

Are You Robot Ready?

The industry's most advanced, enterprise-grade
Robotic Process Automation platform for Shared Services
and Business Service Organizations



Automation Anywhere's enterprise-grade cognitive robotic process automation (RPA) platform is capable of automating *any* business process, enabling enterprises to create a digital workforce to manage and scale business processes with unprecedented speed.

Over 3,000 enterprises have chosen Automation Anywhere's cognitive RPA platform as the foundation for their digital workforce to automate complex business processes with near-zero error rates. Our enterprise-grade solution ensures reliable, scalable and powerful RPA, delivering the industry's fastest time-to-value. The solution scales up and down responsively with business demand, enabling better management and control at every stage of the process. From simple pilots on desktop systems to large datacenter scale-ups, Automation Anywhere's RPA platform consistently delivers the industry's fastest ROI, in excess of 500% in less than six months.

Automation Anywhere is the recognized RPA leader in creating the new digital workforce. Having pioneered RPA for more than 12 years and with over 27,000 customers, our enterprise-class solution offers greater efficiency, agility and control with near-zero error rates. That's why 17 of the top 20 BPOs and the largest advisory firms in the world depend on our solution to build and scale their RPA infrastructure.

We help shared services and business service organizations streamline and automate their clients' processes to reduce costs, increase revenue, and ensure accuracy with enterprise-grade security and control. Developed and deployed in a public or private cloud, Automation Anywhere's solution facilitates centralized deployment and control from desktop to datacenter, automating any application, any process, on any infrastructure:

ANY APPLICATION. With over a decade of automation experience, the platform has automated every application, from SAP to legacy applications. Our Bots are engineered for the fastest-time-to-value across any application, operating at the user interface (UI), application programming interface (API), operating system (OS) and database layers.

ANY PROCESS. We've automated every phase of a business process, from back office functions in IT, HR and F&A to front office and mid-office, including thousands of the most complex end-to-end processes. Our Bots are highly responsive, detecting and adapting to any application changes.

ANY INFRASTRUCTURE. The platform is infrastructure-agnostic; it is deployable from virtual infrastructures in public or private cloud environments, to server-based processing and even to the desktop. Regardless of how it is deployed, the Automation Anywhere Control Room ensures that all Bots are deployed and managed with the most granular, role-based controls and best-in-class security.

RESPONSIVE AND CONTROLLED BOT DEPLOYMENT

Automation Anywhere's enterprise-class Control Room provides a single view for management and control to ensure reliable, scalable, and secure Bot deployment in the automation of any business process.

Some of world's largest service organizations rely on our enterprise-class automation solution because it offers not only the fastest time-to-value but also the resilience, scalability and security required to operate in sensitive and mission-critical business processes.

The Control Room enables Bot deployment where and when they are required. Controlled centrally, all Bots are queued and launched individually, pooled across tasks, or organized around a specific workflow. Bots can be activated chronologically or asynchronously based on triggers.

BUILD LOCALLY, DEPLOY GLOBALLY



WHY SERVICE ORGANIZATIONS CHOOSE AUTOMATION ANYWHERE

Automation Anywhere customers – leaders in banking, insurance, healthcare, business services and utilities – rely on our enterprise-grade automation solution for mission-critical processes.

ADAPTIVE TECHNOLOGY

In a real-world environment where applications and infrastructure can change quickly, Automation Anywhere's auto-calibration technology enables our Bots to sense and automatically adjust to application changes immediately. Their cognitive capabilities enable them to study and enhance processes to increase reliability and accuracy. Embedded analytics capture business data to enable you to gain real-time business insights. System logs and auto-compliance features automatically comply with audit requirements.

SCALABLE

The Control Room can queue, launch, manage, orchestrate, and maintain Bots across any desktop or cloud infrastructure. Our versioning system ensures that you can control Bots through their lifecycles from development through production and decommissioning. Bot licensing and execution is centrally controlled and orchestrated via workflow automation with priority-based resource allocation and a broad array of scheduling algorithms.

SECURE

The Control Room is web-based and integrates with LDAP for authentication. It supports role-based access control with separate user/Bot domains for additional separation of duties. All control room activity is logged and time stamped. Credential integration uses SMAL 2.0 and standard directory service protocol. Bot and application credentials are encrypted using AES and FIPS 140-2 compliant modules. Bot containers are fully encrypted and are combined with obfuscation of process logic for deeper protection. Bot execution is protected through multiple layers of security using stealth mode, keyboard disabling and others.

SUPPORT

With an unparalleled commitment to customer success, we provide local support and accessibility to global shared services and business service organizations. We provide training, certification and expert services to maximize productivity and resolve issues quickly, from initial proof-of-concepts through enterprise-wide production deployment. The value of Automation Anywhere is further enhanced by the vast capabilities of our service partners who have been trained and certified to get your RPA platform running quickly and dependably.

PROCESSES AUTOMATED WITH AUTOMATION ANYWHERE

BANKING

- Account opening (attended automation)
- Create new loan
- Loan settlement
- Travel card processes
- Progress payments
- Credit card account opening
- Reconciliation and amendments
- Rollover request processing
- Customer e-registration

INSURANCE

- General insurance claims processing
- Life insurance claims processing
- Policy lifecycle of life insurance
- Claims verification
- Dispute resolution (workflow)
- Reinsurance
- Agency management
- Insurance brokering
- Property and casualty insurance
- Fraud management

RETAIL

- Multi-channel O2C
- POS/online sales integration
- Customer experience analytics
- Gift/loyalty/seasonal card activation
- SKU and supplier reporting

UTILITIES

- Meter to cash
- Automated CRM workflow/reporting
- Asset operations analytics
- Automated scheduling for situational intelligence
- Operational efficiency reporting

HEALTHCARE

- Electronic health record (EHR)
- Revenue cycle management
- HR on-boarding
- Web-based claims capture
- Adjudication
- Claims recovery
- Automated internal and external reporting
- Healthcare compliance monitoring (ICD 10)
- Automated quality measure tracking
- Medicare enrollment

FINANCE AND ACCOUNTING

- Audit certificate generation
- Income statement creation
- Cash flow equity reports
- Balance sheet generation
- Billing/invoicing
- Debt and payment tracking
- Debt collection
- Accounts receivables
- Accounts payable
- Expense management

LOGISTICS

- Inventory management
- Supply chain processes
- Distribution reporting
- Compliance and governance, reporting
- Receiving and shipping


...AND MANY MORE!

Contact Automation Anywhere to learn more about how shared services and business services providers can apply robotic process automation as a business enabler to offer differentiated services and solutions to their clients. Call 1-888-484-3535 or visit www.AutomationAnywhere.com to schedule a live demo.

About Automation Anywhere

Automation Anywhere is the global leader in delivering the most advanced, enterprise-grade, cognitive Robotic Process Automation (RPA) platform capable of automating any business process. The platform enables enterprises throughout the world to create digital workforces that manage and scale business processes faster, with near-zero error rates, while dramatically reducing operational costs. We believe that people who have more time to create, think, and discover build great companies. It's why we've dedicated more than a decade to providing the world's best RPA technology to leading financial services, BPO, healthcare, technology, and insurance companies—to name a few—across more than 90 countries. For additional information, visit www.automationanywhere.com.

Automation Anywhere  www.automationanywhere.com

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