

DAY ONE   20 MARCH 2024	
08:10	COFFEE AND REGISTRATION
08:50	CONFERENCE OPENING - REMARKS FROM THE CONFERENCE CHAIR
	David Keenan, Director, Danbar Consulting
09:00	THINKTANK
	Re-Thinking Value, Collaboration and Planning to Deliver Infrastructure That Hits The Mark
	Moderator:
	David Keenan, Director, <b>Danbar Consulting</b>
	Industry Experts:
	Claire Harris, Director Nursing and Midwifery Services, Northern Sydney LHD
	Jo Holden, Service Transformation & General Manager, Bathurst Health Service, Western NSW Local Health District
09:40	UK'S £20 BILLION NEW HOSPITAL PROGRAMME
	Hospital 2.0: Dramatically Transforming Hospital Design, Procurement and Construction Through 40 New
	Hospitals Across England
	Josie Rudman, Transformation Director and Chief Nurse, New Hospitals Programme, NHS England
10:10	SPEED NETWORKING
10:30	MORNING TEA
11:00	There Will Never Be 'Enough' Funding for Health Infrastructure - How Do We Meet The Demand For Capacity At
	Speed Without Compromising On Quality?
	Moderator:
	Chris Blackwell-Frost, Group CEO, Vanguard Healthcare Solutions   Ex-Chief Experience Officer, Nuffield health (UK)
	Industry Experts:
	Kate Copeland AM, Executive Director Strategy, Planning, Assets and Infrastructure, Metro North Health
	Dr Ramsey Awad, Executive Director Infrastructure, Planning and Sustainability, Hunter New England Local Health
11.40	Mark Eager, Chief Executive, Mobile Health Group (NZ) How Can We Create A Climate Resilient Healthcare Sector and Build Infrastructure To Achieve Net Zero
11:40	How Can we Create A Climate Resilient Healthcare Sector and Build Infrastructure To Achieve Net Zero Emissions?
	Moderator:
	Emma Wright, Director of Sustainability, Ventia
	Industry Experts:
	Jason Walker, Director Support Services, Austin Health
10.00	Blake Wilson, National Business Development Manager, Acor Consultants
12:20	LUNCH & NETWORKING BREAK
13:20	SILOS TO SYNERGIES

	How Design, Tech, and Sustainability Intersect to Deliver Solutions That Are Ready for Today and Flexible for Tomorrow.
	Abe Fitzsimmons, Healthcare Segment Lead, Pacific Zone, Schneider Electric
13:50	THE EXCEPTIONAL CARE, HEALTHIER LIVES 2022-2025 DISTRICT STRATEGY Bringing Infrastructure Investment, District Clinical Services and Digital Innovation Together For A New Era of Healthcare at South Eastern Sydney LHD
	Lisa Altman, Director, Strategy, Innovation and Improvement, <b>South Eastern Sydney LHD</b>
14:10	DIGITAL TWINS IN HEALTHCARE Unlocking the Potential for Personalised Patient Care and Efficiency
	Irina Lindquist, Associate Director, Technology Centre of Excellence, <b>Stantec</b> Paul Lambert, Director, <b>Think Human</b>
14:40	NETWORKING AFTERNOON TEA
15:10	<b>REDEVELOPMENT OF WARD 17, A SPECIALISED AGED CARE BEHAVIOURAL UNIT</b> Lessons from Applying Evidence Based Design To Create A Specialised Behavioural Unit that Achieved Marked Reduction in Fall Incidence, Use of 'Specials', Behaviours of Concern and Facilitated Better Dementia Care
	Chloe Hannigan, Nurse Manager/Coordinator - Behavioural Escalation Support Team, <b>Sydney Local Health District</b> Brian Diskin, General Manager - Sydney Dental Hospital and Oral Health Services, <b>Sydney Local Health District</b>
15:30	\$835 MILLION JOHN HUNTER HEALTH AND INNOVATION PRECINCT
	How We Are Implementing Innovative Industry Partnerships To Fund, Design and Catalyse A Health Precinct In Regional NSW (in purple)
	Dr Ramsey Awad, Executive Director Infrastructure, Planning and Sustainability, Hunter New England Local Health District
15:50	\$1.5 BILLION NEW FOOTSCRAY HOSPITAL Co-Designing A Fit-for-Purpose Facility with Consumers and Stakeholders Adhering To A Complex PPP and Design Review Process
	Julia Beckingsale, Design and Technical Director, New Footscray Hospital Project, <b>Victorian Health Building Authority</b> Mark Mitchell, Principal   Health Sector Leader, <b>Billard Leece Partnership</b>
16:10	CONFERENCE CLOSING – REMARKS FROM THE CONFERENCE CHAIR
10.00	David Keenan, Director, <b>Danbar Consulting</b>
16:20	NETWORKING DRINKS

	DAY TWO   21 MARCH 2024
8:00	COFFEE AND REGISTRATION
9:20	CONFERENCE OPENING – REMARKS FROM THE CONFERENCE CHAIR
	David Keenan, Director, Danbar Consulting
9:30	THINKTANK
	Unpacking The Challenges With Feasibility, Design & Maintenance of Environmentally Sustainable Health
	Facilities
	Moderator:
	David Keenan, Director, Danbar Consulting
	Industry Experts:
	Ian Premak, Sales Leader   Sustainable Infrastructure (SI), Pacific, Johnson Controls
	Rod Sprenger, Director of Digital Health, New Women's and Children's Hospital
	Wendy Hird, Sustainability Manager, South Western Sydney Local Health District

