

	Tuesday 9th September 2025
8:15	Morning Registration and Coffee
08:45	EVENT DIRECTOR'S OPENING REMARKS
8:50	CHAIRS' WELCOME REMARKS <i>Andreas Chai, Director, Griffith University</i>
	Industry Leaders' Morning Session
9:00	<p>PANEL DISCUSSION Future-Proofing Financial Institutions: A Leadership Perspective on Evolving Threats</p> <ul style="list-style-type: none"> How are financial institutions leveraging data analytics, AI, and other emerging technologies to enhance financial crime detection and prevention in 2025 and beyond? What are the key regulatory changes on the horizon (e.g., Tranche 2, sanctions regimes) and how are leaders preparing their organisations for these shifts? Beyond traditional partnerships, what innovative collaborative models are being explored to combat increasingly sophisticated financial crime? <p>Moderator: <i>Wendy Ward, Vice President, Global FC Compliance – APAC and Latin America & Canada, American Express</i></p> <p>Panellist: <i>Sharon Thorpe, Chief Operating Officer, Financial Crime Compliance, Commonwealth Bank</i> <i>Kaya Hassan, Head of Risk, Beyond Bankkeel</i> <i>Toby Evans, Head of Economic Crime, AusPayNet</i> <i>Akhilesh Mehta, Chief Operating Officer, G&C Mutual Bank</i></p>
9:40	<p>Protecting Customers in the Digital Age</p> <ul style="list-style-type: none"> Emerging fraud tactics, including crypto-enabled crime and payment system vulnerabilities. Strengthening KYC/CDD and authentication beyond current cybersecurity practices. Empowering customers through awareness and education. <p>Presenter: <i>Miguel Aguado, Compliance Director, Ria Money Transfer</i></p>
10:05	<p>Re-imagining Financial Crime Transformation - AI & The Future Operating model</p> <ul style="list-style-type: none"> Explore how emerging financial crime typologies are creating a need for institutions to abandon legacy models and build agile, real-time, intelligence-led frameworks.

- Witness a 24-capability blueprint and a stepwise AI maturity roadmap - revealing how institutions can embed explainable AI and have a realistic practical and achievable path to competency
- Learn about a dynamic operating model : Highlights the Future financial Crime PREVENTION Ecosystem - a dynamic operating model that is based on reduced complexity and increased use of data.

Presenter:

Kush Mukherjee, Industry Leader ANZ and APAC Financial Crime & Compliance Practice, **Concentrix Australia**

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10:35

PANEL DISCUSSION

AI & Data: The Future of Fraud Detection and Investigation

- Current limitations and vulnerabilities of AI and ML in detecting sophisticated fraud.
- Leveraging data to stay ahead of criminal advancements.
- Harnessing AI to streamline investigations —enabling faster case resolution
- Strategies to counter evolving AI-driven fraud tactics
- Balancing AI-driven detection with ethical use of sensitive data

Moderator:



Andreas Chai, Director, **Griffith University**

Panellist:

Elise Muhlheim, Global Head of Financial Crime & Fraud, **OFX**

Murugan Manickam, Former Head of Enterprise Fraud Risk (APAC & Japan), **Citi Group**


Craig Doran, CEO and Founder, **Comtrac**

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11:05	Speed Networking Session	
11:15	Morning Break and Networking	
11:45	Interactive Discussion Groups	
	<p>IDG A Balancing Customer Experience with KYC and Onboarding Requirements</p> <p><i>Explore ways to streamline onboarding while meeting compliance and customer expectations.</i></p> <p>Facilitator: Harvinder Singh, Regional Vice President of Sales – Identity Verification APAC, Entrust</p> <p><i>Sponsored by:</i></p> 	<p>IDG B AI in AML: Balancing Innovation, Oversight and Accountability</p> <p><i>Discuss how AI can enhance AML while ensuring regulatory integrity and transparency.</i></p> <p>Facilitator:</p> <p>Host: Ernest Foo, Professor, Griffith University</p>
	<p>IDG C Designing an Agile Financial Crime Framework for Emerging Risks</p> <p><i>Building adaptable frameworks to address evolving and unpredictable financial crime threats.</i></p>	<p>IDG D Auditing Financial Crime Processes for Efficiency and Compliance</p> <p><i>Identify gaps and opportunities to improve the effectiveness and compliance of financial crime controls.</i></p>
13:15	Lunch Break and Networking	

