

# 30 SSOW

sson  
Shared Services &  
Outsourcing Week

## SSOWomen's DAY LOOKBOOK

*A Day Dedicated to Celebrating  
Women in Shared Services*

March 16, 2026  
Orlando, FL

Sponsored by:



# MEET THE VOICES OF SSOWomen's DAY



## KEYNOTE SPEAKER

**Maria Janssen**  
Chief Transformation Officer  
**Allianz SE**



**Gillian Barton**  
VP, Global Delivery  
Operations  
**OTIS**



**Sanjay Thirumalai**  
Chief Global Delivery  
Officer  
**Stout**



**Amy Bare**  
Sr. Director, Global  
Business Services Strategy  
& Global Delivery Network  
**Kimberly-Clark**



**Erin Vincent**  
VP, Sonoco Services (GBS)  
**Sonoco**



**Rina Desai**  
VP, Strategic Planning  
**Panasonic North America**



**Elizabeth Carter**  
CEO  
**Appeal LLC**



**Jazmin Alvarado**  
VP, Shared  
Services  
**Grupo Bimbo**



**Mercedes Sullivan**  
EVP, People, Culture,  
and Communications  
**McKinley Companies**



**Kim Greenwood**  
Sr. Director of Global  
Business Services  
**Kimberly-Clark**



**Amber Kempton**  
SVP, Enterprise Business  
Operations (QTC)  
**CDW-G**



**Jules Andrew**  
Chief Business Officer  
**Colgate-Palmolive**



**Amy Wang**  
Head of Human Resources and HR  
& Payroll Shared Services, Americas  
**Mercedes-Benz North America  
Corporation**



**Vandana Khanna**  
GVP, Digital Finance  
Transformation  
**MetLife**



**Stephanie Ernsting**  
Sr. Director of HR Shared  
Services - North America  
**Amcor**



**Joya Carmichael**  
Chief Administrative Officer  
**The MLC**



**Liz Evans**  
Principal  
**PwC**



**Katya Reuk**  
Principal, Organizational  
Strategy  
**PwC**

# AN AGENDA MADE FOR YOU

**MON. | MARCH 16 – SSOWOMEN'S DAY**

Sponsored by:



Women's Day is always my favorite part of the conference...High quality event and great production value.

- Assistant Vice President, F&O Shared Admin Services, **University of Alabama**

8:20 am Registration

8:50 am Chairwomen's Opening Remarks

9:00 am **INTERVIEW** | The Road Not Yet Taken: Navigating Non-Linear Career Paths in Shared Services & GBS

9:30 am **PRESENTATION** | From GBS Leaders to Enterprise Shapers – Building the Next Generation of Female Leaders in Enterprise Transformation

10:00 am Short Transition Break into Interactive Discussion Groups

10:10 am **SSOWOMEN'S DAY INTERACTIVE DISCUSSION GROUPS (Pick 1)**

**1. Second Acts: Reinventing your Career in Mid to Senior Leadership**

**2. The Art of Self-Advocacy: Asking for Promotions, Pay, and Projects**

**3. Career Exit Without Culture Exit: Staying Connected to Your Industry Community While Making Space for New Leadership**

**4. Industry Surfing: How to Transfer Your Skills from Role to Role**

3:10 pm **SSOWOMEN'S DAY INTERACTIVE DISCUSSION GROUPS (Pick 1)**

**1. Second Acts: Reinventing your Career in Mid to Senior Leadership**

**2. The Art of Self-Advocacy: Asking for Promotions, Pay, and Projects**

**3. Career Exit Without Culture Exit: Staying Connected to Your Industry Community While Making Space for New Leadership**

**4. From Efficiency to Resilience: Redefining the Metrics that Matter**

11:15 am Networking Break

11:30 am **PANEL** | Lessons Learned: Senior Leaders Share Their Career Journeys and Advice

12:00 pm **PANEL** | The Future of Leadership: Fostering Diversity, Equity, and Inclusion in Shared Services

12:30 pm **PRESENTATION** | Adaptive Leadership: Thriving Through Change and Uncertainty

1:00 pm **KEYNOTE** | Leading at the Top: Insights From a C-Suite Executive

1:30 pm Lunch for SSOWomen / Takeaway Lunch for Site Tour Participants

# #SSOWomen WAS TRENDING ALL WEEK LONG



in



Leslie Schmitt, NA GBS CMS Manager, **ADM**

#SSOWomen's Day. Team ADM's fabulous first day, connecting with **successful women**, sharing insights and gaining **fresh perspectives** to grow your careers.



in



Sofia Sebelen Corujo, Business Development Associate, **Invest PR**

Grateful to be among **so many inspiring women** at #SSOWomen's Day.

♥ It was a **privilege to celebrate, connect, and reflect** on the power of women supporting women [...]



in



Erika Beltran, Senior Director, Financial Reporting, **PepsiCo**

Loved #SSOWomen's Day hosted by Angela Mangiapane and Deborah Kops (legends of the GBS industry). It was **great to see friends, consultants, peers and speakers** and learn from each other [...].



in



Whitney Thomas, Strategic Solutions Manager, **Esker**

Today's Women's Day at #SSOWomen was a **great start to the week!** There were so many great sessions today I don't even know where to start with my takeaways. I will say that a lot of them **transcend the shared service world** and are worth sharing [...].



# TOP COMPANIES IN ATTENDANCE



SEE FULL ATTENDEE LIST

# SECURE YOUR SPOT

## GROUP DISCOUNTS

Groups of 2 - 3: save 10% off the current rate.

Groups of 4+: save 20% off the current rate.

## 2 EASY WAYS TO REGISTER

1. Visit: [ssonetwork.com/events-shared-services-week/srspicing](https://ssonetwork.com/events-shared-services-week/srspicing)
2. Email: [enquiry@iqpc.com](mailto:enquiry@iqpc.com)

## END USERS

Early Bird Deal  
Ends Mar. 6, 2026

SSOWomen's DAY

**\$179**

### MAIN CONFERENCE & WORKSHOPS PASS

Including: Main Conference + 2 Workshops + 1 Ticket to SSOW Glow Party + Breakfast & Lunch Daily + Networking Activities + Access to Innovation Hub + Exciting Keynotes + Access to Solution Pavilions + Actionable Tracks + Interactive Discussion Groups + Access to Event App & Digital Takeaways + Access to Photo Gallery

~~\$3,599~~

**\$2,999**

Register by March 6, 2026  
to save \$600

## VENDORS & SOLUTION PROVIDERS

Standard

SSOWomen's DAY

\$399

MAIN CONFERENCE PASS (VENDOR)

\$4,599

*\*\*Must be attending Main Conference & Workshops in order to attend SSOWomen's Day*

**BOOK ONLINE**

# CONTACT US

## Speakers & Program



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**Jenna Cerulli**  
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## Audience Development



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## Shared Services & Outsourcing Week

MAR. 16 - 19, 2026 ORLANDO, FL

[WWW.SHAREDSERVICESWEEK.COM](http://WWW.SHAREDSERVICESWEEK.COM)

**Transform your team.  
Elevate your organization.  
Deliver unprecedented value.**

This March in Orlando, **Shared Services & Outsourcing Week** brings together over 1,200 SSO and GBS leaders for four days of strategies, benchmarking, and innovation. From automation and AI to global business transformation, SSOW is where the industry's most senior leaders connect, collaborate, and drive progress.

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