10:10	THE HEALTH PROTOTYPING CENTRE
	Delivering Future-Focused, Sustainable Services By Prototyping Care Models and Designs With Key Stakeholders
	Martin Canova, Director Strategy & Transformation and A/Director Clinical Operations, NSW Pathology
10:30	MORNING TEA
11:00	\$3.2 BILLION NEW WOMEN'S AND CHILDREN'S HOSPITAL
	Integrating Mechanical, Electrical Hydraulic Engineering Through Converged Digital Architecture That Powers
	Sustainable and Proactive Hospital Operations
	Rod Sprenger, Director of Digital Health, New Women's and Children's Hospital
11:20	Clinical Projects: 20 Years' Experience
	Madavatav
	Moderator:
	Hayley Ward, Product Manager – Communications, <b>Stryker</b>
	Industry Experts:
	Olivia Howden, National Project & Sales Manager Communications ANZ, <b>Stryker</b>
	Andrew Shave, Executive Territory Manager – Communications NSW/ ACT, Stryker
	Paul Kreutzer, Executive Territory Manager – Communications VIC/TAS, <b>Stryker</b>
	Daniel Vagnozzi, Project Services Manager – Communications, <b>Stryker</b>
	Katie Williams, Senior Site Engineer – Communications, <b>Stryker</b>
12:10	LUNCH & NETWORKING BREAK
13:10	LETTING CONSUMERS LEAD THE RE-DESIGN OF HEALTHCARE SPACES AND FACILITIES AT HEALTHSCOPE
13:10	LETTING CONSUMERS LEAD THE RE-DESIGN OF HEALTHCARE SPACES AND FACILITIES AT HEALTHSCOPE What We Learned About Best Practice In Co-Design
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	What We Learned About Best Practice In Co-Design Melissa Clune, National Quality Improvement Manager, Healthscope \$595.6 MILLION BALLARAT BASE HOSPITAL REDEVELOPMENT Insights from Finalising Hospital Designs and Clinical Services Plan During A Health Services Merger and A Pandemic
13:30	What We Learned About Best Practice In Co-Design         Melissa Clune, National Quality Improvement Manager, Healthscope         \$595.6 MILLION BALLARAT BASE HOSPITAL REDEVELOPMENT         Insights from Finalising Hospital Designs and Clinical Services Plan During A Health Services Merger and A Pandemic         Nicole Lancer, Project Director Ballarat Base Hospital Redevelopment Project, Grampians Health
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# **DIGITAL** HEALTHCARE

#### DATE: 20-21 MARCH 2024 | VENUE: ICC SYDNEY, DARLING HARBOUR

	Day 1 – 20 <sup>th</sup> March 2024
9:30	Registration Opens
10:00	Welcome & Opening Remarks from the Chair
10:10	ADVISORY BOARD THINKTANK
	Bringing Design-Driven Healthcare To Life: Driving User Centred, Sustainable and Scalable Technology
	Innovation
	Industry Experts:
	Christina Igasto, Chief Digital Health Officer and CIO, <b>Western Sydney Local Health District</b> Richard Taggart, National ICT Director, <b>Calvary Healthcare</b>
	Voni Leighton, Co-Founder & Clinical Director, Vitalis Health & Home Care
	Sandip Kumar, Executive Director Transformation & Digital, Gold Coast Health
	John Lambert, Chief Clinical Information Officer, Northern Territory Health
11:00	WHAT DOES GOOD LOOK LIKE?
	Considerations for Healthcare Providers When Assessing New Technologies
	Bronwyn Le Grice, CEO, ANDHealth
11:20	EMBEDDING DIGITAL INFORMED CONSENT INTO THE PATIENT PATHWAY
	A Case Study from SA Health Clinical Genetics Service with Professor Chris Barnett
	Christopher Barnett, Head, Paediatric and Reproductive Genetics Unit, <b>Women's and Children's Hospital</b>
	Statewide Clinical Genomics Lead, Commission on Excellence and Innovation in Health, <b>SA Health</b>
11:40	Ken Saman, CEO, Personify Care TRANSFORMATION ENGINE ROOM @GOLD COAST HEALTH
11.40	Productizing and Commercializing Internal Digital Innovation Through The Health Centre of Digital Experiences
	Sandip Kumar, Executive Director Transformation & Digital, Gold Coast Health
12:00	Voice of the Audience Session
12:10	Networking Break
12:40	FIRESIDE CHAT
12:40	Lessons From Leading Cleavland Clinic's Integrated Care and Digital Strategy Across USA, Abu Dhabi and
	London
	Gareth Sherlock, Former CIO, Cleveland Clinic Abu Dhabi and Cleveland Clinic London
	Ed Marx, Healthcare Futurist   Former Global CIO, Cleveland Clinic USA
13:20	Session Reserved for RingCentral
14:00	AI FOR BETTER HEALTHCARE
	Transforming Clinical Workflows and Supporting the Single Digital Patient Record Rollout In NSW
44.00	Simon Kos, Chief Medical Officer ANZ, Microsoft
14:20	Networking Break
14:40	THINKTANK Making Hospital Avoidance A Reality: Unlocking the Latent Potential of Out-of-Hospital Care and Partnerships
	Dr Emily Kirkpatrick, Executive Medical Director, Calvary Medibank - Joint Venture
	Voni Leighton, Co-Founder & Clinical Director, Vitalis Health & Home Care
	Loren Sher, Director, Victorian Virtual Emergency Department
	Dr Alexander Beath, HITH Medical Lead, Northern Sydney Local Health District
15:30	VIRTUAL CARDIAC HOSPITAL IN THE HOME @AUSTIN HEALTH
	Delivering Superior Patient Outcomes, Cutting Costs and Increasing Bed Availability By Scaling The Impact Of
	A 100% Virtual HITH Service
	Prof. Mark Harrigan, Director, Haspital in the Hame and Virtual Care, Austin Haalth
15:50	Prof. Mark Horrigan, Director, Hospital in the Home and Virtual Care, Austin Health NORTHERN SYDNEY LOCAL HEALTH DISTRICT CASE STUDY
10.00	Integrating Virtual and HITH Care Models To Supercharge The Impact of Out-of-Hospital Care Models Across
	Varying Acuity Levels
L	