14:00	<p>PANEL DISCUSSION</p> <p>Bridging Industries to Combat Criminal Advancements</p> <ul style="list-style-type: none"> • How crucial is open communication between industries for fraud prevention and crime detection? • What strategies can industries employ to stay ahead of criminals using advanced tech and AI, and how does cross-industry communication enhance these efforts? <p>Moderator: <i>Tess Ogle, Head of Financial Crime Risk Stewardship, HSBC</i></p> <p>Panellists: <i>Katie Lourey, Head of Risk and Compliance, Gold Bullion Australia</i> <i>Anthony White, Oceania Manager- Fraud and Counterfeit, Canon Australia</i> <i>Andreas Chai, Director, Griffith University</i></p>
14:30	<p>Building a Resilient Defense: Capability Development in Financial Crime</p> <ul style="list-style-type: none"> • Partnering with academia to support capability uplift. • Discussing frameworks for building robust financial crime units, including talent acquisition, technology investment, and cross-functional collaboration. • Highlighting best practices in designing and delivering training that equips professionals with the skills to detect and prevent sophisticated financial crimes. <p>Presenter: <i>Sharon Thorpe, Chief Operating Officer, Financial Crime Compliance, Commonwealth Bank</i></p>
15:00	<p>Demonstration Drive</p> <p><i>Get up close with the latest tools driving innovation in the financial crime solutions space. In this interactive demo showcase, leading solution providers will walk you through their platforms—demonstrating how they enable secure identity verification, seamless user experiences, interoperability, and trust at scale. Discover real capabilities, ask questions live, and explore technologies that align with your organisation's financial security goals.</i></p>
15:15	<p>Afternoon Tea and Networking</p>

15:45	<p>A Case Study from the Bullion Industry: Battling Money Laundering</p> <ul style="list-style-type: none"> Identifying key loopholes exploited by money launderers in the bullion trade. Analysing criminal methods, including mules and sophisticated scams. Navigating regulatory changes and strengthening bank collaboration. Building internal capabilities for detection and prevention. <p>Presenter: Katie Lourey, Head of Risk and Compliance, Gold Bullion Australia</p>
16:15	<p>PANEL DISCUSSION</p> <p>From Risk to Reward: Aligning Risk and Compliance with Business Objectives to Secure Leadership Focus</p> <ul style="list-style-type: none"> Strategies for effectively communicating the value of risk and compliance, aligning them with business objectives to gain senior leadership support and resource allocation. Balancing a customer-first approach with robust risk and compliance frameworks, ensuring a positive customer experience while mitigating potential threats. Developing and supporting emerging risk and compliance leaders, fostering a culture of collaboration, and leveraging diverse perspectives to navigate the evolving risk and regulatory landscape. Moving beyond reactive measures to anticipate challenges and turn potential threats into opportunities. <p>Moderator: Andreas Chai, Director, Griffith University</p> <p>Panellists: Wendy Ward, Vice President, Global FC Compliance – APAC and Latin America & Canada, American Express Porus Govekar, Head of Compliance, Lottoland Australia Jeremy Leong, Chief Risk Officer - Head of Risk and Compliance, Taishin International Commercial Bank</p>
17:00	AFC Drinks Reception
18:00	End of Day One

