to Drive Patient-Centric Care		 Unlocking the Power of Healthcare Robotics for Future Healthcare Delivery	
11:10	Morning Break & Refreshments <i>Head on over to the Exhibition Hall to hear case studies from hospitals on how they are Unlocking the Power of Healthcare Robotics and Driving Allied Health through technology.</i> <i>Don't Forget: Get a chance to win S\$1000 during the Prize Giveaway!</i>	11:10	Restoring Hope, Rebuilding Lives, Reliving Dreams: Transforming Rehabilitation Practice with Exoskeleton <i>One of the current trends in neurorehabilitation is the utilization of exoskeletons to augment conventional approaches in the rehabilitation of patients with neurological disorders. This lecture aims to provide clinicians with an overview of exoskeletons for upper limb and lower limb rehabilitation to facilitate neuroplasticity; hence, promoting motor recovery in patients and enhancing their quality of life.</i> <ul style="list-style-type: none"> Deepen understanding of neuroplasticity and recovery post neurological insults Potential of rehabilitation robotics to optimise patients' outcomes A peek into the future of neurorehabilitation Dr Wee Seng Kwee , Associate Professor, Health & Social Sciences Cluster and Senior Principal Physiotherapist, Tan Tock Seng Hospital Singapore

			
Smart Hospitals of The Future to Drive Patient-Centric Care		Developing Allied Health Professionals to Provide Patient-Centric Holistic Care	
11:40	Revolutionising Patient Experience: A Data-Driven Approach to Enhancing Customer Loyalty <i>Discover how Arindam Dey Sarkar transformed patient experience through personalisation during the patient's stay through the assistance of a robust patient feedback system.</i> <ul style="list-style-type: none"> Identifying key pain points & opportunities for improvement Personalising services to individual preferences Equipping guest relations team members with the tools and knowledge to deliver patient care and resolve issues promptly Arindam Dey Sarkar , General Manager Operations, Charnock Hospital Pvt. Ltd India	11:40	Assistive Technology for People with Special Needs <ul style="list-style-type: none"> Exploring how assistive technology can empower individuals with special needs to achieve early independence and improve daily functions Discussing \outcomes and challenges faced in adoption of technology Sharing our success stories and lessons learnt Manju Mohta , Head of Assistive Technology Hub, Senior Principal Occupational Therapist, Cerebral Palsy Alliance Singapore Singapore
12:10	Amplifying the Patient Voice: A Human-Centered Approach to Healthcare Design <ul style="list-style-type: none"> Incorporating the Voice of the Patient into the design and implementation of healthcare services Engaging the community members and patient representatives in decision-making processes Sharing of examples on how we have built in the patient's voice into our platforms Miriam Brofman , Director, Patient Services and Relations, United Family Healthcare China	12:10	Networking Break Leverage this opportunity to network with industry leaders and peers! This concludes the morning of Asia Healthcare Week with Healthcare Robotics , and we will resume the sessions with topics and discussions on Allied Health .
12:40	Networking Lunch Break <i>Head on over to the Exhibition Hall to hear case studies on how they are Developing Allied Health Professionals to Provide Patient-Centric Holistic Care.</i> <i>It's almost time for the Prize Giveaway – Get a chance to win \$1000!</i>	12:40	Ensuring Quality and Safety in Allied Health Practices in Asia <ul style="list-style-type: none"> Best practices in quality improvement in allied health practices Advancing patient-centered care through quality and safety initiatives Leveraging digital health systems and apps for efficient healthcare delivery Hanny Cahyadi , Head, Medical Support, National Hospital, Surabaya Indonesia