	Dr Alexander Beath, HITH Medical Lead, Northern Sydney Local Health District
16:10	Event Closing – Remarks from the Chair

	Day 2 – 21 <sup>th</sup> March 2024
9:30	Registration Opens
10:10	Welcome & Opening Remarks from the Chair
10:20	Ushering In The New Frontier of Personalized Medicine In NSW
	Jean-Frederic Levesque, Chief Executive, Agency for Clinical Innovation
10:40	Тнілкталк
	Healthcare Anytime, Anywhere: Moving Care Into The Hands of Our Clinicians and Patients
	Expert Thinkers:
	Dr Rachna Gandhi, Global Chief Data & Digital Officer, Ramsay Healthcare
	John Lambert, Chief Clinical Information Officer, <b>Northern Territory Health</b> Meghraj Thakkar, Board Director, <b>Grampians Health</b>
11:30	THE ROLE OF DESIGN THINKING PRINCIPLES IN HEALTHCARE SOLUTIONS PLANNING AND DELIVERY
11.30	What the Federal Department of Health Learned From Designing User-Centric, Connected Digital
	Platforms To Improve Medication Safety Outcomes For Patients Across Our Health System
	Sam Peascod, Assistant Secretary Digital and Service Design Branch, Australian Department of Health and
	Aged Care
11:50	RAMSAY HEALTHCARE'S 2030 DIGITAL TRANSFORMATION STRATEGY
	Empowering Nurses and Clinicians Across 70+ Hospitals With AI-Powered Insights and Tools Through A
	Centralized Cloud Data Hub
	Dr Rachna Gandhi, Global Chief Data & Digital Officer, Ramsay Healthcare
12:10	NATIONAL HEALTH CARE INTEROPERABILITY PLAN UPDATE
	Propelling Australia Towards Connected & Interoperable Healthcare
	Peter O'Halloran, Chief Digital Officer, Australian Digital Health Agency
12:30	Networking Break
13:00	WHAT AUSTRALIAN HEALTHCARE PROVIDERS CAN LEARN FROM NORTHWELL HEALTH'S CORPORATE INNOVATION
	STRATEGY Investing In The Startup Ecosystem and Creating Internal Spin-Offs That Scale The Use of User-Centred
	GenAl Solutions in Healthcare
	Marc Paradis, Vice President of Data Strategy, Northwell Holdings
13:30	EAST METROPOLITAN HEALTH SERVICE CASE STUDY
	How Clinical AI Strategy Powers Remote Patient Monitoring & Virtual Care Services Across In-Patient and
	Community Care Settings
	Shiv Meka, Chief Data Scientist, East Metropolitan Health Service
13:50	Тнілкталк
	The Digital Hospital Future Is Exciting – How Can We Build A Resilient Workforce and Innovation Culture
	To Lead and Sustain This Transformation?
	Moderator:
	Mark Nevin, CEO, Australasian Institute of Digital Health
	Expert Thinkers:
	Michelle Fitzgerald, Group Chief Digital Officer, <b>St Vincent's Health Australia</b>
	Richard Taggart, National ICT Director, Calvary Healthcare
	Prof Naomi Dobroff, Chief Nursing and Midwifery Information Officer and General Manager EMR and Informatics
	Program, Monash Health
	Tat Garwood, Chief Nursing & Midwifery Informatics Officer, South Eastern Sydney Local Health District
14:40	Closing Remarks from Chair and End of Day 2

# HEALTHCARE 2040

#### 20-21 MARCH 2024 | INTERNATIONAL CONVENTION CENTRE SYDNE

DAY ONE   20 MARCH 2024	
09:00	AHW Registration Opens
09:30	AHW Event Opening & Welcome To Country
09:50	Event Opening Remarks from the Conference Chair
10:00	Putting Patients At The Heart of Healthcare Decision Making — Are We Bold Enough To Move From
	Treatment to Prevention?
	Industry Experts:
	Stewart Dowrick, Chief Executive Officer, Mid North Coast Local Health District
	Frank Tracey, Chief Executive, Children's Health Queensland
	Dr Brendan Goodger, General Manager Primary Care Improvement, Central and Eastern Sydney PHN
	Colleen Jen, Deputy Director-General Clinical Planning and Service Strategy Division, Queensland Health
10:50	International Keynote: Ushering A New Era of Healthcare In England Through NHS England's £20 Billion
	New Hospitals Programme

Josie Rudman, Transformation Director and Chief Nurse, New Hospitals Programme, NHS England

11:20	Networking Break
11:30	Fireside Chat
	From Dollars To Outcomes: What The Next 15 Years Hold In Store For NSW Health
	Susan Pearce, Secretary, NSW Ministry of Health
12:10	Cracking the Code For Value and Equity in Healthcare
	Industry Experts:
	Robert Marshall, Chief Strategy Officer, St Vincent's Health Australia
	Tobi Wilson, Chief Executive, South Eastern Sydney Local Health District

Michael Pervan, Chief Executive Officer, Independent Health and Aged Care Pricing Authority (IHACP)

