5TH ROBOTIC PROCESS AUTOMATION ASIA

Online Event: 16 -17 June 2020

RPA ASIA ONLINE EVENT DAY ONE: TUESDAY 16 JUNE 2020	
09:50SGT	**Welcome Remarks from Chairperson** Krishna Ramachandran, *Global Head of R2R and Lead RPA Finance*- **Royal Philips**
10:00SGT	**POWER PANEL: RPA and Intelligent Automation as an Enabler for Oganizational Digital Transformation** • Adopting RPA & IA into your digital transformation blueprint to accelerate digital adoption • Piloting and building the successful RPA projects to justify automation ROI • Harnessing robotic and automation to enhance business productivity and long-term competitiveness **Moderator: Krishna Ramachandran,** *Global Head of R2R and Lead RPA Finance*- **Royal Philips** *Panellists:* **Venkatesh Subbaraman,** *Regional Chief Operating Officer* **– ANZ** **Martin Head,** *General Manager Customer Support Innovation* - **Fuji Xerox** **Kamaruzaman Mohd Noah,** *EVP, Head Transformation & Strategy Group Operations* - **Maybank** **Mithun Kumar,** *Head Of Innovation (IT)*- **Digi Telecommunications**
10:45 SGT	**Process Re-Engineering to Enhance RPA Results and Streamline Claiming Process** • Reducing the processes to the minimal viable steps in claiming • Identifying current claiming process and key areas for improvement • Achieving operational efficiency in the claiming process with RPA **Shantanu Kodesia,** *Head – Operations and Enablement, Asia Service Centre India* - **Sun Life Financial**
11:15 SGT	**BREAK**
11:30SGT	**Preventing RPA Failures with Bot Monitoring and Maintenance** • Tracking results, performance and areas for improvements post-RPA implementation • Developing your RPA monitor, support and maintenance program • How to maximise uptime of automated processes **Jeffrey L. Capulong,** *Head of Finance Shared Services*- **Coca-Cola**
12:00 SGT	**Overcoming RPA Roadblocks: From Securing Buy-In through to Project Deployment** • Showing the ROI of a RPA project by stating business goal and expected result in place • RPA implementation hurdles: How to ensure integration with legacy systems, current processes and operations • Overcoming cultural resistance to RPA adoption **Sean Lee,** *Director, Controls, Innovation and Change*– **Eastspring**
12:30 SGT	**LUNCH BREAK**

INTERACTIVE DISCUSSION GROUP		
13:30SGT	*Roundtable A* **Integrating and Harmonising Your Digital Workforce** *Discussion Facilitator:* **Zarine,** *Business Improvement Lead*- **Flinders University**	*Roundtable B* **RPA & IA Integration with Existing Legacy system** *Discussion Facilitator:* **Peter Bui,** *Head of Enterprise Architecture*- **Eastspring**	*Roundtable C* **Putting Cognitive Automation to Work with Unstructured Data** *Discussion Facilitator:* **Rajesh Rao,** *Head, Robotic Process Automation (RPA)* - **Nokia**

14:15 SGT	**Closing Remark & End of Day 1**

RPA ASIA ONLINE EVENT DAY TWO | WEDNESDAY 17 JUNE 2020	
09:45 SGT	**Welcome Remarks from Chairperson** **Krishna Ramachandran,** *Global Head of R2R and Lead RPA Finance*- **Royal Philips**
10:00SGT	**Establishing Effective Governance & Operating Model to Drive RPA & Cognitive Automation Adoption** • Assessing organization's core functional processes and competency model for bot management • Developing a centralised operating model governing the use of RPA & cognitive automation • Continuously evaluating your RPA & cognitive automation monitor, support and maintenance program to determine its suitability **Abdul Azam,** *Global Leader - RPA CoE* - **Nissan Motor Corporation**
10:30 SGT	**Progressing Towards Intelligent Automation with OCR to Increase Productivity** • Analysing and creating a pattern to be able to extract the structured and unstructured data from documents (pdfs, emails, images etc.) • Re - engineering the processes to leverage OCR, Machine Learning, AI to minimize manual tasks & ensure information transfer faster • Reskilling employees for higher value role **Vineet Mehra,** *General Manager and Order to Cash Product Lead* – **Maersk**
11:00SGT	**BREAK**
11:15SGT	**Intelligent Automation in a Whole Department, RPA and beyond: the KYC Case** • Defining a departmentwide automation strategy • Linking BPM and RPA solutions • Real-world use cases for KYC (RPA, NLP, ML, MT) **Jonathan Eudeline,** *Program Director RPA*- **Crédit Agricole CIB**
11:45 SGT	**Delivering Value in Procurement Process with RPA** • Step by step guide to successfully implement RPA into Procurement Processes • Reengineering supply chain processes to enhance RPA performance • Lesson learnt from supply chain leader on supply chain management with RPA **Ong Ping Ping,** *Director Supply Chain Management – Strategy*- **Jabil Circuit** **Teoh Teik Lee,** *Senior Director Centralized Procurement* - **Jabil Circuit**
12:15 SGT	**Driving Digital Transformation & Automation in Finance Operations** • Challenges & pitfalls for applying digital and automation in finance operations and services • Rolling out bots effectively with right technologies • Reevaluting the success of RPA in finance operations **Yee Ling Choo,** *Finance Director, Asia Pacific Middle East & South Africa* **– Electrolux**
12:45 5GT	**LUNCH BREAK**

	INTERACTIVE DISCUSSION GROUP		
13:45SGT	***Roundtable A*** **HR** *Discussion Facilitator:* **Joel Leong,** *Global Talent Management Director-* **Jabil**	***Roundtable B*** **Customer Service** *Discussion Facilitator:* **Martin Head,** *General Manager Customer Support Innovation -* **Fuji Xerox**	***Roundtable C*** **Finance** *Discussion Facilitator:* **Krishna Ramachandran** *Global Head of R2R and Lead RPA Finance* **Royal Philips**
14:00 SGT	**End of RPA Asia 2020 Virtual Summit**		