		13:10	Smarter Practice, Better Care: Real-World AI Applications in Streamlining Allied Health Operations <i>Featuring Insights from Private Audiology Practice</i> <ul style="list-style-type: none"> Using automation to replace non-clinical tasks to improve operational efficiency Tracking patient touchpoints with technology to forward plan for workforce needs Discuss key challenges and solutions in the implementation process Sharad Govil, CEO & Chief Audiologist, Amazing Hearing Group
13:40	Transforming IVF Clinic into One-Stop Centre for Comprehensive Fertility Care <ul style="list-style-type: none"> Structuring facilities to house consultation, diagnostics, labs and counselling in one location for patient benefits Leveraging the use of timelapse technology and AI to enhance embryo selection and to decrease the time taken for a successful pregnancy Tailored treatment plans to each couple to address individual needs Advanced Diagnostic Services such as Pre-implantation Genetic Services to screen for genetic abnormalities before embryo transfer Eva Seow, Chief Embryologist, IVF Bridge Fertility Center Malaysia	13:40	Empowering Therapy Assistants: Unlocking Workforce Potential in Allied Health <ul style="list-style-type: none"> Exploring successful recruitment strategies to develop competent therapy assistants in lieu of the growing demand for allied health services Establishing comprehensive training programs, including induction, practical skills development, job redesign and ongoing mentorship Implementing career pathways and development programs to upskill assistants and foster a sense of purpose towards the community Tilda Teo, Head, Community Therapy Services, St. Andrew's Community Hospital Singapore
			
Green Hospitals & Healthcare Facilities		Developing Allied Health Professionals to Provide Patient-Centric Holistic Care	
14:10	Healing Green: Designing Sustainable Healthcare Environments for Better Patient Care <ul style="list-style-type: none"> Designing healthcare facilities with sustainability and environmental consciousness in mind Implementing eco-friendly strategies to improve facility performance and patient outcomes Maximising natural sunlight to create a healing environment Noel Pabilona, Vice President and Head of Facilities Management and Engineering Group, St Luke's Medical Centre Philippines	14:10	Fireside Chat Empowering Caregivers: Collaborative Decision-Making in Therapy and Care <ul style="list-style-type: none"> Examining the critical role caregivers play in supporting allied health professionals during treatment and recovery processes Strategies to integrate caregiver input into therapy plans, ensuring alignment with patient needs and professional expertise

			<ul style="list-style-type: none"> Addressing issues like training gaps, caregiver burnout, and communication barriers within multidisciplinary allied health teams Showcasing technologies like telehealth platforms and educational resources that enhance caregiver involvement in allied health settings <p>Moderator: Hanny Cahyadi, Head, Medical Support, National Hospital, Surabaya Indonesia</p> <p>Panellists: Minakshi Pandey, Director, Allied Health, Ang Mo Kio-Thye Hua Kwan Hospital Singapore Jasper W.K. Tong, Chief Allied Health Professional, KK Women's and Children's Hospital Singapore Yap Thian Yong, Senior Physiotherapist - Rehabilitation Department, St. Luke's Hospital Singapore</p>
14:40	Afternoon Break & Refreshments <i>Head on over to the Exhibition Hall for the Day 2 Prize Giveaway & Lucky Draw!</i>	14:40	End of Allied Health
14:40	Day 2 Prize Giveaway & Lucky Draw Visit our Exhibition Hall, learn more about partners of the Asia Healthcare Week and you stand a chance to win SGD \$1000!		
15:20	Leading the Way: Healthway QualiMed Hospital San Jose del Monte's Transition to 100% Renewable Energy <ul style="list-style-type: none"> Showcasing the integration of solar panels and sustainable infrastructure in a fully operational hospital Exploring the impact of renewable energy on cost efficiency, resilience, and environmental performance Aligning healthcare infrastructure with ESG goals to support long-term sustainability and community well-being Adonis Refre , Facilities Manager, AC Health - Healthway Qualimed Hospital San Jose del Monte		
15:50	Panel Discussion: Future-Ready Healthcare: Innovations in Sustainable and Flexible Facility Management <ul style="list-style-type: none"> Designing healthcare facilities with low-carbon footprints and efficient resource utilisation Highlighting global examples of innovative, eco-friendly healthcare infrastructures Creating flexible, scalable spaces to accommodate growing patient demands while ensuring efficient operations <p>Moderator: Miriam Brofman, Director, Patient Services and Relations, United Family Healthcare China</p> <p>Panelists: Sarania Sukumaran, Head of Medical Affairs & Quality, Gleneagles Hospital Kuala Lumpur Malaysia Xiuming Hu, Senior Operations Member, Woodlands Health Singapore Yoke Sin Chong, Board Member, Mount Alvernia Hospital Singapore Karen Bek Siew Lian, Chief Operating Officer, Ren Ci Hospital Singapore Mindy Phoo, Project Engineer, SGH</p>		
16:40	Chairperson's Closing Remarks and End of Asia Healthcare Week 2025		