DAY TWO   21 MARCH 2024	
09:30	Event Opening Remarks from the Conference Chair
09:40	The Convergence of Human Touch and Technological Brilliance: Where Will Technology and New Care
	Models Take Us?
	Industry Experts:
	Teresa Anderson, Chief Executive, Sydney Local Health District
	Tobi Wilson, Chief Executive, South Eastern Sydney Local Health District
	Chris Blake, Group Chief Executive Officer, St Vincent's Health Australia
	Colleen Jen, Deputy Director-General Clinical Planning and Service Strategy Division, Queensland Health
10:30	Patient Experience Turned Upside Down: How Two Health Executives' Life-Threatening Experiences
	Radically Changed Their Approach To Healthcare Innovation At Mayo and Cleveland Clinic
	Ed Marx, Healthcare Futurist   Former Global CIO, Cleveland Clinic USA
11:00	What Will Our Workforce Look Like In 2040 And How Can We Prepare For This Future?
	Industry Experts:
	Wendy Richards, A/ Senior Director, Workforce Strategy Branch, Queensland Health
	Teresa Anderson, Chief Executive, Sydney Local Health District
	Stewart Dowrick, Chief Executive Officer, Mid North Coast Local Health District
11:50	End Of Healthcare 2040 Summit Day Two



# DATE: 20-21 MARCH 2024 | VENUE: ICC SYDNEY, DARLING HARBOUR

Day 1 – 20 <sup>th</sup> March 2024	
10:50	Opening Remarks from the Chair
10.00	Amanda Moses, Lecturer in Nursing, Charles Stuart University
11:00	NSW HEALTH KEYNOTE ADDRESS
	The Nursing & Midwifery Roles, Skills and Capabilities Underpinning the Person-Centered Care Future In
	NSW
11:20	Jacqui Cross, Chief Nursing & Midwifery Officer, NSW Health NNT's FRONTLINE UNIFORM INNOVATION
11.20	Empowering Frontline Workers for Enhanced Performance, Protection and Potential Through
	Collaborative Uniforms
	Moderator:
	Mel Krienke, Marketing and PR Manager, <b>NNT</b>
	Industry Experts:
	Dr Preeya Alexander, Medical Doctor, Author, and TV Presenter
44.50	Alex Lyon, Acute Medical Nurse
11:50	Тнілкталк
	Culture Eats Strategy For Breakfast – Enabling New Ways of Working & Leadership For A New Era of
	Empowered Nurses and Midwives
	Industry Experts:
	Amanda Clark, Executive Director of Nursing, Nursing Workforce & Patient Experience, <b>Central Adelaide Local</b>
	Health Network
	Kassandra Packwood, District Deputy Director Nursing and Midwifery Leadership Excellence and Digital Health,
	Southern NSW Local Health District
	Phillipa Power, Group Director Clinical Workforce, Epworth HealthCare
12:30	Networking Break
13:00	SA HEALTH KEYNOTE
	South Australia's Nursing & Midwifery Workforce Strategy: A Future-Proof Plan For a Future Proof Health
	System
	Prof Jennifer Hurley, Chief Nurse and Midwifery Officer, SA Health
13:20	HEART-HEALTHY LIVING
	Myth Busting Dietary Cholesterol
	Moderator:
	Sharon Natoli, <b>Dietitian</b>   Founder, Food and Nutrition Australia
	Industry Experts;
	Tanya Hall, CEO, <b>Hearts4Heart</b>
	Warrick Bishop, Cardiologist   Keynote Speaker   Best Selling Author

13:50	How NSW Nurses and Midwives Association is giving Aboriginal and Torres Strait Islander Nurses and
	midwives a voice through the Member Circle State-wide Network
	Keith Wicks, Aboriginal and Torres Strait Islander Engagement Officer, <b>NSW Nurses and Midwives Association</b>
14:10	Networking Break
14:40	2023-2028 Western Australia Nurse Practitioner Workforce Innovation Strategy
	How We Are Progressing and Lessons Learned On Enabling An Empowered Nursing Workforce
	Catherine Barratt, Principal Nursing Advisor   Chief Nursing and Midwifery Office Western Australia
	Department of Health
15:00	WINNING HEARTS AND MINDS TO IMPROVE NURSING SCOPE OF PRACTICE
	We Need To Improve Nursing Scope of Practice. How Can We Improve How We Communicate and
	Secure Buy-In Around
	This Vision From The Broader Organisation?
	Karen Grace, National Director, Professional Practice, Australian College of Nursing
15:20	Closing Remarks from the Chair & End of Day 1
	Amanda Moses, Lecturer in Nursing, Charles Stuart University

Day 2 – 21st March 2024	
10:50	Opening Remarks from the Chair
	Nathan Moore, Fellow, Australasian Institute of Digital Health
11:00	THINKTANK
	How Will AI and Digital Health Transform Nursing & Midwifery?
	Moderator:
	Jen Bichel-Findlay, Chair – Nursing Midwifery in Digital Health, Australasian Institute of Digital Health
	Industry Experts:
	Naomi Dobroff, Chief Nursing and Midwifery Information Officer and General Manager EMR and Informatics Program, <b>Monash Health</b>
	Maria Lingam, Executive Director Nursing & Midwifery Services, Western Sydney Local Health District
	Nathan Moore, Fellow, Australasian Institute of Digital Health
11:50	ENABLING UNABLE NURSES AND MIDWIVES AT SOUTH EASTERN SYDNEY LOCAL HEALTH
	DISTRICT
	Driving Human Centered Digital Transformation for a Workforce with Diverse Clinical and Technical
	Capabilities
	Tat Garwood, Chief Nursing & Midwifery Informatics Officer, South Eastern Sydney Local Health District
12:10	WESTERN SYDNEY LOCAL HEALTH DISTRICT CASE STUDY
	Developing Digital-Ready Nurses & Midwifery Practice For The Future
	Maria Lingam, Executive Director Nursing & Midwifery Services, Western Sydney Local Health District
12:30	Preparing Nursing & Midwifery To Transition To A New Era of Digital Healthcare Underpinned By The
	Single Digital Patient Records Rollout
	Kassandra Packwood, District Deputy Director Nursing and Midwifery Leadership Excellence and Digital Health,
	Southern NSW Local Health District
12:50	Networking Break
13:20	Lessons From NHS England's Digital Preparedness Strategy For The Nursing & Midwifery Workforce
10.20	
	Dr Jen Bichel-Findlay, Chair – Nursing Midwifery in Digital Health, Australasian Institute of Digital Health