	<p>Wednesday 10th September 2025 Andreas Chai, Director, Griffith University</p>
9:00	CHAIRS' WELCOME REMARKS
9:10	<p>Australia's AML/CFT Landscape: Tranche 2 and the Road Ahead</p> <ul style="list-style-type: none"> • Understanding the scope of AML/CTF reforms - designated services and high-risk sectors • Practical steps to prepare for the 2026 deadline and implement robust AML/CTF programs. • Key insights into AUSTRAC's current focus and how to demonstrate effective compliance <p>Presenter: Isabelle Nicolas, Senior Specialist, Policy Reform, AUSTRAC</p>
9:40	<p>Critical Developments for Your Business in the Anti-Corruption Landscape</p> <ul style="list-style-type: none"> • Learn about legislative, judicial and policy updates on bribery and corruption • Understand the implications for Australian businesses operating at home and offshore • The role of the Bribery Prevention Network as a collective action initiative to prevent, detect and address bribery and corruption • Practical tools and resources for Australian business to prevent, detect and address bribery and corruption and promote a culture of compliance. <p>Presenters: Detective Inspector Colin Hunt, Foreign Bribery & Corporate Crime, Australian Federal Police Leah Ambler, Director, Corruption Prevention & Education, National Anti-Corruption Commission</p>
10:10	<p>Fighting Document Fraud in the Age of AI</p> <ul style="list-style-type: none"> • The evolving trends and tactics in document fraud • Fighting AI with AI - the battle of algorithms • What businesses should be doing to detect and prevent this new wave of fraud threats <p>Presenters:</p>

	<p><i>Sean Quagliani, CEO and Co-Founder, Fortiro</i></p> <p>Sponsored by:</p> 
10:40	Morning Break and Refreshments
11:10	<p>FIRESIDE CHAT</p> <p>Strengthening Fraud Prevention Through Collaborative Communication</p> <ul style="list-style-type: none"> • What collaborative measures has your organization implemented with other industries to enhance early scam detection and prevention? • Can you share examples of successful cross-industry partnerships that have helped identify and mitigate emerging scams? • How does your organization leverage data sharing and technology to stay ahead of evolving scam tactics in collaboration with other sectors? <p><i>James Roberts, General Manager - Group Fraud, Commonwealth Bank</i></p>
11:40	<p>PANEL DISCUSSION</p> <p>Financial Crime 2026 and Beyond: Anticipating the Next Wave</p> <ul style="list-style-type: none"> • What are the most significant emerging threats and vulnerabilities on the horizon for financial crime in the next 1-2 years? • How can organisations proactively prepare for these future challenges, including investing in new technologies, skills, and collaborative partnerships? • What role will international cooperation and regulatory harmonisation play in combating global financial crime? • What are the key ethical considerations and societal implications of increasingly sophisticated financial crime fighting technologies? <p><i>Moderator: Andreas Chai, Director, Griffith University</i></p> <p><i>Panellist:</i></p> <p><i>Leah Strutynski, Head of Financial Crime Risk Advisory, Bendigo Bank</i></p> <p><i>Richard Storey, Partner – Risk Consulting, Grant Thornton</i></p> <p><i>Tess Ogle, Head of Financial Crime Risk Stewardship, HSBC</i></p>
12:20	<p>Unmasking Insurance Fraud: Protecting the Industry and Consumers</p> <ul style="list-style-type: none"> • Emerging Trends in Insurance Fraud • The Evolving Landscape of Fraud Detection • Collaboration and Data Sharing for Enhanced Prevention • Consumer Awareness and Education Initiatives <p><i>Presenter:</i></p>

	<i>Helen Shaw, National Investigations Manager, Allianz Insurance Australia</i>
12:50	Lunch Break and Networking
13:50	<p>Red Teaming Generative AI: Exposing the New Attack Surface in Financial Services</p> <ul style="list-style-type: none"> • Demo of AI vulnerabilities, including prompt injection, jailbreaking, and model manipulation • Real-world examples of how attackers exploit generative AI to bypass controls and compromise onboarding • Emerging dark web tools and practical mitigation strategies to defend against AI-driven fraud <p>Presenter: Ernest Foo, Professor, Griffith University</p>
14:20	<p>Unlocking the Power of Partnership: Asset Confiscation in a Collaborative Era</p> <ul style="list-style-type: none"> • Exploring innovative public-private partnerships to enhance asset recovery success. • Fostering open communication and shared understanding between public and private sector stakeholders. • Leveraging combined expertise and resources for more effective and efficient asset confiscation. <p>Presenter: Daniel Tracey, Principal Financial Investigator, Crime & Corruption Commission</p>
14:50	<p>Chair's Closing Remarks</p> <p><i>Andreas Chai, Director, Griffith University</i></p>