Interactive Knowledge Sessions AI in Healthcare Tuesday, 24 June 2025		Interactive Knowledge Sessions Preparing for Technology Empowerment and Emergency Response Friday, 27 June 2025	
Morning Session 09:30 – 12.30	Afternoon Session 13:30-15:30	Morning Session 09:30 – 11.30	Visit Khoo Teck Puat Hospital's Emergency Department 13:30 – 15:30
<p>Intersecting AI with Patient Education through Use of Large Language Models</p> <p><i>Patient education is a crucial aspect of healthcare, but traditional methods often fail to account for individual differences in literacy and comprehension. Recent advances in natural language processing offer a solution.</i></p> <p>Explore strategies on how you can integrate AI through large language models to better understand your patient.</p> <p>What to expect:</p> <ul style="list-style-type: none"> Generating personalised patient education materials with large language models Gaining significant improvements in patient understanding, engagement, and health outcomes Addressing health disparities by providing culturally sensitive and multilingual resources <p>Dr. Ang Yee Gary, Consultant, National Healthcare Group Singapore</p>	<p>Shaping the Future of Healthcare Innovation with Responsible AI</p> <p><i>The advent of artificial intelligence (AI) in healthcare has opened up unprecedented opportunities in healthcare innovation at multiple levels.</i></p> <p>Explore strategies on how you AI is evolving and changing the healthcare landscape.</p> <p>What to expect:</p> <ul style="list-style-type: none"> Exploring the groundbreaking applications of AI that are revolutionising patient care and healthcare delivery Ensuring data integrity, mitigating algorithmic bias, and establishing robust ethical standards for the responsible implementation of AI in healthcare Examining the transformative potential of AI in healthcare e.g. predictive analytics, remote patient monitoring 	<p>The Digital Meridian: How Technology is Empowering the Future of Chinese Medicine</p> <p>As healthcare pivots towards prevention and personalisation, Chinese Medicine (CM) is experiencing a global resurgence. However, to meet the evolving demands of the modern patient, it must transform. This presentation explores the exciting fusion of ancient wisdom with cutting-edge technology, creating a data-driven, patient-centric future for TCM.</p> <p>What to expect:</p> <ul style="list-style-type: none"> TCM (养生) principles align naturally with the six pillars of lifestyle medicine, forming a holistic health framework. Technology like AI diagnostics and synergistic therapies enhances TCM effectiveness and outcomes. Digital tools empower patients to track key markers, enabling proactive, informed health decisions 	<p>Strengthening Emergency Response: Building the Infrastructure of the Emergency Department</p> <p>This unique programme offers an exclusive behind-the-scenes immersion into Khoo Teck Puat Hospital's Emergency Department, where innovation meets adrenaline. Witness how KTPH's ED is redefining emergency care through smart surge-ready designs, infection-busting zones, and quick-flip spaces for mass casualty scenarios.</p> <p>Hospitals that prioritise infrastructure innovation and resilience are better prepared to manage emerging infectious diseases and mass casualty incidents. By creating flexible, efficient spaces and equipping teams with the right resources and strategies, KTPH sets the standard for fast, effective emergency care.</p> <p>Join this interactive visit to explore the state-of-the-art facilities and learn how these innovative designs</p>

		Prof. Adam CHEE, Founding Lead, Centre for AI-Enabled Health Singapore	Weizhen Leong, Co-founder & Chief Medical Officer, Oriental Remedies Group Singapore		and solutions enhance emergency healthcare outcomes. The Interactive Knowledge Visit will include: Corporate presentation from Desmond Mao, Head of Department, Acute & Emergency Care Department, KTPH Deputy Lead, Khoo Teck Puat Hospital Singapore Interactive Q&A session Guided tour of the KTPH’s Emergency Department
Let’s Talk! Key Takeaways & Action Points We will break into working groups to discuss and deep dive into each topic. There will be one rotation after 25 minutes.			Let’s Talk! Key Takeaways & Action Points We will break into working groups to discuss and deep dive into each topic. There will be one rotation after 25 minutes.		
Roundtable A Driving Internal Culture of Technology Adoption	Roundtable B Best Practices for Data Protection and Compliance		Roundtable A How can healthcare facilities design flexible spaces for crisis management and everyday patient needs?	Roundtable B What strategies best optimise patient flow and infection control during crises and normal operations?	