13:50	HOW NURSES CAN LEAD CLINICAL SERVICE REDESIGN AND IMPROVE ORGANISATIONAL
	IMPACT
	Reducing ED Waiting times for Mental Health Patients Using Lean Six-Sigma Methodology
	Galina Lawrence Clinical Nurse   MHPHDS Hospital in the Home Service, North Metropolitan Health Service
14:10	SUSTAINABLY INVESTING IN E-HEALTH TOOLS FOR YOUR NURSING WORKFORCE
	Ten Guiding Principles: By Nursing Leaders, For Nursing Leaders
	Kasia Bail, Conjoint Professor Gerontological Nursing, University of Canberra
14:30	Closing Remarks from the Chair & End of Event
	Nathan Moore, Fellow, Australasian Institute of Digital Health



PX Event Day 1 – 20 <sup>th</sup> March 2024	
10:20	Opening Remarks from The Chair Melanie Hay, Director, Xavier Pacific Healthcare
10:30	<b>ENABLING TRUE SHARED CARE AT SOUTH EASTERN SYDNEY LOCAL HEALTH DISTRICT</b> Integrating Acute and Community Care Models and Resources To Re-Define The Patient Journey, Experience and Outcomes Across The District
	Barbara Daly, Nursing Director, <b>Sydney Children's Hospital Network</b> Prof. Christopher White, Interim Executive Director, <b>Maridulu Budyari Gumal, Sydney Partnership Health</b> Education Research & Enterprise (SPHERE)
10:50	MAKING ENVIRONMENTAL SUSTAINABILITY AN INTEGRAL PART OF MODERN PATIENT
	<b>EXPERIENCE AND HEALTHCARE</b> How Uniting NSW Is Leveraging Electric Transport To Redefine Conventional Patient Experience Whilst Minimising Its Carbon Footprint David Helmy, Head of Sales, e-Mobility (Origin Zero), Origin Energy
	Chris Heptinstall, Head of Procurement, <b>Uniting NSW</b>
11:20	<b>BRINGING POPULATION HEALTH MANAGEMENT TO LIFE THROUGH DIGITAL INNOVATION</b> Improving Population Outcomes For Australia's Most Multilingual and Vulnerable Communities Through Al- Powered, Omnichannel Digital Health Literacy Efforts
	Dana Mouwad, Manager Strategic Partnership & Programs, WSLHD   Director, Health Literacy Hub
11:40	<b>ELEVATING PATIENT EXPERIENCE</b> Strategies for Foundational Omni-Channel Engagement in Modern Healthcare
	Moderator: Tim Deveson, Account Director, Genesys
	The Devesor, Account Director, Genesys
	Panellists:
	Kiran Dhanasar, TBC, <b>Lifeline</b> Dave Nair, Supporter Care Manager, <b>Canteen</b>
12:20	Networking Break
12:40	WESTFARMERS VENTURE INTO HEALTHCARE
	Addressing Access and Fragmentation Challenges With Design-Driven Patient-Centred Digital Platforms
	Rob Tassie, General Manager, Digital Health and Innovation, Wesfarmers Health
13:00	THINKTANK
	How Can Technology Help Overcome The Disparities It Inadvertently Introduces?
	Moderator: Melanie Hay, Director, Xavier Pacific Healthcare
	Industry Experts:
	Loren Sher, Director, Victorian Virtual Emergency Department, <b>Northern Health</b> Dana Mouwad, Manager Strategic Partnership & Programs, <b>WSLHD</b>   Director, <b>Health Literacy Hub</b>
	Aaron Hall Stream Lead   Patient Reported Measures, <b>Agency for Clinical Innovation</b>
13:50	PETER MACCALLUM CANCER CENTRE CASE STUDY

	An AI-Powered, Bidirectional Digital Platform Enabling Long-Term Diagnosis, Prediction and Management of People With An Adult-Onset Genetic Disease Predisposition
	Prof Alison Trainer, Clinical Geneticist, <b>Peter MacCallum Cancer Centre</b> Prof Prem Prakash Director, Factory of the Future & Digital Innovation Lab, <b>Swinburne University</b>
14:10	Networking Break
14:40	PRIORITISING PATIENT CHOICE AND AT-HOME RECOVERY THROUGH REMOTE PATIENT MONITORING Releasing 3000+ Bed-Days in Acute Hospital Settings and Improving Patient Flow Across The District
	Dr Niladri Ghosh, District Medical Lead, Virtually Enhanced Community Care, <b>Illawarra Shoalhaven Local</b> <b>Health District</b> Kristi-Lee Muir, Virtually Enhanced Community Care Service Lead, <b>Illawarra Shoalhaven Local Health District</b>
15:00	THINK TANKSetting Up Our Patient Experience Strategy For Success: Moving Beyond Satisfaction Metrics To SupportIntegrated Healthcare and Outcomes Improvement
	Industry Experts: Rebecca Psellos, General Manager ANZ Corporate Strategy (Interim), Bupa Katharine See, Chief Health Outcomes Officer, Northern Health Shireen Martin, Director Connected Care and Partnerships, NSW Health Tim Leen, Executive Director, Transformation, South Metropolitan Health Service (WA)
15:50	SOUTH METROPOLITAN HEALTH SERVICE (WA) CASE STUDY Prioritising, Funding and Scaling Technology-Led Innovation For Service-Wide Patient Experience Improvement Can Be Challenging. Here's How We Are Doing This. Tim Leen, Executive Director, Transformation, South Metropolitan Health Service (WA)
16:10	Closing Remarks from Chair and End of Day Melanie Hay, Director, Xavier Pacific Healthcare

	PX Event Day 2 – 21 <sup>th</sup> March 2024
10:30	Opening Remarks from The Chair
	Terry Grundy, Managing Director, Grundy & Associates
10:40	ENABLING TRUE SHARED CARE AT SOUTH EASTERN SYDNEY LOCAL HEALTH DISTRICT
	Integrating Acute and Community Care Models and Resources To Re-Define The Patient Journey, Experience
	and Outcomes Across The District
	Industry Experts:
	Natalie Wilson, Director of Transforming Your Experience, South Western Sydney Local Health District
	Rachyl Brooks, Patient Feedback Lead, Best Care Governance and Support Division, Western Health
	Melissa Clune, National Quality Improvement Manager, Healthscope
11:20	BRINGING VALUE BASED CARE TO LIFE AT NORTHERN HEALTH
	How Digital Interventions and New Generation KPIs Are Driving Proactive and Predictive Health Management
	Across The Patient Care Journey
	Kathaning Case, Ohiof Haalth Outageness Officers, Nasthans, Haalth
11:40	Katharine See, Chief Health Outcomes Officer, Northern Health
11:40	TŌ TĀTOU PŪKETE/OUR HEALTH PROFILE
	Empowering Health Planners With Population Health Data Insights To Meet Emerging Healthcare Needs for
	People Living in the Southern District of New Zealand
	Dr Susan Jack, Clinical Director, National Public Health Service – Southern, <b>Te Whatu Ora – Health New Zealand</b>
12:00	IMPROVING THE READINESS OF MHEALTH PRACTICE AND POLICIES
12.00	What Research Evidence Shows Us About Supporting Ongoing Chronic Care Management and Influencing
	Positive Patient Behaviours Through Digital Health
	Katrina Campbell, Director, Healthcare Excellence and Innovation, Metro North Hospital and Health Service
12:20	Networking Break

12:50	THE VICTORIAN-FIRST PROMS PROGRAM AT CABRINI HEALTH
	Giving Colorectal Cancer Patients a Voice Through Improved Symptom Monitoring and Enhanced Patient-
	Clinician
	Communication
	Prof. Paul McMurrick, Head, Cabrini Monash University Department of Surgery, Cabrini Health
13:10	<b>RETHINKING THE ROLE OF PRIVATE HEALTH INSURANCE TO SUPPORT HEALTHCARE ACCESS</b>
	AND OUTCOMES
	Addressing Patient Experience Gaps Through An Ambitious, Complimentary Services Strategy
	Rebecca Psellos, General Manager ANZ Corporate Strategy (Interim), Bupa
13:30	TURNING 'INNOVATION' FROM AN IDEAL TO AN ORGANISATIONAL CAPABILITY AT METRO
	South Health
	Scaling A Centrally Governed Innovation Capability and Framework That Develops, Prioritises and Executes
	On Improvement Projects Across The Health District
	Michelle Padget, Assistant Director of Nursing, Clinical Improvement Unit, Metro South Health
13:50	INCORPORATING ABORIGINAL VOICES IN ORGANISATIONAL DECISION MAKING
	How A Shared Governance Approach Is Helping Delivery of Culturally Appropriate Population Health
	Services
	Kristy Crooks, Aboriginal Program Manager – Health Protection, Hunter New England Local Health District
14:10	NEXT-GEN PATIENT EXPERIENCE AT RPA VIRTUAL HOSPITAL
	How Innovative PX Principles and Industry Partnerships Are Driving A New Era of Inclusive and Accessible
	Patient Care
	Freya Raffan, Patient Experience and Service Development Manager, <b>RPA Virtual Hospital</b>
14:30	Closing Remarks from Chair and End of Day
	Terry Grundy, Managing Director, Grundy & Associates



20-21 MARCH | INTERNATIONAL CONVENTION CENTRE (ICC) SYDNEY

	DAY ONE   20 MARCH 2024
10:00	Event Opening Remarks from the Chair
	Julianne Parkinson, CEO, Global Centre for Modern Ageing
10:10	THINKTANK
	Making Contemporary Aged Care Facilities and Care Models Financially Viable and Sustainable
	Moderator:
	Arif Mohamed, VP Residential, AlayaCare
	Industry Experts:
	Lee Martin, Chief Executive Officer, Tanunda Lutheran Homes
	Mick McHugh, National Asset Manager Aged & Community Care, Calvary Health Care Jan Golembiewski, CEO, Psychological Design Architecture
11:00	Implementing The U.S. Founded Green House Project (GHP) Model of Care At Healthia To Enable
11100	Financially Sustainable, Person-Directed Care
	Linds Faldt, Acting OFO, AOU Crown
11:20	Linda Feldt, Acting CEO, ACH Group GLOBAL CENTRE FOR MODERN AGEING KEYNOTE
11.20	GLOBAL CENTRE FOR MODERN AGEING REYNOLE
	Julianne Parkinson, CEO, Global Centre for Modern Ageing
11:40	ENABLING SOCIAL CONNECTEDNESS AMONGST SENIORS
	How Bolton-Clarke Co-Designed A Social Prescribing Model To Improve Health and Wellbeing of Isolated
	Seniors in the South East Melbourne Primary Health Network Area
	Deidre McGill, Chief Operating Officer Home & Community Support, Bolton Clarke
12:00	NETWORKING BREAK
12:30	ENABLING HEALTHY AGEING @ AT SOUTHERN CROSS CARE (SA, NT & VIC)
	Implementing Wellness-Centred Models of Cares with Evidence-Based Outcomes for Older Australians
	Dr Tim Henwood, Group Manager, Research and Development, Southern Cross Care (SA, NT & VIC)
12:50	PROMOTING FREEDOM OF MOVEMENT, INDEPENDENCE, AND RESIDENT CHOICE
	An Insight Into New Direction Care's Groundbreaking MICRO TOWN® Aged Care Community Development
	and The House Companion™ Support Worker Model
	Greg Aleckson, Director, New Direction Care
13:10	ROBOTS ARE THE FUTURE OF AGED CARE
	Meeting Minimum Care Minutes Standards, Reducing Workforce Burden and Improving Resident
	Experience Through Robots Axil, Robbie & Speckle
	Lee Martin, Chief Executive Officer, Tanunda Lutheran Homes

13:30	NETWORKING BREAK
14:00	From Ideas to Impact: A Guide to ESG Success in Healthcare
	Kaushik Sridhar, Director, Orka Advisory (Award-winning ESG Thought Leader)
14:20	MAKING PALLIATIVE CARE BUSINESS AS USUAL IN RESIDENTIAL AGED CARE FACILITIES
	PACOP's Assessment of Opportunities To Drive Uptake of Robust, Evidence-based Models In Residential
	Aged Care Facilities
	Prof. Claire Johnson, Director of the Palliative Aged Care Outcomes Program (PACOP), University of
	Wollongong
14:40	HammondCare's Investment In New-Age Aged Care Facilities, Models and Services
	Katie Formston, Head of Design - Property and Capital Works, HammondCare
	Jonathan Chew, Sector Lead for Aged Care & Seniors Living, Bickerton Masters
15:00	THINKTANK
	Re-defining The Future of 'Work' and 'Workforce' In Aged Care
	Moderator:
	Julianne Parkinson, CEO, Global Centre for Modern Ageing
	Industry Experts:
	Dr Tanya Petrovich, Manager Innovation, Dementia Australia, Dementia Australia
	Deidre McGill, Chief Operating Officer Home & Community Support, Bolton Clarke
15:50	Closing Remarks and End of Event
	Julianne Parkinson, CEO, Global Centre for Modern Ageing

DAY TWO   21 MARCH 2024	
09:50	Event Opening Remarks from the Chair
	Julianne Parkinson, CEO, Global Centre for Modern Ageing
10:00	CREATING A CONNECTED AGED CARE SYSTEM ACROSS PROVIDERS, SENIORS, VENDORS AND THE FEDERAL
	GOVERNMENT
	Modernising Aged Care and Government Digital Solutions (including the Government Provider
	Management System (GPMS) and Business-to-Government (B2G) Developer Portal
	Fay Flevaras, First Assistant Secretary Digital Transformation & Delivery - Aged Care Reform, Australian
	Department of Health and Aged Care
10:20	THOUGHT LEADERSHIP SPOTLIGHT BY IDEAGEN
	David Griffiths, Senior Vice President, Compliance, Ideagen
10:50	THINKTANK
	AI, Technology and Policy Innovation Will Transform Aged Care: Here's How You Prepare For This Change
	Moderator:
	Julianne Parkinson, CEO, Global Centre for Modern Ageing
	Industry Experts:
	Claire Scapinello, Chief Executive Officer, ECH
	George Margelis, Director, Aged Care IT Council
	Dr Anna Barker, Executive Director, Data, Research and Innovation, Silverchain Group
	Jennene Buckley, Director, Aged Care IT Council
11:30	How Uniting NSW Reduced Time-to-Compliance for Candidates by 25%

	Paul Hayton, Head of HR, Uniting NSW
	Michael Momsen, CEO, Zipline
	Nonny Evans, Director of Healthcare, Zipline
12:00	FIRESIDE CHAT: What Matters Most When Transforming Aged Care
	Moderator:
	Anette Hili, General Manager ANZ, Alaya Care
	Industry Experts:
	Deidre McGill, Chief Operating Officer Home & Community Support, Bolton Clarke
	Sarah Newman, General Manager BaptistCare at home, BaptistCare NSW, ACT & WA
12:40	NETWORKING BREAK
13:00	ECH GROUP'S 5 YEAR STRATEGY TO LEAD A NEW ERA OF AGED CARE SERVICES
	Leveraging Strategic and Operating Model transformation To Address Systemic Changes In Aged Care
	Needs
	Claire Secripelle, Chief Everything Officer, FOU
13:20	Claire Scapinello, Chief Executive Officer, ECH UNITING NSW.ACT'S TRYST WITH AUGMENTED REALITY AND ARTIFICIAL INTELLIGENCE
13.20	Helping Staff Transition From Reactive to Predictive Care Models By Developing Design-Driven Technology
	Solutions
	Ramesh Raghavan, Head of Strategy & Architecture, Uniting
13:40	EMPOWERING STAFF WITH CONVERSATIONAL AI @ ST ANDREW'S VILLAGE BALLINA
	Delivering High Quality Care and Operational Efficiencies Through Technology-Enabled Workforce
	Operations and Services
	Todd Yourell, Chief Executive Officer, St Andrew's Village Ballina
14:00	NETWORKING BREAK
14:30	BLUE CARE'S PARTNERSHIP WITH THREE PRIVATE HOSPITALS TO DELIVER ACUTE CARE IN THE HOME
	How A Mix of Virtual and HITH Based Specialist and Allied Care Services Are Improving Seniors Choice,
	Reducing Resource Strain and Improving Bed Utilization In The Healthcare System
44.50	Sue-Ellen Smith, Head of Specialised Services – Statewide, Blue Care - Community Services
14:50	CLOSING THINKTANK
	Overcoming Barriers With Leveraging Technology and Data To Improve Seniors Independence, Security and Care Outcomes
	Moderator:
	George Margelis, Director, Aged Care IT Council
	Industry Experts:
	Julianne Parkinson, Chief Executive Officer, Global Centre for Modern Ageing
	Todd Yourell, Chief Executive Officer, St Andrew's Village Ballina
	Jennene Buckley, Director, Aged Care IT Council
15:40	Closing Remarks and End of Event
	Julianne Parkinson, CEO, Global Centre for Modern Ageing



# DATE: 20TH MARCH 2024 | VENUE: ICC SYDNEY, DARLING HARBOUR

13:10	Event Opening Remarks from the Conference Chair
13:20	AI, MD: Coexistence or Confrontation in Healthcare?
	Industry Experts:
	Dr Nirvana Luckraj, Chief Medical Officer, Healthdirect Australia
	Nathan Moore, Senior Lecturer for Educational Innovation, <b>University of Sydney</b>   Casual Academic, <b>Monash</b>
	University
	Christina Igasto, Chief Digital Health Officer and CIO, Western Sydney Local Health District
	Martin Canova, Executive Director of Strategy & Transformation, NSW Health Pathology
14:00	Northwell Health's Lessons From Leveraging Generative AI For The Benefit Of 11 Million+ Patients Across New
	York
14.00	Marc Paradis, Vice President Data Strategy, Northwell Health (USA)
14:30	FUTURE-PROOFING MEDICINE
	Al's Role in Predicting Clinical Trial Success
	Saurabh Jain, CEO, <b>TrialKey</b>
15:00	<b>AI-POWERED CLINICAL DECISION MAKING GOES LIVE AT HEALTHDIRECT!</b>
	Lessons From Designing & Scaling AI-Powered Clinical Decision Making Support To Triage and Help Patients
	Navigate Our Health System
	Dr Nirvana Luckraj, Chief Medical Officer, Healthdirect Australia
15:20	<b>GROUND-UP APPROACH IN THE CENTRAL ADELAIDE LOCAL HEALTH NETWORK TO COLLABORATE</b>
	AND HARNESS AI
	How Junior Doctors in the Central Adelaide Local Health Network Collaborated Statewide To Develop And Scale
	Clinical AI Solutions Around Patient Discharge Management and Beyond
	Joshua Kovoor, Medical Officer, Central Adeliade Local Health District
	Stephen Bacchi, Postdoctoral Neurology Registrar, Royal Adelaide Hospital
15:40	BEYOND THE LAB AND INTO PRODUCTION
	Hopping Through The Ethical and Safety Minefield of AI Adoption in Clinical Settings
	Industry Experts:
	Ian Oppermann, Chief Data Scientist, NSW Department of Customer Service
	Farah Magrabi, Professor of Biomedical and Health Informatics, Australian Institute of Health Innovation, Macquarie
	University
	Andrew Hallahan, Executive Director Medical Services Clinical Governance and Risk, Sydney Local Health District
16:20	End Of Healthcare AI in Healthcare Focus Day



# DATE: 21ST MARCH 2024 | VENUE: ICC SYDNEY, DARLING HARBOUR

#### • Pitchfest Run Time

2:40 pm – 4:00 pm on 21<sup>st</sup> March at the Healthcare Startups Event Stage

## **Pitchfest Format**

• You will have **5 mins for your pitch** followed by **10 mins of live judge Q&A**.

## • Slides Submission

- You shall submit your slides for your pitch directly to me (no videos in decks please) max 5 slides and in .pptx format. You can also go without slides.
- Submission deadline is 15 March. Any later submissions will not be accepted.

## • Pitchfest Run Sheet and Your Specific Timings

See Startups Event Agenda summary sheet on the next page to find your specific presentation time.

#### • On-Site Arrival

All participants must be on-site by 14:00/2 pm at the latest for quick AV testing, etc and any last min prep required.

12:50	Event Opening Remarks from the Conference Chair
	Matthew Frith, Chief Operating Officer, MedTech Actuator
13:00	MAKING INVESTORS AN OFFER THEY CAN'T REFUSE
	What Startups Must Demonstrate To Access Funding & Backing In Today's Competitive Health and Medtech
	Ecosystem
	Industry Experts:
	Harikesh Pushpapathan, Investment Manager, <b>Stoic VC</b>
	Dina Titkova, Health 10x Program Manager, UNSW Founders
	Kim Smyth, GM Investment, ANDHealth
	Amit Rana, Executive Director, Healthesis
	Kumaran Mani, Global Lead - A.Catalyst Mentoring Value Stream, AstraZeneca
13:50	EMERGING TRENDS IN THE HEALTHCARE STARTUP ECOSYSTEM
	Where Are Investors and Healthcare Executives Seeing The Greatest Opportunities & Scale For Startup Solutions?
	Industry Experts:
	Christina Igasto, Chief Digital Health Officer and CIO, Western Sydney Local Health District
	Zachary Tan, Partner, <b>Aegis Ventures</b>

	Reshma Gupta, Head of Strategic Projects, Virtus Health
	Victor Windeyer, Senior Portfolio Manager Future of Healthcare Fund, Australian Unity Limited
AHW DIGITAL HEALTH STARTUPS PITCHFEST	
	JUDGING PANEL
	Christina Igasto, Chief Digital Health Officer and CIO, Western Sydney Local Health District
	Rebecca Psellos, General Manager ANZ Corporate Strategy (Interim), <b>Bupa</b>
	Zachary Tan, Partner, <b>Aegis Ventures</b>
	Kumaran Mani, Head of Business Development, Digital health and Innovation Hub, AstraZeneca
	Reshma Gupta, Head of Strategic Projects, Virtus Health
	Kim Smyth, GM Investment, ANDHealth
	Dina Titkova, Health 10x Program Manager, UNSW Founders
14:40	Pitchfest Format and Judges Introduction
14:45	Startup 1
15:00	Startup 2
15:15	Startup 3
15:30	Startup 4
15:45	Judges Deliberate
16:00	AHW Digital Health Startup Pitch Winner Announced
16:05	GRAND PRIZE GIVEAWAY & END OF EVENT